

FLORIDA ASSOCIATION OF PROFESSIONAL PROCESS SERVERS

29th Annual Conference, Orlando, FL - March 13-15, 2020

Conference Schedule of Events

Friday, March 13, 2020

| <u>Time</u> | <u>Event</u> | <u>Location</u> |
|-------------------|---|---------------------------------|
| 7:30 am – 1:00 pm | Golf Event | Hunter's Creek Golf Club |
| 2:30 pm – 3:15 pm | Bag Stuffing (no other time will be allotted) | |
| 3:00 pm – 8:00 pm | Registration | |
| 2:30 pm – 9:00 pm | Exhibitor Set-up & Display | Seminole |
| 4:00 pm – 6:00 pm | Annual Meeting | Manatee |

Call to Order

Pledge of Allegiance – Joe Osborne, Jr.
Introduction of Board – Self Introductions
Acknowledgement of Honored Guests – Margaret Zawacki
Acknowledgement of Sponsors & Exhibitors – Diana Wardwell
Introduction of Members in attendance – Self Introductions
Adoption of the Agenda – Margaret Zawacki

Reports

Vice President's Report – Bob Musser
Secretary's Report – Joe Osborne
Treasurer's Report – Gretchen Randall
Arbitration and Grievance Committee (A&G) – Sean Segel
Election Committee – Bob Musser
Formal Education Committee (AFPS) – Lance Randall
Promotion & Growth and Member Benefits Committee – Kevin Fedotov/Chris Compton
NAPPS Compliance Committee – Lance Randall
Process Server Appointment (PSAC) – Melody Bulso
Technology Committee – John Shelley
Website Committee – Bob Musser

Unfinished Business

Recess

| | | |
|--------------------|--------------------------|----------------|
| 6:30 pm – 8:45 pm | Welcome Reception | Atrium |
| 9:00 pm – 11:00 pm | Bingo | Osceola |
| 9:00 pm – 1:00 am | Poker Tournament | Manatee |

Saturday, March 14, 2020

| <u>Time</u> | <u>Event</u> | <u>Location</u> |
|--------------------|-------------------------------|-----------------------|
| 8:00 am – 4:00 pm | Exhibitors on Display | Seminole |
| 8:00 am – 1:00 pm | Registration | |
| 8:30 am – 10:15 am | Annual Meeting Resumes | Orange/Osceola |

Reconvene

Pledge of Allegiance – Joe Osborne, Jr.
Introduction of Board – Self Introductions
Acknowledgement of Honored Guests – Margaret Zawacki
Acknowledgement of Sponsors & Exhibitors – Diana Wardwell
Introduction of Members in attendance – Self Introductions

Reports (continued)

Annual Conference Activities Committee – Amy Boyd
FAPPS Distinguished Service Award Committee - Bob Musser
Violence Against Process Servers Committee (VAPS) – Chris Yeoman
Paralegal Association Liaison Report – Tammy White
Legislative Report – Mike Compton
Administrator's Report – Diana Wardwell
President's Report – Margaret Zawacki

New Business

| | | |
|---------------------|---|-----------------------|
| 10:30 am – 11:15 am | Education Session: “Sending and Receiving Out of State Process” | |
| | Speaker: Lance Randall | Orange/Osceola |
| 11:15 am – 11:30 am | NAPPS Update: Jillina Kwiatkowski, President | Orange/Osceola |
| 11:30 am – 11:50 am | Education Session: “Paralegals & Process Servers working together in the court process” | |
| | Asha Maharaj-Lucas, FRP and Michelle Ridge, ACP, CP, FCP | |
| 12:00 pm – 1:15 pm | Luncheon | Atrium |
| 1:15 pm – 1:30 pm | Status on Hawaii Email Service Bill | Orange/Osceola |
| | Bob Musser, NAPPS 2 nd Vice President | |
| 1:30 pm – 2:30 pm | Education Session: Roundtable Discussions | Orange/Osceola |
| | “Difficult Serves” – Dr. Denny Howley | |
| | “Safety when Serving” – Chris Compton | |
| | “Completing Affidavits” – Kevin Fedotov | |
| | “Best Practices in Business” – Nora Ryan | |
| | “Professional Etiquette/Building Relationships” – Justin Petrae/Diana Wardwell | |
| 2:40 pm – 3:40 pm | Exhibitor Presentations | Orange/Osceola |
| 3:40 pm | Annual Meeting Continues | Orange/Osceola |
| 3:40 pm | Elections, ByLaw Amendments (none submitted) | |
| | Director and Committee Acknowledgements | Orange/Osceola |
| 6:45 pm – 11:00 pm | Evening Banquet | Lake/Orange |
| | “29th Annual Conference Theme Dinner | |
| | <i>Reception begins 6:45 pm in Atrium - Dinner Served 7:30pm</i> | |
| | Introduction of 2020-2021 Board of Directors, Awards Presentations, Raffles, Theme – Dance Party USA – come dressed in your favorite genre of music and there will also be Karaoke for your singing pleasure! | |

Sunday, March 15, 2020

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|-------------------|---|----------------|
| 9:00 am – 1:00 pm | Continuing Education Course & AFPS Point of Contact: Diana Wardwell, Administrator | Osceola |
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Schedule is Tentative and Subject to Change