

Established 1982

# THE PAPER CHASE

The Official Newsletter of the Florida Association of Professional Process Servers

3rd Quarter Edition

August/September 2019



 **FAPPS 18TH  
PROFESSIONAL  
BEACH GETAWAY**

**AUGUST 16-18, 2019**

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Email: ssteresa@comcast.com Website: specialservicesofjax.com

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Email: info@aallen.com Website: aallen.com

## 6 Serve Legal Process, Inc.

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# 2019-2020 Association Guide

## **Board of Directors**

### **Margie Zawacki AFPS, President**

Sarasota  
(941) 954-0169  
email: margiez@hctjudge.com

### **Bob Musser, Vice President**

Winter Park  
(407) 679-1539  
email: BobM@dbsinfo.com

### **Joe Osborne, Jr., Secretary**

Tampa  
(813) 282-0074  
email: joe@tsilegal.com

### **Gretchen Randall, Treasurer**

Hollywood  
(954) 944-3900  
email: Gretchen@lri.us

### **Melody Bulso, Director**

Tampa  
(813) 877-2844 ext. 2036  
email: Lance@lri.us

### **Chris Compton, Director**

Tallahassee  
(850) 877-9809  
email: Chris@processamerica.com

### **Kevin Fedotov AFPS, Director**

Orlando  
(407) 760-0880  
email: fedotovk@yahoo.com

### **Bonnie Moore AFPS, Director**

Orlando  
(407) 493-8259  
email: bonnie@processxpress.com

### **Chris Yeoman AFPS, Director**

Pembroke Pines, FL  
(954) 270-4597  
email: chris.yeoman@aol.com

### **Administration & Membership: Diana Wardwell, AFPS**

Email: administrator@fapps.org  
P.O. Box 72  
Melbourne, FL 32902 -0072  
(321) 952-0820 (877) 38-FAPPS Tollfree

## **Committees**

### **Annual Conference Activities**

Coordinator: Amy Boyd, boydsprostatus@gmail.com  
Members: Brooke LaPlant, Bonnie Moore

### **Arbitration & Grievance (A&G)**

Chair: Sean Segel, tampaempire@gmail.com  
Members: Janet Deal, Diana Wardwell, Don Seward

### **Elections**

Chair: Bob Musser, BobM@dbsinfo.com  
Member: Diana Wardwell

### **FAPPS Distinguished Service Award (FDSA)**

Chair: Bob Musser, BobM@dbsinfo.com  
Members: Mike Compton, Lance Randall, Diana Wardwell, Margie Zawacki

### **Formal Education (AFPS)**

Chair: Lance Randall AFPS, Lance110205@gmail.com  
Member: Diana Wardwell, AFPS

### **Legislation**

Chair: Mike Compton, mike@processamerica.com  
Members: Russ Aloï, Diana Wardwell, Michael Nolan, Janet Deal, Lance Randall, Chris Yeoman

### **Parliamentarian**

Bob Musser, BobM@dbsinfo.com

### **Paralegal Association Liaison**

Tammy White, tammy@weservejustice.com

### **Process Server Appointment (PSAC)**

Chair: Melody Bulso, AFPS melody.bulso@provest.us  
Members: Michael Compton, Ryan Gleason, Tammy White, AFPS, Lance Randall

### **Promotion & Growth (P&G) and Member Benefits**

Chairs: Chris Compton, Kevin Fedotov promotioncommittee@fapps.org  
Members: Melody Bulso, Chris Compton, Desy Garcia, Bonnie Moore, Diana Wardwell, Chris Yeoman, Kevin Fedotov, Mike Weaver

### **Secure Data Exchange and eSOP**

Chair: Bob Musser, BobM@dbsinfo.com

### **Technology**

Chair: John Shelley, john@caffeinencode.biz  
Member: Chris Compton

### **Violence Against Process Servers (VAPS)**

Chair: Chris Yeoman, chris.yeoman@aol.com  
Member: Bonnie Moore, Becky Gaston, Frank Carreras, Lance Randall, Tammy White

### **Website**

Chair: Diana Wardwell, administrator@fapps.org  
Member: Chris Tilley - Webmaster: Bob Musser, bobm@dbsinfo.com

**Newsletter Submissions:** Submissions to the Paper Chase are highly encouraged. The preferred method of submission is electronic via email to administrator@fapps.org in Microsoft Word—though plain text format is fine. Articles will be edited for style, grammar, and length, if necessary. Spelling will be checked but it would be a good idea if the author checked this prior to submission. Advertisements must be camera ready. Electronic submissions are strongly encouraged. All of the relevant information regarding advertisement submissions—including sizes available, ad rates, and deadlines are on the advertising form.

**The Fine Print:** The Paper Chase is published quarterly by the Florida Association of Professional Process Servers, Inc. (FAPPS) a not-for-profit Florida corporation, for the benefit of the members. FAPPS assumes no responsibility for the accuracy of any article printed herein, nor do the articles necessary reflect the policies or opinions of FAPPS unless specifically noted. The articles are not to be construed as legal or accounting advice—those with such needs should consult the appropriate professionals. The editor reserves the right to edit any article for content, grammar, length, and style.

# PRESIDENT'S REPORT

MARGARET ZAWACKI, PRESIDENT

Dear Members:

As I write this we are well into the summer and looking forward to our Professional Beach Getaway at the beautiful Hilton Daytona Beach Oceanfront on August 16-18, 2019. For all the information on the weekend please see our website for all the details. I hope to see you all there.

**Legislation:** As you all know Mike Compton and his committee worked diligently with our lobbyist, Jose Diaz and Marty Bowen a former legislator for the past three years on HB91/SB462. This bill passed and went into effect on June 7, 2019. We will be discussing the changes also at the Professional Beach Getaway.

**FAPPS Distinguished Service Award:** The Committee will be meeting once again at the PBGA to go over all recipient names given to the Chair, Bob Musser. Do you know someone deserving of this distinguished award? Get their name to Bob Musser now.

**Promotion and Growth:** We continue to have a membership drive and had an Exhibitor's Booth set up at the NAPPS Convention. We had a wonderful presence there and signed up several new members. I would like to thank Bonnie Moore and her team for the great job that they did handling the booth. Don't forget that we have rewards available to anyone signing up a new member. Again, the website has all of this information.

**Education:** Our education classes are moving at a rapid pace and we have more and more classes scheduled then before. We continue to work with the Indian River State College to provide instruction for the 20 hr. and 4 hr. Education Courses required for initial licensing and renewal in the 19<sup>th</sup> Judicial Circuit. We are now looking to set up classes in Northern Florida as well as Miami, FL. Please visit our website for all classes scheduled for 2019. Also, if you are interested in becoming an Instructor for the class, please see the qualifications on our website and contact our Education Chair, Lance Randall or our Administrator, Diana Wardwell.

**Future Projects:** As this is my last year as the President of FAPPS I am working on a couple of projects that I would like to see happen before I leave office. The first thing is getting us to hold at least one meeting a year electronically specifically the last meeting of the year. It is generally a very short meeting and I believe it would financially benefit the Association. We streamed parts of our May 2019 meeting and I believe everything went well. I will be discussing this continuing at the PBGA meeting. We will be sending out an email on any future decisions on an electronic meeting or streaming of a board meeting.

President's Report Continued Next Page

## President's Report Continued

The second is a much larger project. I would like to establish the FAPPS Certified Process Server Program. We have Counties where they have no process server program and Counties where the Sheriff is no longer appointing process servers. That project is underway and I will continue to keep you informed as we progress. As I've stated before it is my personal goal to have this program be the only Certified Process Serving Program in the State of Florida.

**Meetings:** As noted above the Professional Beach Getaway is on August 16-18, 2019 at the Hilton Daytona Beach, FL. We have been at this hotel many times and it is a member favorite. We have a great room rate at \$139. Our final meeting will be November 16, 2019 at The Embassy Convention Center on International Drive in Orlando, FL.

**Future Conventions:** Put this date on your calendar March 12<sup>th</sup> thru 15<sup>th</sup>, 2020. Our Convention will be at The Embassy Suites Convention Center on International Drive, Orlando, FL. We are very excited about the move back to I-Drive. The committee is working on the theme and will release those details as soon as possible. So mark your calendars now and plan on attending. As always you can visit our website for all the details on all upcoming meetings.

In closing, I would just like to say that my phone (941-954-0169) and email ([margiez@hctjudge.com](mailto:margiez@hctjudge.com)) are always open to anyone with ideas or suggestions to keep our Association moving forward in a positive manner and allowing the men and women who have made process serving their profession to continue for years to come.

I thank you for your time, I remain

Sincerely,

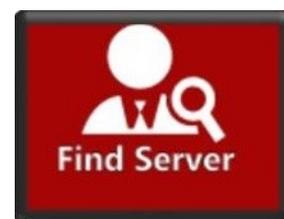
Margaret L. Zawacki

TPC

### 2019 MEMBER REFERRAL PROGRAM

The Member Referral Program provides members with a \$25 discount for each Active or Associate member they refer to FAPPS (up to a free membership). Current program runs until Oct. 31st. We are off to a great start with 10 referrals!

Thanks: Michelle Howard, Alex Lopez, Regina Moore, Bob Musser, Kenny Nail, Lance Randall, and Sean Segel for recommending FAPPS!



**“Use of Member Search Feature to  
locate members statewide,  
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[www.fapps.org](http://www.fapps.org)**

# Upcoming FAPPS Meetings & Events

## Meetings/Networking Events

### 18th Professional Beach Getaway August 16-18, 2019

Hilton Daytona Beach Oceanfront  
100 North Atlantic Avenue  
Daytona Beach, FL 32118

### 4th Quarter Board Meeting November 16, 2019 9:00 am

Embassy Suites International Drive/Convention  
8978 International Drive  
Orlando, FL 32819

### 29th Annual Conference March 13-15, 2020

Embassy Suites International Drive/Convention  
8978 International Drive  
Orlando, FL 32819

### 2nd Quarter Board Meeting June 6, 2020 9:00 a.m.

Location TBA



## Education Classes

### August 16, 2019 2:00 p.m. Continuing Education Class & AFPS Certification

Hilton Daytona Beach Oceanfront  
100 North Atlantic Avenue  
Daytona Beach, FL

### October 11, 2019 9:00 a.m. Continuing Education Class

Indian River State College, BCIE  
Main Campus - Fort Pierce  
Building Y, Room 102

### October 11, 2019 through October 13, 2019 Class begins 5:00 p.m. 10/11/19

### 20 Hour Process Server Training Course

Indian River State College, BCIE  
Main Campus - Fort Pierce  
Building Y, Room 102

### November 16, 2019 Continuing Education Class & AFPS Certification

*Lunch & Learn  
Networking Luncheon 12:00pm*

Class starts promptly at 1:00 p.m.

Embassy Suites International Drive/Convention  
8978 International Drive  
Orlando, FL 32819

*\*RSVP luncheon - [administrator@fapps.org](mailto:administrator@fapps.org)  
\$15 for registered class attendees/\$20 lunch only*

### March 10, 2020 9:00 a.m. Continuing Education Class & AFPS Certification

Embassy Suites International Drive/Convention  
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Orlando, FL 32819

Make Plans to Attend a  
FAPPS Meeting  
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**FAPPS 18th Professional Beach Getaway**

**August 16-18, 2019**  
**Daytona Beach Hilton**

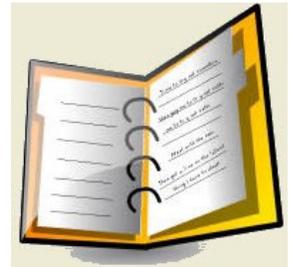
# SECRETARY'S REPORT

JOE OSBORNE , JR.

Dear Fellow FAPPS members,

As required by Article VIII Section 7 of our by-laws the below you will find; (a). a description of the Motion or amendment, (b). the result of the vote and (c). the final wording of the order or amendment if passed that were made at quarterly board meeting held May 5, 2019:

- Bob Musser made a Motion to accept the agenda as amended. Seconded by Bonnie Moore. All voted in favor of the Motion and the Motion carried unanimously.
- Melody Bulso made a Motion to provide the FAPPS Distinguished Service Award Committee a budget of \$1,500.00. Seconded by Bob Musser. The Motion carried unanimously.
- Joe Osborne made a Motion that the previously approved budget for the Paralegal Association Liaison be carried over to the new fiscal year. Seconded by Chris Yeoman. After some minimal discussion the Motion carried unanimously.
- Joe Osborne made a Motion to give the PSAC Committee a budget of up to \$750.00. Seconded by Bonnie Moore. The Motion carried unanimously.
- Bob Musser made a Motion that the P&G Committee be given a budget of \$500.00 to cover their activities. Seconded by Melody Bulso. The Motion carried unanimously.
- Kevin Fedotov made a Motion to change the established year of FAPPS from 1982 to 1980. Second by Chris Compton. The Motion carried unanimously.
- Joe Osborne made a Motion to accept the proposed annual increase the Administrator's contract. Seconded by Chris Compton. The Motion carried unanimously.
- Melody Bulso Made a Motion to grant the request of Bob Musser to purchase the copy of Word. Seconded by Chris Compton. The Motion carried unanimously.
- Chris Yeoman made a Motion to accept the proposed policy changes in Sec. 10.8 of the Policy & Procedure Manual. Seconded by Kevin Fedotov. After some discussion the President called for the question and the Motion carried unanimously.
- Bob Musser moved to appoint Lance Randall and Diana Wardwell as FAPPS AFPS instructors effective March 8, 2019. Seconded by Kevin Fedotov. The Motion carried unanimously.
- Joe Osborne made a Motion to adjourn the meeting. Chris Compton seconded the Motion. The Motion carried unanimously.



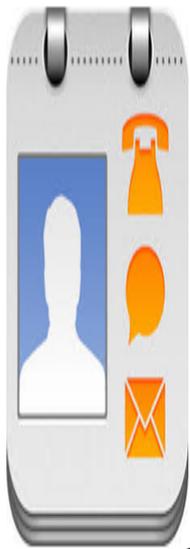
On a final note, the next FAPPS quarterly board meeting and Professional Beach Getaway will be held August 19-18, 2019 at the Daytona Beach Hilton Oceanfront Resort, 100 North Atlantic Avenue, Daytona Beach, Florida 32118. I hope to see you there!

As always it is a pleasure to serve this association and if you ever have any questions or concerns, please feel free contact me at (813) 282-0074 or by email at [joe@tsilegal.com](mailto:joe@tsilegal.com)

Respectfully,

Joe Osborne, Jr.  
Secretary

TPC



## UPDATE YOUR CONTACT INFO

Review your Member Listing

Email updates to:  
[administrator@fapps.org](mailto:administrator@fapps.org)

## FAPPS ON FACEBOOK!

“Like” our association page and invite other process servers to also like our posts and page.

Search “Florida Association of Professional Process Servers”.

You can also view the page at [www.Facebook.com/FAPPSonFB](http://www.Facebook.com/FAPPSonFB)

- Association News
- Photographs from Events, Meetings & Conventions
- Upcoming Events
- News and Current Information



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[Administrator@fapps.org](mailto:Administrator@fapps.org) (321) 952-0820



### Newsletter – The Paper Chase

AD DEADLINES: 6/15/19;  
9/15/19; 12/1/19, 4/15/20

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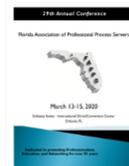


**BANNER ADS**

### Website Banner Ad

JANUARY TO DECEMBER

Annual advertising on [www.fapps.org](http://www.fapps.org) homepage. All pricing will be through the end of the calendar year for initial orders, orders placed in the last two months of one year will run the following year at no extra charge.



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### Annual Membership Directory

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[ADMINISTRATOR@FAPPS.ORG](mailto:ADMINISTRATOR@FAPPS.ORG)

# ADMINISTRATOR'S REPORT

Diana Wardwell, AFPS

administrator@fapps.org

Dear Members,

Networking, Education and Fun await you at the 18th Annual Professional Beach Getaway! Join us on the beach in Daytona August 16-18, 2019.

Our full schedule of events is outlined on Page 15. RSVP administrator@fapps.org. We are expecting a great turnout. This will be a excellent opportunity to network with fellow process servers and attend our board meeting, educational session and enjoy the beach.

Looking to help grow FAPPS? We offer a \$25 discount off your membership renewal for every Active or Associate applicant that joins FAPPS (up to a free membership). Feel free to email for an application or download the form from the website. Enter your name in the referred by line and forward to all your contacts that are not already a member.

Any active or associate member who applies between now and December 31, 2019 is able to take advantage our current member promotion. They pay full dues but their membership does not expire until December 31, 2020. That is potentially 15 months of membership for the price of twelve.

## Advertising

FAPPS has many opportunities available for members to promote their services through advertising.

***Premium advertising for 2020 goes on sale September 16, 2019. Interested in a color ad? Contact the administration office for details.***

*Black and White advertising is also available by the quarter or full year in not only the newsletter but our annual membership directory.*

***This is a fantastic way to promote your services for a very low price!***

Banner advertising is also available on the website as well as advertising and sponsorship of our annual conference. I'd be happy to discuss options to promote your business through phone or email contact at any time. Sign up in the last quarter of 2019 and your ad will run through the end of 2020.

In closing, thank you for the opportunity to serve as your Administrator.

If you have any questions on any of our programs or services, do not hesitate to contact me by phone or email.

Diana Wardwell  
Administrator  
(321) 952-0820

## Membership Report

August 1, 2019

Active	231
Associate	82
Supporting	15
Pending Applicant	<u>1</u>
Total	329

## Visit our Member Only Resource Section

<http://www.fapps.org/Account/Login>

Email administrator@fapps.org for an email to be sent to you for your first time login instructions.

Forward information, resources, or suggestions to be included to:  
administrator@fapps.org

# Welcome New Members

Applicants are published the first day of each month at [www.fapps.org](http://www.fapps.org) and through email notification. Applicants automatically become a member the first day of the following month, pending no objection. Thank you for your support of FAPPS!



## **Bruce A. Howard**

Kaundre Judicial Services  
16701 Melford Blvd.  
Suite 400  
Bowie, MD 20715  
(301) 265-1234

## **Christopher Johnson**

Jamaica Collection and  
Recovery Services Ltd.  
56 Montgomery Avenue  
Kingston 10  
Jamaica  
(876) 908-2077

## **Jonathan McRae**

JLM Express Process Service,  
LLC dba  
Gaston Process Service  
708 Delmar St.  
Lake Wales, FL 33853  
(863) 678-1235

## **Josh Miller**

The Chase Agency, LLC  
12 S. Main St.  
Avoca, NY 14809  
(585) 747-5402

## **Solomon Joseph Parrish**

SJP Private Investigations,  
LLC  
P.O. Box 780573  
Sebastian, FL 32978  
(772) 501-3819

## **Winston J. Suarez**

MSW Express Services, LLC  
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#442914  
Miami, FL 33144  
(305) 788-8060

## **Andrew S. Webster**

Puget Sound Process  
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Renton, WA 98056  
(253) 226-0185

## **Jared Williams**

Accurate Serve Gainesville  
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Gainesville, FL 32609  
Phone: (352) 553-2009

## **Arthur Cirillo**

ABC Process Service  
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Dallas, TX 75204  
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Fax: (877) 341-0207

## **Richard T. Peroni, Lic. P.I.**

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# Formal Education

**Lance Randall AFPS, Chair**

Lance110205@gmail.com  
(954) 214-8263

Dear Members,

FAPPS education classes are open to all process servers who require education to renew their license in approved jurisdictions; AFPS Designation for FAPPS members and education for clerical staff of FAPPS members. Our course is approved to provide the required training to apply to become a process server or renew your process service license in the following areas: 9th Judicial Circuit; 10th Judicial Circuit; 19th Judicial Circuit; 20th Judicial Circuit (renewal); and Alachua County (Education Requirement for Motion & Orders)

Our complete class schedule and additional information can be found on the website or by contacting Diana Wardwell, Administrator at administrator@fapps.org.

We are available to set up classes in any area where there is a demand, so let us hear from you. We are currently looking to schedule a class near the end of the summer in the Orlando region as well as in S. Florida.

If you have information to share about your local licensing and education programs, we welcome the information.

As always, feel free to contact the committee with any questions or suggestions.

Respectfully,

Lance Randall AFPS, Chairman  
FAPPS Formal Education Committee  
954-214-8263  
Lance110205@Gmail.com  
www.FAPPS.org

TPC

## **Advertise in all four editions of the association newsletter “The Paper Chase” and receive a 10% discount**

- Black and white advertising is available for payment twice a year (**June 15th** or December 1st).
- Color advertising locations (inside front cover, inside back cover and back cover) are only sold once a year starting on September 16th and are on a first come, first paid basis payable by December 1st. Advertise in all 4 editions and receive a 10% discount.
- Single edition advertising is also welcome

In addition, the newsletter is published on our website in full color in our Member Only section

**Book your advertising now by completing the form on Page 34 and submitting your ad and payment**

Banner Advertising, Annual Directory, Convention Program, and Convention Sponsorship also available for sale. Contact Diana Wardwell, Administrator for full details

# Learning from Serving

## *An Educational Forum*

Submitted by Dr. Denny Howley

### Visiting the Archives of "Ask the Doctor" July 2002

#### FAPPS' Question, Answer and Education Forum

##### The Question

"Recently I received a process that had never been successfully served in previous attempts, by OTHER SERVERS, because the defendant had been evasive and lied when confronted about her identity. I was provided two names for her – Denise Black and Denise Salsa, husband's last names (not real names). The Complaint listed several AKA first names as well. My client also provided the first 'go to address', three other follow-up addresses, Denise's POB and a place of employment (POE). How would you proceed?"

##### Answer

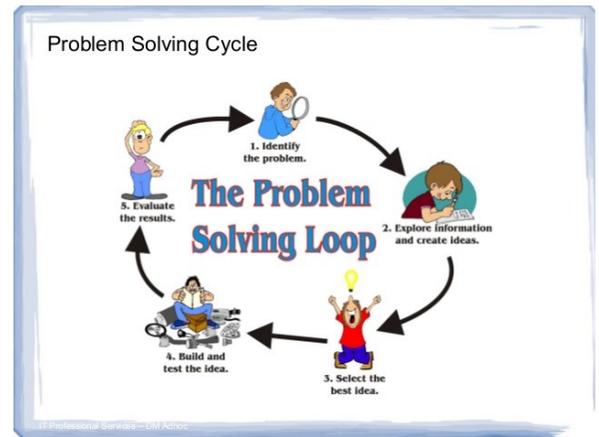
Obviously, we have a client who is anxious about getting the service served and is willing to pay what it takes. So question number one is more an ethical one. Is the goal to serve the process or "milk" the client, by following down the list of addresses provided with "brain disconnected"? I believe the goal is to serve as soon as professionally possible. Since you know the area, you may be able to eliminate some of the addresses provided and narrow down the effort with a bit of extra work.

I would suggest the following;

First I'd check the phone book and 411 to see if there are listings for any Blacks or Salsa's in the area. (The goal being to figure out what name she is using.)

Second, if I had access, I'd check the criss-cross directory on the addresses provided to see who was listed as living there.

Third, if I had access, I'd check my on-line data base for DMV and voter registration information.



This effort, while time consuming and not possible to do for most services, should provide some basic information or lack thereof.

Next I'd go to the initial address. If the serve was not successful, I'd make a "pretext" phone call to the POE to see if she is still working there. If she was, I'd serve her there in a respectful, professional manner. Identification is easier at a POE and if the serve is handled with sensitivity, the paper should be received quietly.

If the POE is also a "strike-out" then, after discussing efforts to date with the client, I'd start on the list and the addresses we decided were most promising. Finally, if she was still not located, I'd go the post office with a USPS Request for Change of Address form and see if she could be located that way.

Obviously, the client is paying for *most of my efforts*, but as a professional, I want to serve her **ESPECIALLY** if no one else had been successful in the past. Maybe it's an ego thing or an "eye" on the possible "word of mouth advertising" potential if the job is professionally handled.

---

*The author of "the question" preferred to remain anonymous, but his question did provide food for thought and as the subsequent article demonstrates. It also highlighted the point that a "Professional" Process Server is ALWAYS THINKING.*

#### ***A Professional NEVER Stops Learning***

# FAPPS 18TH PROFESSIONAL BEACH GETAWAY AUGUST 16-18, 2019 - Daytona Beach Hilton

*Education, Networking, and Fun in Daytona Beach*

## FRIDAY, AUGUST 16, 2019

- Morning Golf
- 2:00 pm Process Server Continuing Education Class and AFPS Designation  
\$75 per person/\$50 clerical staff of members  
Daytona Beach Hilton - Check in by 1:45 pm
- 6:30 p.m. Dinner - Landshark Bar & Grill

## SATURDAY, AUGUST 17, 2019

- 9am Board Meeting
- 12pm Luncheon (\$25 per person)
- 1pm Education Session - Chapter 48 Changes
- 2pm Volleyball, Cornhole and Beach Time!
- 6pm Dinner and Escape Room Adventure



Link for hotel reservations: <https://www.fapps.org/meetings.aspx>

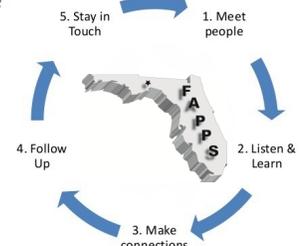
***IMPORTANT: Everyone is welcome to attend, no registration form required.  
Please email [administrator@fapps.org](mailto:administrator@fapps.org) or call (321) 952-0820  
to RSVP which events you will be attending so we can ensure  
proper seating for everyone.***

- Dinner Friday and Saturday night are paid on your own at each restaurant.
- Saturday luncheon is payable to FAPPS by check or credit card. \$25 per person in advance.
- Escape Room - will require RSVP and reservation in advance. Cost is anticipated to be \$25
- Education Class Friday - registration form and payment link [www.fapps.org/afpscourschedule.aspx](http://www.fapps.org/afpscourschedule.aspx)

## General Member Information

- Member Listings can be updated continuously throughout the year. Email all updates to: [administrator@fapps.org](mailto:administrator@fapps.org)
- Email [administrator@fapps.org](mailto:administrator@fapps.org) to receive a link to set up your login and password to access the Member Only section of benefits & resources.
- Claim your free listing at [fapps.securedocumenttrading.com](http://fapps.securedocumenttrading.com) to send and receive documents securely. This a FREE service for FAPPS Members. Need more information about how it works? Give us a call and we will walk you through the setup.
- Advertise your services with FAPPS (info at [www.fapps.org](http://www.fapps.org))
- Attend an Education Class to obtain your AFPS Designation. Clerical staff of members are also welcome to attend for a reduced fee.
- Attend meetings to network and build your connections

### Networking Cycle





## Florida Association of Professional Process Servers

### **2019 Legislature - HB 91 has been signed by Governor DeSantis Effective date: June 7, 2019**

The Florida Association of Professional Process Servers (FAPPS) has been working for the past three years with our Lobbyist, Robert M. Levy and Associates, to propose changes to the Florida Statutes. Case law has confirmed in all instances that the statutes are to be strictly construed. Each suggested revision to Chapter 48 proposed and now passed has been in an effort to streamline wording to ensure compliance. Process Servers are required to comply with not only Chapter 48, but the Rules of Civil Procedure.

Here is a summary of the changes to Chapter 48 that are now in effect.

**48.021 (1) Civil Witness Subpoenas** – “shall” be served by any person authorized by the rules of civil procedure.

**48.031 (2) (a) Substituted Service upon a spouse.** Service may be made upon a spouse if;

- It is not an adversary proceeding between the spouse and the party to be served
- If the spouse requests the service or the spouse is also a party to the action
- They reside together in the same dwelling, regardless of whether such dwelling is located in the county where substituted service is made.

**Summary:** The spouse does not have to request service if they are also a party to the action. You may serve them anywhere as long as you are licensed or authorized to serve where the service is made and they still reside together.

**48.031 (2) (b) Substituted service on a sole proprietorship (d/b/a)** - language clarification. Two attempts must be made before serving the person in charge of the business in the sole proprietor’s absence.

**48.031 (5)** The statute now reads you must place the date and hour of service, your initials or signature, and, IF APPLICABLE, your identification number.

**Summary:** This change was created to address issues in counties where process servers are serving by Motion and Order (or out of state) and do not have an identification number. It also re-affirms that you only have to place the required information on the first page of the process served. This does not change the requirement to follow the Rules of Civil Procedure to also include the date and hour of service on the original process filed with the return of service or affidavit.

**48.062 (4)** Updated the statute to remove the word “provided” and include virtual office, executive office and mini suite.

**48.194 (1)** Updated the statute to change the word from “officer” to “person” authorized to serve process.

**48.21 Return of Service** – updated to clarify language that all pleadings and documents served must be listed on the return of service. Electronic signatures are now permitted.

**Reminder:** If your jurisdiction requires a notarized affidavit you will not be able to utilize an electronic signature. This also includes counties where the process server is serving by Motion and Order. Rules of Civil Procedure require that an Affidavit is required when serving by Motion and Order.

**F.S. 316.29545** Process Servers now are covered under the exemption for window screening.

If you have any questions regarding the changes to the statute please contact the administration office at (321) 952-0820 or email [administrator@fapps.org](mailto:administrator@fapps.org).

Thank you to Legislative Chairman, Mike Compton, the Legislative Committee members, Robert M. Levy and Associates, and the Board of FAPPS lead by President Margaret Zawacki for their dedication and efforts in getting this bill passed. We would also like to acknowledge and thank our bill sponsors, Senator Bobby Powell and Representative Thad Altman. This would not have been possible without their support.

*We will discuss the changes to Chapter 48 in depth after the luncheon at the Professional Beach Getaway. All process servers are welcome to attend. RSVP [administrator@fapps.org](mailto:administrator@fapps.org)*

We will discuss the changes in depth at the Professional Beach Getaway in Daytona Beach. This is a free seminar that will be held after our board meeting and luncheon on Saturday, August 17, 2019. Everyone is invited to attend the weekend event. Details and reservation link for the hotel are on the website.

Diana Wardwell, AFPS  
Administrator 877-383-2777 - [administrator@fapps.org](mailto:administrator@fapps.org)



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## Technology

**John Shelley, Chair**

John@caffeinecode.biz  
(844) 297-4834

We are still attending all of the Florida Courts E-Filing Authority meetings via WebEx.

For submissions in April there were 1,531,172  
For submissions in May there were 1,562,151

Self-Represented Litigant Submissions are Still Relatively Flat at 0.6% of submissions.

Just in case you didn't know you can view the NEF (Notice of Electronic Filing) for any submission via.

<https://www.myflcourtaccess.com/common/uipages/ViewNefBySubmissionNumber.aspx>

If you have any news, questions or concerns feel free to get in contact with me anytime at [john@caffeinecode.biz](mailto:john@caffeinecode.biz)

Members: Christopher Compton  
Committee Chair: John Shelley

TPC



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Diana Wardwell Administrator  
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# Florida Association of Professional Process Servers 29th Annual Conference \* March 13-15, 2020

## Sponsorship & Advertising

### Individual Sponsor Events

Only one sponsor per event. Sponsors are acknowledged at the event, listed on general signage, in the conference program, and the 2nd Quarter Newsletter.

Lanyards	400.00	_____
Conference Bags	550.00	_____
Saturday Reception Decor	300.00	_____
Saturday Evening Photo Booth	300.00	_____

**Your sponsorship enables us to help  
keep costs low to allow more members  
to attend than otherwise possible.**

**Thank you for your support!**

### Co-Sponsorship Events

Sponsors are acknowledged at the event, listed on general signage, in the conference program, and the 2nd Quarter Newsletter.

Poker Tournament	250.00	_____
Bingo	150.00	_____
Friday Welcome Reception	500.00	_____
Saturday Morning Break	250.00	_____
Luncheon	250.00	_____
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### Convention Program Advertising

Deadline: **February 11, 2020**

Premium Full Page: (back cover, inside front, inside back)	200.00	_____
Full Page:	150.00	_____
Half Page:	100.00	_____
Quarter Page:	75.00	_____
Business Card:	35.00	_____

A complimentary ad is offered in the convention program for sponsorship received in the following amounts. Submit ad with sponsor form and payment:

Full page \$550+;  
Half Page \$300-\$549  
Business Card \$125-\$299  
Ad placement is not guaranteed, excludes premium ad locations

Major sponsors \$750.00 and above are acknowledged in all promotional advertising.

Dear Fellow FAPPS members,

Time seems to soar past us, over half the year is in the history books and it has been a hot one. Hopefully you have found some time to enjoy the summer, our professional beach getaway in August will be a great way to enjoy Florida's elements, while learning and connecting with other members and families. We are looking forward to a great turnout.

I have two recent alarming incidents to report. A fellow member in Palm Beach county, while serving papers became trapped on the defendant's property when she triggered an electronic gate to close behind his car before he could leave the property. Moments later, while in his car he found himself facing a handgun and being commanded to exit his vehicle and lay on the ground, where he remained until the police arrived releasing him. No arrest has been made to date, the homeowner stated the subject was trespassing, and unidentified, even though he was wearing his identification, and had a process server sign on his vehicle.

A second incident occurred in Port St Lucie, when a server entered a mechanic shop to serve the owner, who responded by throwing an unknown liquid in his face and eyes, and proceeding to physically attack him while he was blinded. A struggle ensued as the server attempted to escape the shop, only to be again attacked by multiple subjects outside of the business. The beating so

fierce, the process server (a former law enforcement officer) had to be hospitalized, and may still face additional surgery and rehab. Unfortunately again, the officers arriving failed to properly investigate the incident, never retrieved onsite evidence, or took statements of relevant witnesses, and only charged the defendant with a misdemeanor, even though the process server was kicked in the head, beaten unconscious, and left bloodied to be found by others passing by. Sound horrible? It gets worse. The investigating police agency failed to provide the state attorney with comprehensive reports and evidence, and when the process server had a meeting with him, he advised he really didn't know much about process servers, and he may be charged with trespassing!

The lack of law enforcement cooperation in these cases is appalling, dereliction of duty I ask? Negligence on the part of the officer, agencies or prosecution? How much worse does it need to be?

I will continue to follow both of these cases and keep you updated.

Be safe out there!

Sincerely,

Chris Yeoman, Director and Chairman  
Chris.Yeoman@aol.com

TPC

## Website

**Diana Wardwell, Chair**  
**Bob Musser, Webmaster**

The FAPPS website is full featured, a complete source of information on all things FAPPS. Many thanks to Diana Wardwell for her constant review, and to the committee chairs who send us content for the stuff for which they are responsible. The FAPPS server is a private, secure, replicated and backed up place for the Administrator, Secretary, and other committee chairs to store information that belongs to FAPPS. We no longer have to move files and data from person to person after each election.

Bob Musser, Webmaster  
BobM@dbsinfo.com

TPC

## In Memory of Jack Lippman

*FAPPS Past President Jack Lippman passed away peacefully surrounded by family on July 7, 2019.*

*Jack was born in Brooklyn, New York and graduated from Eastern District High School. He grew up in a very close-knit family.*

*He enlisted in the US Navy when he was seventeen years old and served on the U.S.S. Saipan. Shortly after being honorably discharged, he met his future wife, Evelyn and they married in 1955.*

*Jack had a seat on the American Stock Exchange. He then moved south and opened the largest discount brokerage firm in Florida.*

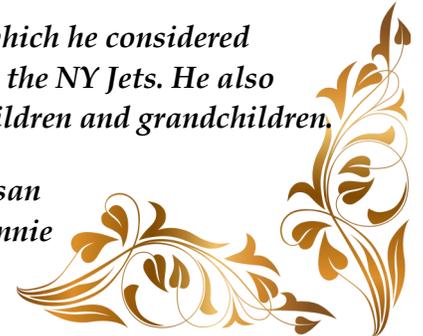
*He later formed State Service Corporation where he worked until he retired.*

*Jack was Chairman of the FAPPS Legislative Committee. He worked tirelessly with lobbyist Bob Levy to make changes to Florida Statute Section 48 for the process serving industry.*

*Jack was also a longtime member of NAPPS and recipient of the Donald C. MacDonald award.*

*He loved going to his second home in Hendersonville, North Carolina which he considered his "happy place". Jack was an avid sports fan and enjoyed rooting for the NY Jets. He also enjoyed traveling the world with Evelyn and spending time with his children and grandchildren.*

*He is survived by his wife Evelyn (former FAPPS member), daughter Susan Rosenberg (FAPPS member), son Steven (Marcy) Lippman, daughter Bonnie (Greg) Stewart, grandchildren Bryan and Hannah Lippman, Brandon Stewart and sister, Carol Lippman.*

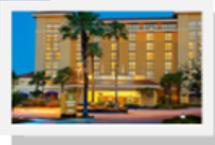


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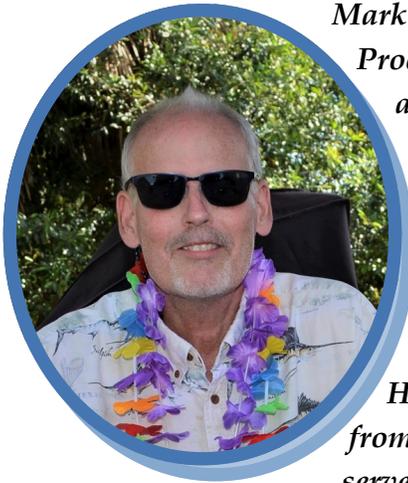
### Continuing Education Course:

- License Renewal Education Class  
AFPS Designation & Clerical Staff

## *In Memory of Mark Wooster*



*Mark Wooster was a distinguished and experienced Process Server for the Northeastern Florida area for 22 years.*



*Mark was an active member of FAPPS through the years and served on the Board as a Director in 2005. He also served as the Motion & Order Committee Chairman for several years.*

*He built a great rapport with everyone he came in contact with and from that PSE (Process Server Enterprises LLC) was created in order to serve a greater client base.*

*His company and legacy will continue on through the dedication of his family. He was a great man who was loved by all who met him. He built a thriving company that will remain open in order to continue to "serve" his existing and future clients.*

*Mark is survived by his wife Jamie Wooster, daughters April Mosco and Alexandra Wooster, and son Wesley Scott Wooster*

## *In Memory of Edward "Eddie" Lazo*

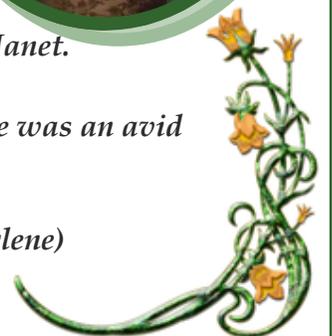
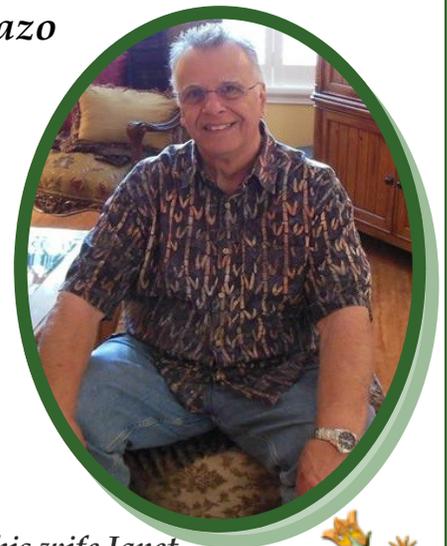
*The Lazo Agency lost its mentor Edward Lazo, known to family and friends as "Eddie" who passed away on June 11, 2019, at the age of 80 years.*

*A native of Tampa, Eddie grew up in the Latin community of West Tampa and attended the University of Tampa. He worked in his parents grocery store Lazo's Market. He played baseball with friends Tony La Russa and Lou Piniella.*

*Eddie worked many years in the retail industry in management and traveled 10 years as a retail consultant across the country and also to Puerto Rico and Mexico. Eddie started The Lazo Agency in 2000 with his wife Janet.*

*Eddie was known for his quick wit and his kind and compassionate spirit. He was an avid music lover and his collections go back to his teenage years.*

*He is survived by his second wife Janet of 46 years, sons Mark Lazo (wife Darlene) and Doug Bauer (wife Bethaney), daughter Penny McNair (husband Mike) and five grandchildren, and two great-grandchildren.*



# ADVERTISING FORM

## The Paper Chase—FAPPS Quarterly Newsletter

Publication is mailed to all active members and published on our website at [www.fapps.org](http://www.fapps.org)

**B/W Prices:** Full Page: \$150.00 Half Page: \$75.00 Quarter Page: \$45.00 Business Card: \$35.00

**Color Prices:** Inside Front Full Page : \$275.00 Inside Back Full Page: \$275.00 Half Page Back Cover: \$200.00

\*\*Color Ad's are first come, first paid and go on sale September 16, 2018\*\*

Mark Editions and list the size of ad requested. Size of Ad: \_\_\_\_\_

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## Annual Directory

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**B/W Prices:** Full Page: \$250.00 Half Page: \$125.00 Quarter Page: \$100.00 Business Card: \$75.00

**Color Prices:** Inside Front Full Page: \$425.00 Inside Back Full Page: \$425.00 Full Page Back Cover: \$600.00

Deadline for ad submission: April 15. Size of Ad: \_\_\_\_\_

## Mailing Labels

Mailing Labels of all active members . Price is per set.

**Price : \$49.99**

## Website Banner Ad

Rate is per year and runs January–December. Payable by Jan 1.

**Member Rate: \$ 199.00 Non Member Rate: \$299.00**

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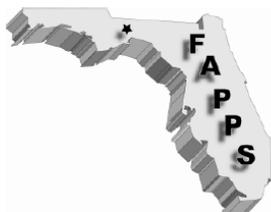
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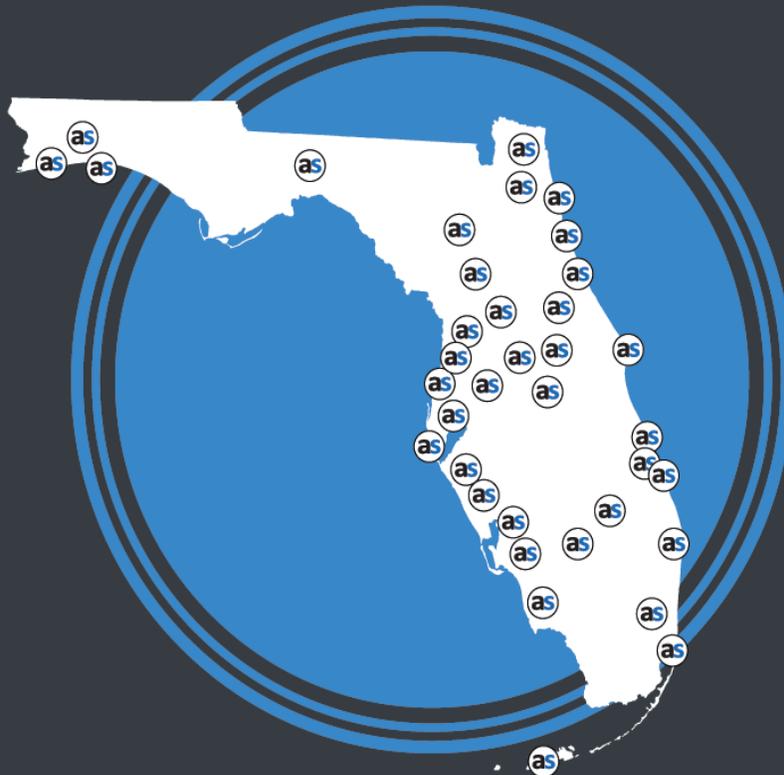
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