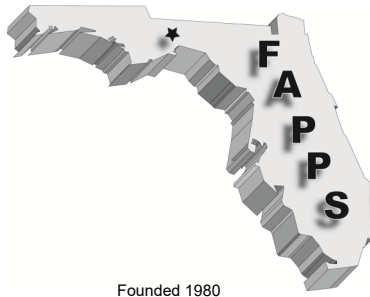


Professional Beach Getaway - August 19-21, 2022



THE PAPER CHASE

The Official Newsletter of the
Florida Association of Professional Process Servers

1st Quarter Edition 2022

2022 Distinguished Service Award Recipient Dr. Denny Howley

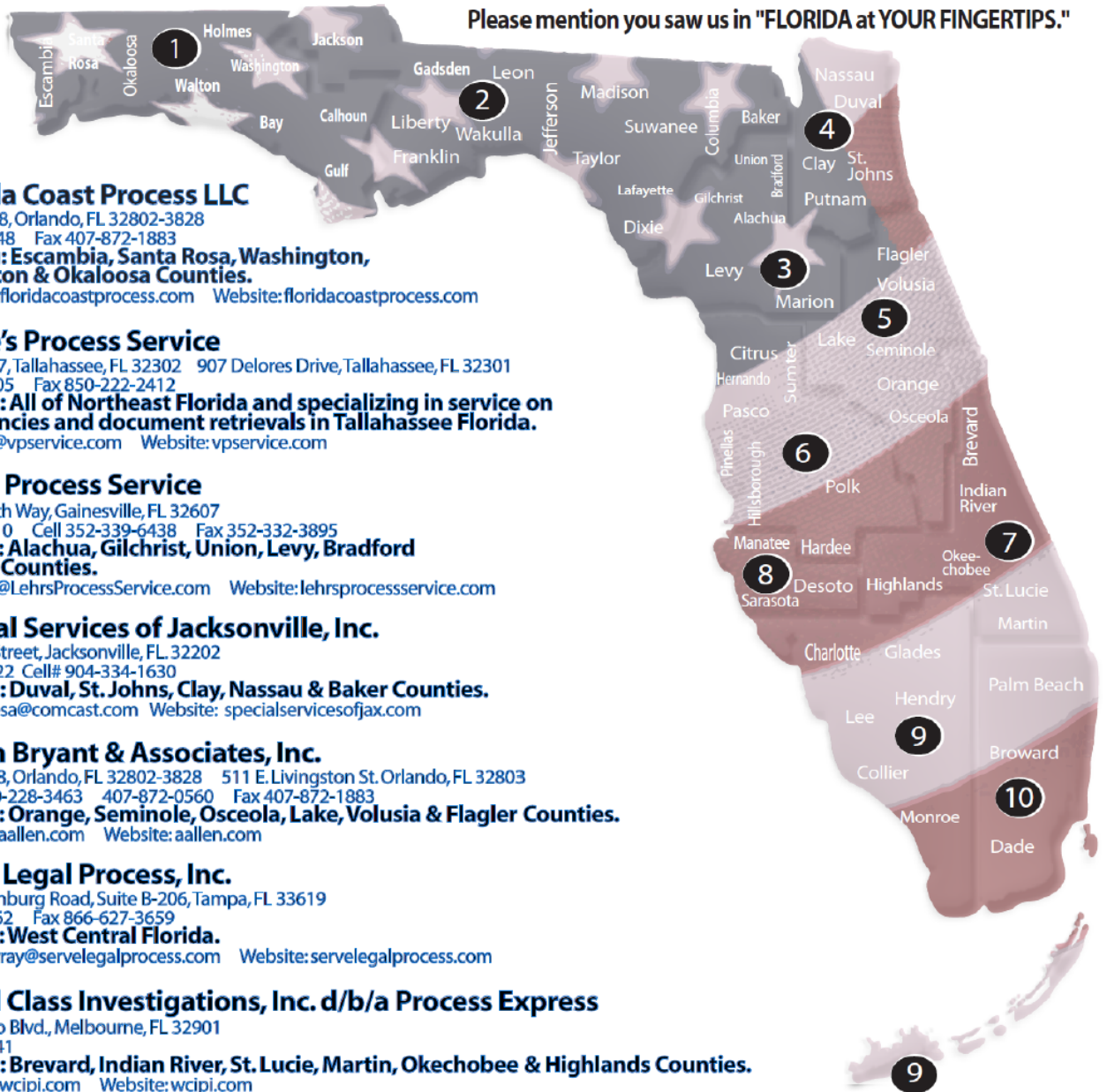


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2022-2023 Association Guide

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Jennafer Segel, Director

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Tammy White, AFPS Director

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email: Tammy@weservejustice.com

Administration & Membership: Diana Wardwell, AFPS

Email: administrator@fapps.org
P.O. Box 72
Melbourne, FL 32902 -0072
(321) 952-0820 (877) 38-FAPPS Tollfree

Committees

Annual Conference Activities

Chair: Amy Boyd, boydsprostatus@gmail.com

Arbitration & Grievance (A&G)

Chair: Sean Segel, tampaempire@gmail.com
Vice Chair: Jennafer Segel
Members: Janet Deal, Diana Wardwell, Don Seward

Elections

Chair: Bob Musser AFPS, BobM@dbsinfo.com
Vice Chair: Diana Wardwell, Lance Randall

FAPPS Distinguished Service Award (FDSA)

Chair: Bob Musser AFPS, BobM@dbsinfo.com
Members: Lance Randall, Diana Wardwell, Margie Zawacki

Formal Education (AFPS)

Chair: Michelle Howard, AFPS, Michelle@trgtlegal.com
Vice Chair: Kevin Fedotov AFPS
Members: Lance Randall, AFPS, Diana Wardwell, AFPS

Legislation

Chair: Chris Yeoman, AFPS chris.yeoman@aol.com
Vice Chair: Diana Wardwell, AFPS
Members: Russ Aloï, Chris Compton, AFPS, Mike Compton, Janet Deal, Michelle Howard, AFPS, Michael Nolan, Lance Randall, AFPS, Rick Wendling

Process Server Appointment (PSAC)

Chair: Melody Bulso AFPS melody.bulso@provest.us
Vice Chair: Margie Zawacki AFPS
Members: Diana Wardwell AFPS, Tammy White AFPS, Kevin Fedotov, AFPS

Promotion & Growth (P&G) and Member Benefits

Chair: Kevin Fedotov, AFPS Promotioncommittee@fapps.org
Members: Desiree Garcia, Joshua Kes, Mercedes Randall
Paralegal Liaison: Tammy White AFPS, ParalegalLiaison@fapps.org
Alternate: Kevin Fedotov, AFPS

Secure Data Exchange and eSop

Chair: Bob Musser AFPS, BobM@dbsinfo.com

Technology

Chair: Desy Garcia, DesyGarcia22@gmail.com

Violence Against Process Servers (VAPS)

Chair: Michelle Howard AFPS, Michelle@trgtlegal.com
Vice Chair: Chris Yeoman, AFPS
Member: Bonnie Moore AFPS, Becky Gaston, Lance Randall AFPS, Frank Carreras, Tammy White, AFPS

Website

Chair: Diana Wardwell AFPS, administrator@fapps.org
Webmaster: Bob Musser AFPS, bobm@dbsinfo.com
Member: Desy Garcia

Newsletter Submissions: Submissions to the Paper Chase are highly encouraged. The preferred method of submission is electronic via email to administrator@fapps.org in Microsoft Word—though plain text format is fine. Articles will be edited for style, grammar, and length, if necessary. Spelling will be checked but it would be a good idea if the author checked this prior to submission. Advertisements must be camera ready. Electronic submissions are strongly encouraged. All of the relevant information regarding advertisement submissions—including sizes available, ad rates, and deadlines are on the advertising form.

The Fine Print: The Paper Chase is published quarterly by the Florida Association of Professional Process Servers, Inc. (FAPPS) a not-for-profit Florida corporation, for the benefit of the members. FAPPS assumes no responsibility for the accuracy of any article printed herein, nor do the articles necessary reflect the policies or opinions of FAPPS unless specifically noted. The articles are not to be construed as legal or accounting advice—those with such needs should consult the appropriate professionals. The editor reserves the right to edit any article for content, grammar, length, and style.

PRESIDENT'S REPORT

BOB MUSSER AFPS, PRESIDENT

Members,

This newsletter is the first after the 2022 FAPPS Annual Meeting. It was great to be meeting in person again, to be doing a normal election cycle, to see friends and business associates not through a video link. You can get business done, but it just doesn't feel the same hugging a computer screen, or shaking a mouse instead of a hand. Thank you to all who made time for this Conference, and thank you to the people who put so much work into making it a success!

After years serving as the Formal Education Chair, Lance Randall has stepped down. Lance and his committee have done a great job of expanding the FAPPS Education program to more circuits and counties in FL. I spent quite some time deciding who would be the next Chair. To me, the candidates were clearly Kevin Fedotov and Michelle Howard. They are both qualified instructors, both very active in the committee, and both have ideas for moving this extremely important FAPPS committee forward. Both also have other FAPPS committee responsibilities and both serve as Directors on the FAPPS Board. I talked with each of them separately, listened to their ideas, their energy, and their plans for the future. I could not make a bad choice here, but I wanted to pick one person to lead this Committee forward. Your new Formal Education Chair is Michelle Howard.

I know I say this every single time, but it's true: As always, the Association could really use your help. Every single one of you has competitors, allies, independent contractors, office staff, or others that should be members of FAPPS, but are not. You have the relationships with these people to steer them in the right direction. A personal conversation or even a text or email from you would do so much more than a "sales letter" from one of us.

We have membership levels starting so inexpensive that money is not a valid objection. Your office staff and contractors can be supporting members for only \$30 a year! Show them the Member Benefits summary at <https://fapps.org/MemberBenefits> but also stress that the main benefit is supporting the only state organization working to keep private process servers in FL in business!

Bob Musser, AFPS
President
BobM@dbsinfo.com
(321) 679-1539



VICE PRESIDENT'S REPORT

CHRIS YEOMAN AFPS, VICE PRESIDENT

Greetings fellow members,

I hope this message finds you all healthy and productive. Your new year should be in full speed by now and we are excited about all the new membership applications we have been receiving. As always, we encourage our members to spread the word about FAPPS to all your peers. We had a good turnout at the annual convention and board meeting in March. Everyone was brought up to date on current legislation, we had educational group discussions, a former law enforcement agent presentation, elections, and so much more. Congratulations to Dr. Denny Howley, Ph.D. who was awarded with the FAPPS distinguished service award.

We are the only organization in Florida that is constantly monitoring changes both in Florida and anywhere else in the United States that effect our industry. We know when a law regarding service of process is passed in another state, it can open a window for Florida as well. This can be good or bad, depending on the type of rule it is. Likewise, we are sometimes contacted by organizations from other states interested in how we were able to get laws passed, like serving a private mailbox, or subserving a registered agent at home. They want to use our groundwork to present alternative forms of service in their state. Our education initiative that has been spreading throughout the state circuits has been praised by many process server students, court administrators, and other officials. I would expect an increasing interest in our education classes as changes come into effect as expected. Be sure to visit the FAPPS website for information on dates, locations, and availability of future courses.

FAPPS committees are all constantly proactive on all fronts important to our members. As volunteers, they often commit time, energy, and expense to improve our organization, industry, and membership benefits. This is why it is so important to step up and take an active role that will benefit everyone. So, I encourage you to attend meetings, become a committee member, and share information and ideas with our committees. It is simple to get involved, just contact any committee chair you may be interested in or contact our administrator or any board member with your ideas or thoughts. Get involved, stay involved, and make a difference.

A special thanks to all those who already participate and truly make a difference. You are the reason FAPPS is so well respected throughout Florida by our peers, and throughout the United States by other state and national organizations as well.

Chris Yeoman AFPS, Vice President
Legislative Chair
(954) 270-4597 cell

TPC



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ANNUAL MEMBERSHIP DIRECTORY

The annual membership directory is currently in production. Please go to the member search and review your listing at www.fapps.org.

Email all changes to
administrator@fapps.org

Advertisements are still being
accepted through 6/3/22

You do not have to login to confirm your information. All changes to your listing are handled through the administration office by email.

Thanks for your support of FAPPS!

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FAPPS MEETINGS AND EVENTS

You are invited

August 19-21, 2022

Professional Beach Getaway
3rd Quarter Board Meeting

The Shores Resort & Spa
2637 S Atlantic Ave, Daytona
Beach Shores, FL 32118

Spring 2023

32nd Annual Conference

Location and Date TBA

May 21, 2022 9:00 a.m.

2nd Quarter Board Meeting

Hotel Indigo
9840 Tapestry Park Circle
Jacksonville, FL

November 5, 2022

9:00 a.m.

4th Quarter Board Meeting

Cambria Resort and Spa
6570 NW 7th Street
Miami, FL 33126

Meeting information available at
www.fapps.org

EDUCATION CLASS SCHEDULE



**Florida Association of
Professional Process Servers**

Process Server Education and AFPS Accreditation

Online Education

Continuing Education Classes

Classes are being scheduled continuously
See website for updated class dates

16 Hour New Process Server Classes

July 15th & 16th, 2022 8:00 a.m.

Schedule and Registration: www.fapps.org

In Person Training

June 25, 2022 9:00 a.m.

Safety Harbor Resort
105 N. Bayshore Dr., Safety Harbor, FL

September 9, 2022 8:30 a.m.

Continuing Education Class
Indian River State College, BCIE
3209 Virginia Ave., Fort Pierce, FL

September 9-11, 2022

20 Hour New Process Server Education
Indian River State College, BCIE
3209 Virginia Ave., Fort Pierce, FL

COVID UPDATE: The 19th Circuit is currently allowing
new and renewal servers to attend online classes

SECRETARY'S REPORT

JOE OSBORNE , JR.

From the Desk of the Secretary

Dear Fellow FAPPS members,

As required by Article VIII Section 7 of our by-laws the below you will find: (a). a description of the Motion or amendment, (b). the result of the vote and (c). the final wording of the order or amendment if passed that were made at the annual meeting held March 11-12, 2022:

- ◆ Joe Osborne made a motion to accept the agenda as presented. Seconded by Michelle Howard. There was no discussion. The motion carried.
- ◆ Chris Yeoman made a motion to give the P&G Committee and additional \$1,000.00. Seconded by Michelle Howard. After some discussion Michelle Howard moved to Amend the Motion to \$2,000.00. Seconded by Chris Yeoman. The Motion carried. Joe Osborne and Gretchen Randall abstained.
- ◆ Lance Randall made a motion to elect the President, Vice President, Secretary, and Treasurer by acclamation. Seconded by Margie Zawacki. The motion carried unanimously.
- ◆ Joe Osborne made a motion to destroy the ballots. Lance Randall seconded the motion. The motion carried unanimously.
- ◆ Joe Osborne made a motion to adjourn the meeting. Seconded by Michelle Howard. The motion carried unanimously.

On a final note, the FAPPS 2nd Quarter Board Meeting will be held on May 21, 2022 at the Hotel Indigo Jacksonville-Deerwood Park. I hope to see you there!

As always it is a pleasure to serve this association and if you ever have any questions or concerns, please feel free contact me at (888) 360-5345 or by email at joe@360legal.net

Respectfully,

Joe Osborne, Jr.
Secretary

TPC

Member Information

- Member Listings can be updated continuously throughout the year. Email all updates to: administrator@fapps.org
- Email administrator@fapps.org to receive a link to set up your login and password to access the Member Only section of benefits & resources.
- Claim your free listing at fapps.securedocumenttrading.com to send and receive documents securely. This a FREE service for FAPPS Members. Need more information about how it works? Give us a call and we will walk you through the setup.
- Advertise your services with FAPPS (info at www.fapps.org)
- Attend an Education Class to obtain your AFPS Designation. Clerical staff of members are also welcome to attend for a reduced fee.
- Attend meetings to network and build your connections with other members

ADMINISTRATOR'S REPORT

Diana Wardwell, AFPS

administrator@fapps.org

Dear Members,

We are excited to see so many of you actively participating by attending our meetings and events!

2021 was an incredibly busy and exciting year! Our education program is growing in popularity and we receive many daily inquiries regarding our classes. The addition of our online education program has opened up the ability for individuals to take our class throughout the state and we are seeing more and more individuals registering from areas that we traditionally did not have the ability to reach due to class size requirements to justify travel.

As you will hear in the education report, we processed roughly 350 attendees through our education classes. I assisted the committee with scheduling, registration, registration questions, updating the court jurisdictions, and the certificates of completion. The project of producing the certificates has grown to the point that it is necessary to have a dedicated person handling this. I look forward to continuing to work with the committee and our new education helper.

Overall the FAPPS administration office has been active all year with continuous inquiries regarding membership, how to find servers, and information about our education program, membership, and services.

I have also worked with each of the committees on an ongoing basis to assist them with resources to further their goals and objectives.

I am pleased to see this growth and the interest that has been shown by our new members that have not only joined FAPPS, but are regularly attending our meetings. It's great to meet new members and process servers and see these individuals actively participating in our association.

We are finalizing the contracts for upcoming meetings over the next year and will have the information published shortly but are pleased to share we will be back in Daytona Beach for our Professional Beach Getaway. Reservation links will be available in the next week or two. I encourage you to quickly reserve your room. They will have oceanfront and river view room available but I believe this hotel will fill up fast and reservations will not be available if you wait.

You ask where you can help FAPPS grow?

Bring members to FAPPS and take advantage of our membership programs

Members who refer Active or Associate Members are eligible for a \$25 discount for each person who is referred. The program has restarted for 2022 and you will receive this discount off your 2023 membership dues.

Attendees at our education classes are eligible for a free Supporting Membership or \$30 off Active or Associate Membership.

Our full schedule of education classes available through August 2022 is published and we will be adding the classes for the rest of the year soon. You can review the full schedule of classes for both new and renewing process servers at www.fapps.org.

Thank you for the opportunity to serve you. I look forward to working with everyone to continue to pursue our goals.

Respectfully,
Diana Wardwell,
AFPS



Welcome New Members

Applicants are published the first day of each month at www.fapps.org and through email notification. Applicants automatically become a member the first day of the following month, pending no objection. Thank you for your support of FAPPS!



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James Kady

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Andrew Karp

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Amy Roldan

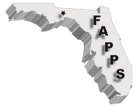
A.N.Y. Process Services Inc.
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Phone: (407) 831-0311
Fax: (407) 260-9459

Ron Stevenson

Florida Serves, Inc.
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North Palm Beach, FL 33408
Phone: (561) 906-5129

Supporting Members:

Doreen Gadow John D. Harmueller
Katelyn Miller Naomi Stevenson



A&G (Arbitration & Grievance)

Sean Segel, Chair

Tampaempire@gmail.com (813) 251-9197

Dear Members,

The A&G Committee's responsibility is to make sure all members are held accountable for their actions if they infringe upon the ethics held by the association. I would like to take this moment to remind everyone we cannot hold any non-members accountable for their actions. If you trade work with a non-member, it is in your best interest to encourage them to join FAPPS. Not only will they earn the perks of being apart of a state-wide association, but you will also secure a layer of protection. Whether it be regarding non-payment or an ethical infringement. We would like to see the FAPPS' professional standards held by all process servers, but we know that's not always the case. We have a better chance of spreading these standards with the more we can get people active with the association. FAPPS is here to serve you and that includes this committee. If you believe or know a member is not following our Code of Ethics, we encourage you file a formal complaint so we may review the situation.

Sean Segel,
Committee Chair

Florida Association of Professional Process Servers 21st Professional Beach Getaway August 19-21, 2022

The Shores Resort and Spa
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Annual Conference Activities Amy Boyd AFPS, Chair

Boydsprostatus@gmail.com (772) 460-6679

31st Annual FAPPS Convention wrap up! It was fantastic to see everyone in person. We worked hard to provide a fun yet informative meeting. I believe the educational program that was put together by Diana Wardwell was excellent and useful for all in attendance. The accommodations and service provided at the Embassy made the work weekend feel vacation worthy!

Our Bingo and poker tournament turn out was exceptional and everyone who participated had a great time. The weekend-long raffle is made possible by everyone's donations of gift cards and the 50/50 winner took home over \$500. Our Diamonds and Pearl Prom was a great time with dancing and music. If you missed the fun this year please start planning your crazy hat for our Margaritaville themed banquet next year!

Amy Boyd, AFPS
Annual Conference Activities Chair

TPC



Elections

Bob Musser, Chair

BobM@dbsinfo.com (407) 679-1539

Members,

We have just completed the Election cycle for 2022. The four officers were unopposed, and will serve a two year term ending at the Annual Meeting in 2024. A big thank you to Chris Yeoman, Joe Osborne Jr., and Gretchen Randall for working with me for the last two years, and for accepting the job for another two years! We had several qualified people running for the 5 Director positions. Congratulations to Michelle Howard, Kevin Fedotov, and Jennafer Segal on your reelection! And I'd like to welcome two new board members, Desy Garcia and Tammie White. I look forward to working with this entire team to continue making FAPPS the force in FL to benefit private process servers.

As Elections Chair, I ask for feedback on the process in practically every newsletter. At the Annual Meeting, a suggestion was made by a long term member that they would like to see the candidates speak for a few minutes at some point during the Annual Meeting. Just enough to let the voting members see and listen to them in person, rather than relying on the Position Papers we have used for years. What do you think? Please email me with your thoughts.

Bob Musser
FAPPS President
Elections Chair
BobM@dbsinfo.com
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Formal Education

Lance Randall AFPS, Chair

Lance110205@gmail.com (954) 214-8263

Dear Members,

Thank you to everyone who has been able to join us the annual conference. It's was great to be back in person! As tragic as the Covid Pandemic was and continues to be, it forced us to climb out of our comfort zone and shift into a new way to conduct our education program which brought about a lot of positive changes.

Not only did we successfully create an online training program when others said it couldn't be done in such a short period of time, we have gotten raving reviews on the professionalism, quantity of the content & quality of the teaching method. This helped broadcast our ability and created a huge buzz within the licensing authorities around the state and helped us expand our partnerships with the 8th, 9th, 10th, 15th, 19th & 20th circuits. In 2021 alone, we put on a minimum of 36 online classes and taught several in person classes within the 15th, 19th & our newest addition, the 5th circuit where we are hoping to forge a permanent relationship.

All in all, we have had approximately 350 attendees at our education classes over the past year and generated just shy of \$42,000.00 in gross revenue for a net income over expenses of just over \$19,000.00 which of course, helps the association supplement other committees such as the Legislative Committee that doesn't have a revenue stream yet is one of the most important committee this association has to protect our members all the way down to our roots.

As of this moment, we already have 9 classes scheduled between March through August with 3 of them being in person including Orlando at the annual meeting, Indian River in April and Safety Harbor in June. As we get closer to August, additional classes will be scheduled to accommodate the 15th's Circuit licensing renewal season. At least 2 or more classes a month from September through December will be added. Our full course schedule is available at www.fapps.org under the Education tab.

I would like to thank Diana Wardwell, Kevin Fedotov and Michelle Howard for their tireless efforts and unfettered dedication to this committee, our members, FAPPS as a whole and all of the process servers throughout Florida.

In closing, I want to give a special Thanks to our President Bob Musser who entrusted me with this huge responsibility, the Board of Directors for their support which gave us the freedom to think outside of the box and accomplish things we'd only dreamt about. Most of all, our members and process servers statewide who came to class with an open mind and eagerness to listen and learn. We all know it's not easy to erase the bad habits we've formed over time or to unlearn the incorrect procedures we've all developed by not having the proper tools and education readily available which is something this committee focused on and I believe we have accomplished.

I have chosen to step down and make way for the next generation of leaders to rise up and lead us into the future. Please know this decision wasn't easy and while I continue to have second thoughts, I believe in my heart it is for the betterment of FAPPS and our members. I will remain in a consulting position as needed and as usual, will always be available to answer your questions. It has truly been my pleasure serving you in this capacity and I wish you all much success going forward.

Respectfully,
Lance Randall, AFPS
Lance110205@Gmail.com
954-214-8263

Vice Chair: Kevin Fedotov, AFPS
Members: Diana Wardwell, AFPS, Michelle Howard, AFPS

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Learning from Serving

An Educational Forum

Submitted by Dr. Denny Howley

A Smokey Situation

*Visiting the Archives
The Paper Chase
Circa 2009-2010*



Situation:

Our Server had the unpleasant serve of a foreclosure notification to a couple with a Hispanic sounding name. He was not looking forward to this type of serve, since he knew you could never tell how the receiver of such documentation might react. He arrived at the designated location, knocked on the door and waited.

The door opened and the Server was met by the man named in the documentation holding his hand out for a handshake and wearing a "huge smile"! Our Server more than a little relieved at this odd, but welcomed reception, proceeded to explain the documentation in hand. The ever smiling "door-opener", continued to nod during the explanation, which lasted several minutes. As our pleased Server handed the foreclosure documentations to the nodding man, he looked at the papers, his big smile expanding and stated "no speakee da englese".

As our Server adjusted to this new situation, our still smiling servee pointed at the Server saying something the Server did not understand, turned, walked toward the back of the house yelling at someone there. Seconds later a woman's voice called to the Server "One moment please". A few minutes later, our "door-opener" appeared in the hallway, this time he was pushing his wife along the tiled floor in a wheeled office chair.

The Situation gets "Smokey":

Just as the couple came into view, the Server suddenly became aware of smoke coming from the kitchen area. The still smiling "door opener" turned, saw the smoke, screamed something that sounded like a Cuban battle cry. While turning toward the smoke, he pushed his wife in the wheeled office chair directly at the Server, and ran into the smoking area.

Our Server stopped the wife from crashing into him, as the husband gained control of the situation in the kitchen. In the few minutes of quiet that followed, the wife explained that she had just undergone bunion surgery on both feet and the wheeled office chair was the only way they came up with to enable her to get around. At this moment, the ever smiling "Mr. door opener" came in to the room carrying a plateful of homemade Cuban fried pork skins (cracklins), which he offered to our now seated Server and his translating chair mobile wife.

A Smokey Situation Continued Next Page

“A Smokey Situation” Continued

Amidst pleasant mixed English and Spanish chatter and laughter, our Server explained to the wife, what the documents were. She translated for her husband, but he seemed more concerned that the pork skins were to the liking of our Server.

After all was said and done, with a fist full of “cracklins” as a parting gift, our Server bid his Cuban “hosts” a fond adieu and returned to his car smelling like fried/burned/smokey/pork/grease. As he described it “for the rest of the evening, every stop that I made, people looked at me with hungry eyes, like I had a bag of food hanging around my neck”. His car, he claims, had to be cleaned/aired and the “crackling/fried/burned/smokey/pork/grease smelling clothes that he wore that night “were retired for yard work activities”.

This “Smokey Tale” was provided by Michael R. Halbisen, who serves for Terry Joiner’s South Florida Legal Services of Naples. South Florida’s phone number is (239) 732-7000. Thanks Michael for a great story. :-)

A Professional NEVER Stops Learning

*Dr. Denny has been writing articles for FAPPS and NAPPS for OVER twenty years.
He owns and operates Dr. Denny Howley d/b/a serving process
in Key West - ONLY (33040, 33041, 33045) Capital of the Conch Republic.
He has been in the business of serving process since 1997.
Denny lives in Key West with his wife Beverly and “critters” Shadow, Pepper and Will.*

Share your serving stories! You can share a full article or a synopsis of the service and Dr. Denny will help you create the article. Email: DennyHowley@bellsouth.net

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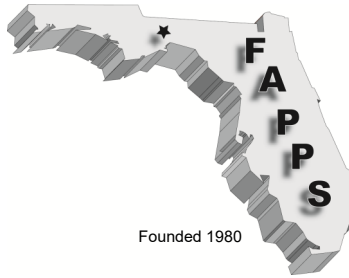


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Dr. Denny Howley - 2022 Distinguished Service Award Recipient



FAPPS Distinguished Service Award – 2022

This year's FAPPS Distinguished Service Award recipient does not fit the mold. He is not a Past President of FAPPS with instant name recognition. He is, for the most part, just a regular member of FAPPS that has amassed an extraordinary amount of service over a multi-decade period.

His roots go back to the days of the Miami-Dade Association, M-DAPS. He was heavily involved, served in many positions, and like now, rarely missed a meeting.

He is an active proponent of education at the FAPPS annual conference. He often participates as a speaker and was part of the group that launched the concept of "round table discussions" that have proved so popular at FAPPS.

Our recipient has served on the FAPPS Board for several years, from 2001 through 2007. After serving as Vice President under Todd Vause for two terms, he served as a board member for four additional years. He was content to lead by example, to educate others by his efforts at the Board and Committee level. He was the first to try to bring a formal education program to FAPPS.

He has written more articles for our newsletter, The Paper Chase, than any other author. And that is over a span of nearly 20 years, virtually never missing an issue.

He is the man who coined the phrase or at least made it famous in our world: "A professional never stops learning". The man who has practiced this concept his entire life, graduating from New York University in 1958, American University of Beirut in 1972, American University Grad School in 1975, and finally earned his latest (I won't say it's his last) degree, an Associate in Diving Business and Technology from Florida Keys Community College in 2002.

He's been a scuba diver since 1961, is still an active Certified Dive Instructor, a father, a grandfather, and a husband. He served as an Airborne Ranger in the United States Army, retiring as an Officer with over 20 years of service.

For the 2022 FAPPS Distinguished Service Award, I present to you the man with the bandana, the always optimistic attitude, the guy who is always ready to greet a new member and encourage them to "get involved".

I present to you the chief spokesman for the capital of the Conch republic, my friend and mentor, Dr. Denny Howley.

From the Award itself:

Spirit of a Leader

A true leader has the confidence to stand alone, the courage to make tough decisions and the compassion to listen to the needs of others. He does not set out to be a leader, but becomes one by the quality of his actions and the integrity of his intent. Leaders, like eagles, don't flock. You find them one at a time.

2022 FDSA

For your many years of service to private process servers, for your countless contributions that benefited so many members.

For the Committee,

Bob Musser
Chair, FAPPS Distinguished Service Award
Committee

FAPPS ANNUAL CONVENTION EDUCATION



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Speaker: Sean Meenan

Roundtable Discussions

Dealing with Serving Issues
Kevin Fedotov

Speed Dating at FAPPS
Introducing Yourself and
Your Business
Bob Musser

*Communication with
Companies and Servers*
Michelle Howard





See all Convention Pictures on our Facebook page or the Facebook link at www.fapps.org

2022-2023 FAPPS BOARD OF DIRECTORS



* BYLAW AMENDMENT APPROVED AT THE ANNUAL MEETING *

The following Bylaw Amendment was approved by the membership at the annual meeting March 12, 2022.

Article VI, Section 5. No more than one person **two people** from the same immediate family or from the same firm may serve as an officer or director at the same time. The Administrator may not hold any Officer or Director position on the Board of Directors. (Amended **March 12, 2022**; March 10, 2012)



Legislation

Chris Yeoman AFPS, Chair

Chris.Yeoman@aol.com (954) 274-1337

Dear Members,

The legislative committee has been very busy the last several months. Aside from working on our own FAPPS proposed Senate bill 750, we encountered another bill, HB 545 that was composed by a committee initiated by the Florida Bar. The initial bill first filed contained some alarming language that would have proven unfavorable to process servers in general, had they not been changed. We initiated several meetings between ourselves, with the bill writers, the sponsoring Representative, and others involved in this initiative to voice our concerns, opinions, and recommendations.

As the bill quickly moved to committee hearing, we felt the sense of urgency to initiate a stronger approach in person. At the advice of our lobbyist Jose Diaz and President Bob Musser, committee members Lance Randall, Diana Wardwell, and myself traveled to Tallahassee to meet with members of our Florida Senate and House of Representatives to again voice our concerns. Our voices were heard, and the bill was rewritten on the last evening which then included several changes we had requested. This bill HB545/ SB1062 has passed the three required committees so far as of the date of this report.

If this bill passes, it contains many changes pertaining mainly to service on business entities, as well as several other areas of Chapter 48. The effective date would become January 2023. As it stands now, the bill can be signed by the Governor, it can be vetoed by the Governor, or it can be left alone by the Governor, and it will become a passed law. Since it will likely become law, our FAPPS education team will be ready to teach process servers across the state the new material in their courses.

Unfortunately our own proposed bill SB750 has again "died in judiciary ". The process of having a bill passed is a difficult one, and even after being sponsored the last two years, we were simply left out with other prioritized bills. You can read our proposed bill <https://www.flsenate.gov/Session/Bill/2022/750> and we hope to continue to next session to pursue these issues for changes to benefit all process servers.

Future updates will follow.

Chris Yeoman AFPS,
FAPPS Vice President
Legislative Chair
Cellphone 954-270-4597

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FAPPS and The Democratic Process

The democratic process is imperfect at best, but it is the best system of “government” we have come up with to date. The key to an EFFECTIVE democratic process, however, lies with an interested electorate who accepts the fundamental responsibility to carefully review the candidate for office and then vote to put those individuals into office who best represent them.

A fundamental problem of both the election process and the candidates themselves is our human nature...the greatest problem of which is our ego.

There is an old saying in the warrior class of the military - ***Lead, follow or get the hell out of the way.***

LEAD ...

Few of us are natural leaders. Few of us have the natural charisma that commands respect. Most of us just do the best we can with what we have and who we are. Nonetheless, Leadership is a skill and like any skill, it can be learned, if one is willing to take the time to do so.

...FOLLOW...

Few of us are good followers. We are much better at criticizing the action of others from the “side-lines”.

...OR GET THE HELL OUT OF THE WAY.

Few of us are honest enough to admit we are not leaders or that we are poor followers, who prefer to criticize negatively even though we provide no “input” to the decision making process. Those of us that do so, become by our actions, a negative force that is divisive to the organization and undermines the leadership, complicating their already difficult job.

Democracy generally works, despite us and our non-involvement in the election process. But if we do not get involved, if we do not learn about our candidates and issues, then we have no grounds for either criticism or complaint.

We have copped out and chosen to let the fickle finger of fate do what it wishes...to us, to our lives, to our business' and to our future.

Democracy works, but there are some simple rules that can help maximize its effectiveness.

1. Be constructive- not disruptive

If you have a comment, suggestion, etc. – frame them in a positive manner to help the decision making process. Not all your comments will be acted upon, some will be rejected. But they will be reviewed and the elected officials will have to think on them. More importantly those you elect will know you are watching, interested and involved.

FAPPS and the Democratic Process Continued

2. Be supportive

Help those you elect and others, “be all they can be” for the good of the organization and so they, as human beings, maximize their personal growth. Bite your tongue at their imperfections. Remember, just like us, they are only human. Focus on their positive points and strengths – not on their weakness’.

3. Be involved positively

Help make OUR organization work, despite its human and organizational imperfections.

4. Do not get personal in your disagreements

Remain focused on the issue. Even try to understand the others point of view, even though you do not agree with it. Accept the reality that sometimes bad decisions are made, but they are usually made by good people, who are doing the best they can.

5. And finally let us ask ourselves this question

Are we part of the solution or part of the problem?

FAPPS general membership meeting and elections will be held in Orlando, February 16-17, 2001

Be there!

Learn about the candidates who will guide OUR organization. Will they REPRESENT you effectively? Will they run the distance? Are you comfortable with them to do the best they can FOR YOU?

Learn about their history, their “track record” of involvement, their attitudes, their ability to get along with others- even when there is disagreement.

Be an “educated” voter...and VOTE

A Professional NEVER Stops Learning

Denny has been writing articles for FAPPS and NAPPS for almost twenty years. He owns and operates Dr. Denny Howley d/b/a serving process in Key West - ONLY (33040, 33041, 33045) Capital of the Conch Republic. He has been in the business of serving process since 1997. Denny lives in Key West with his wife Beverly and “critters” Shadow, Pepper and Will.



Dear Members,

Chairing this committee is one of my greatest pleasures in FAPPS, and one that I view as a great responsibility. The work this committee does is all done in private. The deliberations are deep, thoughtful, and insightful. It was with great pride that a man who I have respected for years was awarded the FAPPS Distinguished Service Award for 2022. Dr. Denny Howley was unable to be present for this year's Annual Meeting due to family commitments. I look forward to shaking his hand at the quarterly board meeting in May. There should be a full write-up with the text of his award elsewhere in this issue.

Bob Musser, AFPS
FDSA Chair
BobM@dbsinfo.com
www.fapps.org

TPC



It is with great honor we acknowledge the following past recipients:

- 2013 Donald Eisenberg**
- 2014 Diana Wardwell**
- 2015 Robert M. Levy**
- 2016 Bob Musser**
- 2017 Mike Compton**
- 2018 Andrew R. Estin**
- 2019 Lance Randall**
- 2020 Margaret L. Zawacki**
- 2022 Dr. Denny Howley**



P&G/Member Benefits

Kevin Fedotov AFPS, Chair
fedotovk@yahoo.com (407) 627-8222

It was a pleasure seeing everyone at the Annual Conference, I have missed you all so much! We met many new faces and had a blast the whole weekend, and cannot wait to see what the future has in store. For those not aware, the 2022 FAPPS Promotion & Growth Committee has gone through some personnel changes and restructuring to make our processes more efficient than ever. The P&G Committee currently consists of Tammy White, Desy Garcia, Mercedes Randall, Josh Kes, and Kevin Fedotov. Here are the updates from our committee:

NAPPS - This year FAPPS Promotion and Growth Committee will be representing FAPPS at the NAPPS 40th Annual Conference, happening May 12-14 in San Antonio, TX. We are going to try and entice as many NAPPS members to join our Florida Organization so we can continue to grow our FAPPS family. Stop by our booth if you're attending to say hello!

Paralegal Association of Florida - Kristina M. Schiraldi was elected as the incoming President this year. As of now there still has yet to be an announcement on the PAF Annual Meeting but we are looking forward to getting to know the new President and establish a relationship with her. Also awaiting to hear on the next steps regarding PAF's support of the current status of Duval County.

Facebook Group - The Group Page is currently sitting at 202 members. For 2022 we have designated a point person from the P&G Committee to post and review on a bi-weekly basis member's birthdays, upcoming events, and everything else FAPPS related. Keep your eye out for news on upcoming changes in legislature effecting the rules of service of process.

Member Outreach - We've got 2 designated persons making outreach calls to our Members to see how they are doing and what the FAPPS organization can do to improve.

Newsletter Initiative - Josh & Mercedes will be creating content for our monthly electronic P&G newsletter. If there's content you'd like to see or something we should discuss, please be sure to let me know.

As always, it is a pleasure to serve you [no pun intended] and if you have any questions please do not hesitate to contact us.

Kevin Fedotov, AFPS
Director and Chair

Visit our Member Only Resource Section

<http://www.fapps.org>

Email administrator@fapps.org for an email to be sent to you for your first time login instructions.

Forward information, resources, or suggestions to be included to:
administrator@fapps.org



PSAC (Process Server Appointment) **Melody Bulso AFPS, Chair**

Melody.Bulso@Provest.us (813) 877-2844x2036

Hello All,

I think we all agree it is great to see everyone in person at our annual conference this year.

Your PSA Committee created introductory letters directed to Sheriffs and Chief Judges last year. Recently, we worked with the National Association of Process Servers securing a letter of recommendation for FAPPS and a copy of the GA Study of costs associated with process serving. Both of these items are in our binder and ready for mailing to key decision makers in target areas without a private process server program or a limited program.

If you would like to get involved, please reach out to mbulso@provest.us. We are looking for you!

Be Well,
Process Server Appointment Committee

Committee Chair: Melody Bulso, AFPS

Vice Chair: Margie Zawacki, AFPS

Committee Members: Bob Musser, AFPS, Diana Wardwell, AFPS, Tammy White, AFPS



Secure Data Exchange **Bob Musser, Chair**

BobM@dbsinfo.com (407) 679-1539

The Secure Document Trading Service, which is now 7 years old (First launched in 2015!) is a working platform, with support from 5 vendors. Jason Tallman out of New York, with Process Master software has now added support for the SDTS. Process Server's Toolbox, Paper Tracker, Tristar WinServe, and Loyal Dog also support import of jobs from the web version of SDTS directly into their software. If you have not taken the time to fill out your FAPPS profile (no cost, and gets you additional exposure and work through the FAPPS website), come talk to me, or read more about it at <https://Fapps.SecureDocumentTrading.com>

Bob Musser AFPS, Chair



Technology

John Shelley, Chair

John@caffeinecode.biz (813) 431-0674

We are still attending all of the Florida Courts E-Filing Authority meetings via WebEx.

May E-Filing submissions was 1,697,582

March 2021 had the highest number of monthly submissions to date at 1,802,630

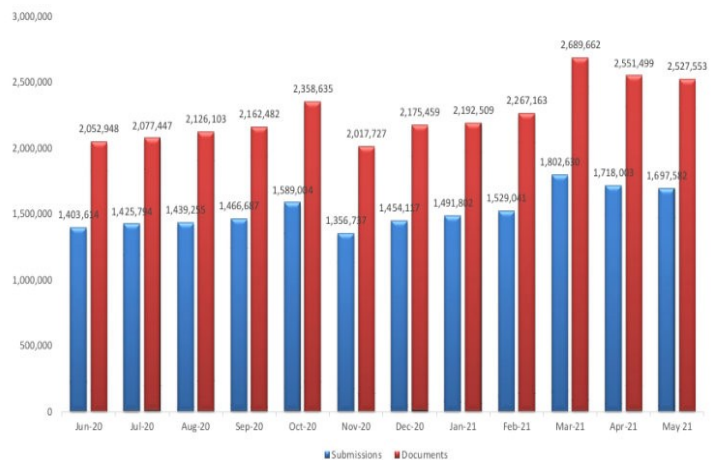
Self-Represented Litigant Submissions are Still Relatively Flat at 0.6% - 0.8% of submissions for 2020-2021.

If you have any news, questions or concerns feel free to get in contact with me anytime at john@caffeinecode.biz

Thanks John

Member: Christopher Compton
Committee Chair: John Shelley

Year at a Glance



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Dear Members,

Please remember that safety is always a priority whether it is professionally or personally we want everyone to be safe and respectful to others while we are still navigating the uncertainty of all that is happening in our society.

As many of you know we have had an uptick in violent acts in the past few months, even more reason for you to be safe and aware of your surroundings at all times.

Updates for violent acts:

Active Cases:

Pinellas County Incident Date: 7/21/2021:

The server was violently attacked after effectuating service. He needed immediate medical attention and has suffered injuries to his upper body and head. He required numerous stitches to his face. An arrest has been made and they are scheduled for a 2nd pre-trial on 12/9/2021.

Polk County Date of Incident: 9/6/2021:

Server was attempting to serve a subject who was working in the yard and claims to have been threatened with a gun and gardening shears. Server made threatening comments such as "Do you know how easily I could cut your throat?" , the server has met with the Polk Sheriff's office and we are awaiting an update.

Closed Cases:

Martin County Incident Date 7/20/2021:

The process server was pushed down a flight of stairs at a condo complex. (he was not injured) The husband of the person he was attempting to serve followed him to his car and slammed the papers on the servers windshield and busted the windshield. No arrest was made and the Sgt. Advised the server he did not have a case. The server requested that the report be referred to the State Attorney for review and they denied the request. The process server also filed a complaint against the officer, and he has not heard from the agency regarding any further action. He also called the State Attorney and their office advised they cannot follow up on the case unless the report has been filed by the agency who responded to the call.

As you see the VAPS committee has been busy. It is important to remember to report all cases of violence not only to local law enforcement but to the VAPS committee. Please submit any acts of violence on the FAPPS website <https://www.fapps.org/ViolenceReport>, a member from the committee will follow up and provide general assistance with your case.

VAPS Report continued next page

We want all members to have a familiar face in your area to assist with following your case, we have liaisons in the following areas:

Northwest Florida (Tallahassee – Panhandle area) Chris Compton phone: 850-877-9809
Chris@ProcessAmerica.com

Southwest Florida (Lee and Collier area) Tammy White phone: 239-313-6740
tammy@weservejustice.com

West Central Florida (Greater Tampa Bay area – including Polk, Pasco, Hillsborough, Pinellas, Sarasota, Manatee, Hernando, Citrus and Sumter counties) Michelle Howard phone: 727-542-1975
Michelle@TRGTLegal.com

At this time all other counties will be followed by Michelle Howard, we are seeking members to assist as liaisons in Central Florida (Orlando area), Northeast Florida (Jacksonville area), South Florida (Miami Dade Broward, Palm Beach etc.). If interested please reach out to Michelle Howard or Diana Wardell, Administrator.

Many of you attended the Professional Beach Getaway where we had a presentation regarding body cams. This was a great success. If anyone is interested in the data from this presentation please email, Michelle@TRGTLegal.com.

At this meeting we introduced a Process Servers Assault Guide, if you are interested in receiving a copy of this hand-out to carry with you please email Michelle@TRGTLegal.com with your mailing address and we can get these out as soon as possible.

As a reminder, FAPPS offers classes via Zoom on a regular basis for process servers to maintain their license as well as establish as a new process server. There are many jurisdictions that do not have a program or require continuing education. I strongly recommend everyone attending at least one refresher class a year, this is where we share ideas and offer suggestions for safety and best practices. To sign up for an upcoming class please view the educational schedule <https://www.fapps.org/afpscourschedule.aspx>

We look forward to seeing you at the annual convention March 11-13, 2022 at Embassy Suites in Orlando.

Michelle Howard
Director, Committee Chair for Violence Against Process Servers
Michelle@TRGTLegal.com Office: 813-492-2500 Cell: 727-542-1975

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Diana Wardwell, Chair
Bob Musser, Webmaster

The FAPPS website is full featured, a complete source of information on all things FAPPS, and a frequently used tool for finding private process servers across Florida and the entire nation. Many thanks to Diana Wardwell for her constant review, and to the committee chairs who send us content for the areas for which they are responsible. The FAPPS server is a private, secure, replicated and backed up place for the Administrator, Secretary, Education, and other committee chairs to store information that belongs to FAPPS. We no longer have to move files and data from person to person after each election. We use an Uptime monitor which shows we are over "4 Nines" available (99.99%). That means that the FAPPS Website and membership database are online and available almost always, and don't miss more than 52 minutes a year.

Bob Musser, Webmaster

The website is reviewed and updated on an ongoing basis to ensure our information is current. We are always open to suggestions for content and information to share. These suggestions can be emailed to administrator@fapps.org.

The Member Only section contains additional resources. In order to access this area of the website you will need to create a login. This can be accomplished by emailing me first so I can forward you a link.

Diana Wardwell, Chair

TPC



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ADVERTISING FORM

The Paper Chase—FAPPS Quarterly Newsletter

Publication is mailed to all active members and published on our website at www.fapps.org

B/W Prices: Full Page: \$150.00 Half Page: \$75.00 Quarter Page: \$45.00 Business Card: \$35.00

Color Prices: Inside Front Full Page : \$275.00 Inside Back Full Page: \$275.00 Half Page Back Cover: \$200.00

Color Ad's are first come, first paid and go on sale September 16, 2021

Mark Editions and list the size of ad requested. Size of Ad: _____

First Quarter (deadline Dec. 1):

Second Quarter (deadline April 15):

Third Quarter (deadline June 15):

Fourth Quarter (deadline Sept. 15):



Annual Directory

Publication is mailed to all active members containing full member listings, advertisements, and resource guide

B/W Prices: Full Page: \$250.00 Half Page: \$125.00 Quarter Page: \$100.00 Business Card: \$75.00

Color Prices: Inside Front Full Page: \$425.00 Inside Back Full Page: \$425.00 Full Page Back Cover: \$600.00

Deadline for ad submission: April 15. Size of Ad: _____

Mailing Labels

Mailing Labels of all active members . Price is per set.

Price : \$49.99

Website Banner Ad

Rate is per year and runs January-December. Payable by Jan 1.

Member Rate: \$ 199.00 Non Member Rate: \$299.00

Specifics of submittal requirements for banner ads are posted at www.fapps.org

Total Submitted:

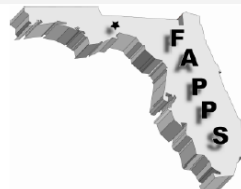
Name: _____ Email: _____

Company: _____

Telephone #: _____ Payment Method: (mark one) Check Paypal

I understand that advertisers are responsible for preparing and submitting ad copy and that all advertisers are quoted for camera ready copy submitted in an approved format electronically; that advertising is restricted to material which corresponds to the stated purpose of FAPPS; advertising is restricted to promotional material which does not include prices for services; and that the Editor and Board of Directors of FAPPS reserves the right to decline submitted advertisements. Prices listed above are single issue rates unless otherwise noted. Payment is required at the time advertisement is placed.

Signature: _____ Date: _____



Mail completed form with payment to:

Florida Association of Professional Process Servers, Inc.
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Melbourne, FL 32902-0072 (321) 952-0820
Email: Administrator@fapps.org

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FAPPS Meetings are moving around the state to make it easier for members to attend.

Follow our Meetings page at www.fapps.org for upcoming dates and locations.

These events are also posted on our Facebook Page and Facebook Group Page.

Join a meeting and get to know your fellow members!

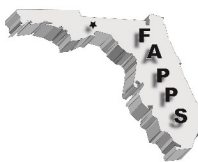
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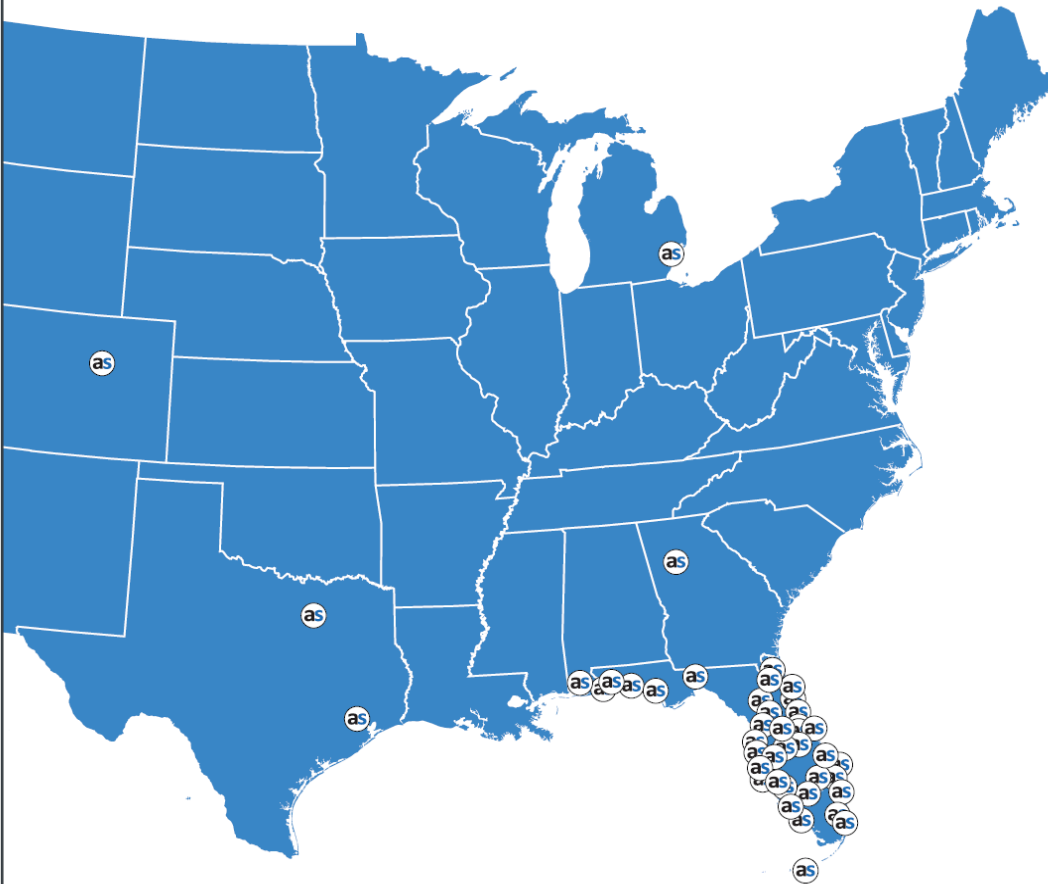
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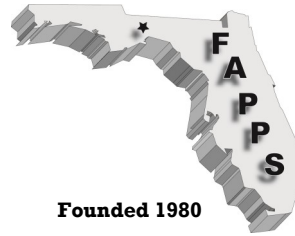
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Florida Association of Professional Process Servers

A NAPPS Chartered State Association

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