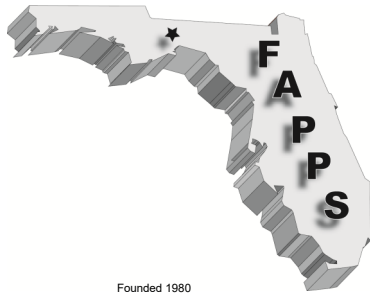


3rd Quarter Board Meeting - August 16-18, 2024



THE PAPER CHASE

The Official Newsletter of the
Florida Association of Professional Process Servers

2nd Quarter Edition 2024

23rd Professional Beach Getaway

August 16-18, 2024

The Shores Resort & Spa

2637 S. Atlantic Ave., Daytona Beach Shores, FL 23118

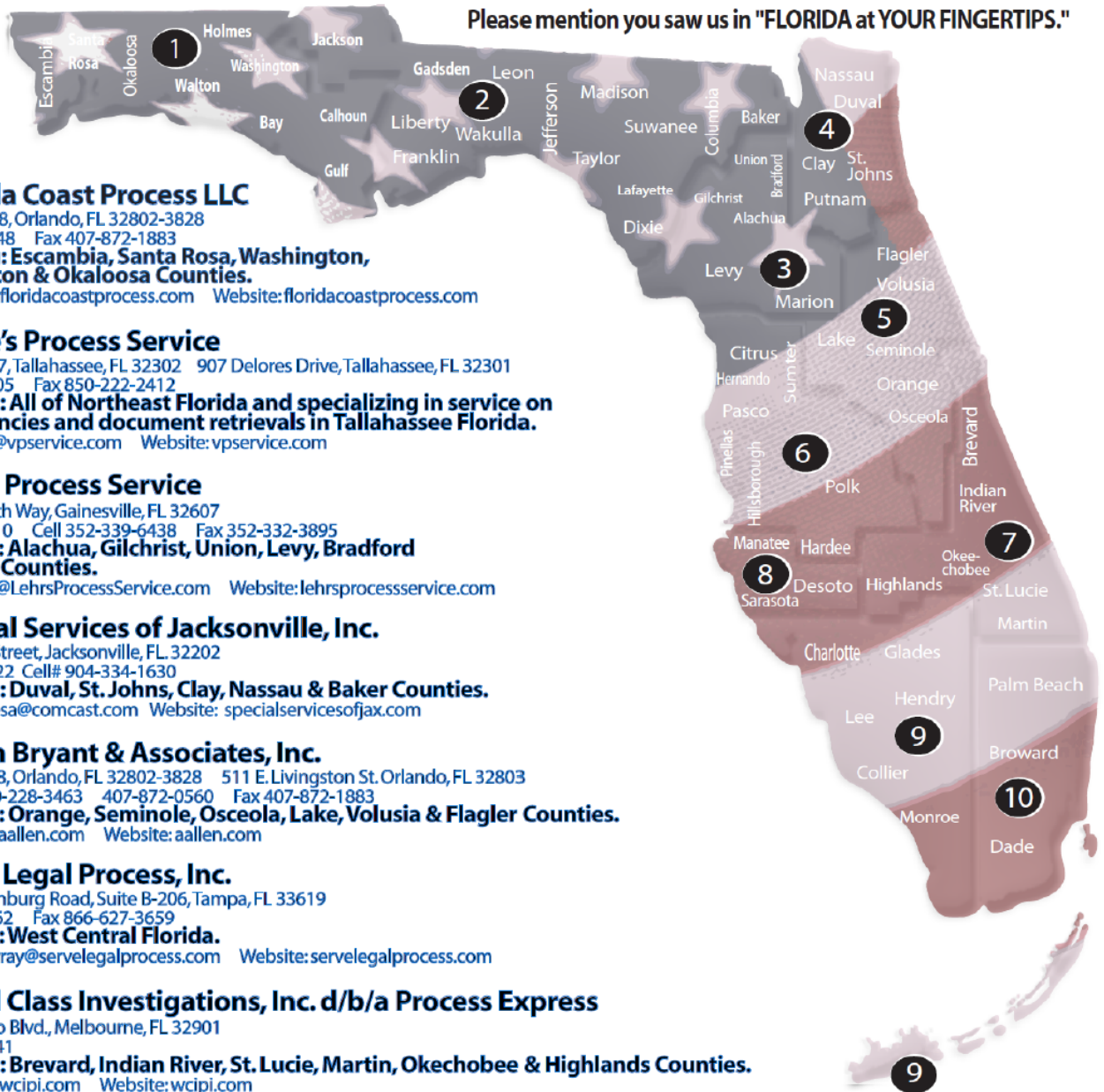


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2024-2025 Association Guide

Board of Directors

Chris Yeoman AFPS, President

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email: chris.yeoman@aol.com

Bob Musser AFPS, Vice President

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Joe Osborne, Jr., Secretary

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Gretchen Randall AFPS, Treasurer

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email: FedotovK@yahoo.com

Desy Garcia AFPS, Director

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email: DesyGarcia22@gmail.com

Michelle Howard AFPS, Director

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email: Michelle@trgtlegal.com

Tammy White, AFPS Director

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email: Tammy@weservejustice.com

Administration & Membership: Diana Wardwell, AFPS

Email: administrator@fapps.org
P.O. Box 72
Melbourne, FL 32902 -0072
(321) 952-0820 (877) 38-FAPPS Tollfree

Committees

Annual Conference Activities

Chair: Amy Boyd, AFPS, boydsprostatus@gmail.com

Arbitration & Grievance (A&G)

Chair: Sean Segel, tampaempire@gmail.com
Vice Chair: Jennafer Segel
Members: Janet Deal, Diana Wardwell, Don Seward

Elections

Chair: Bob Musser AFPS, BobM@dbsinfo.com
Vice Chair: Diana Wardwell, AFPS

FAPPS Distinguished Service Award (FDSA)

Chair: Bob Musser AFPS, BobM@dbsinfo.com
Members: Lance Randall, AFPS, Diana Wardwell, AFPS, Margie Zawacki, AFPS, Dr. Denny Howley

Formal Education (AFPS)

Chair: Michelle Howard, AFPS, michelle@trgtlegal.com
Vice Chair: Kevin Fedotov, AFPS
Members: Diana Wardwell, AFPS, Joshua Kes, AFPS, Lance Randall, AFPS

Legislation

Chair: Lance Randall, AFPS FAPPSLegCommittee@gmail.com
Vice Chair: Gretchen Randall
Members: Joseph Dion, Michelle Howard, AFPS, James Kady, Bob Musser, Joe Osborne, Jr., Susan Pineiro, AFPS, Diana Wardwell, AFPS, Chris Yeoman, AFPS

Liaison

Chair: Tammy White, AFPS ParalegalLiaison@fapps.org
Vice Chair: Chris Yeoman, AFPS

Process Server Appointment (PSAC)

Chair: Margie Zawacki AFPS margiez@hctjudge.com
Vice Chair: Tammy White AFPS
Member: Joe Osborne, Jr., AFPS

Promotion & Growth (P&G) and Member Benefits

Chair: Kevin Fedotov, AFPS Promotioncommittee@fapps.org
FedotovK@yahoo.com
Vice Chair: Desy Garcia
Members: Joseph Dion, AFPS, Joshua Kes, AFPS

Technology

Chair: Desy Garcia, DesyGarcia22@gmail.com

Violence Against Process Servers (VAPS)

Chair: Michelle Howard AFPS, michelle@trgtlegal.com
Vice Chair: Frank Carreras, AFPS
Member: Becky Gaston, Andy Karp, AFPS, Bonnie Moore AFPS, , Josh Randall, AFPS, Lance Randall, AFPS

Website

Chair: Diana Wardwell
Vice Chair: Bob Musser

**FAPPS is a Chartered State Association of the
National Association of Professional Process
Servers**



Newsletter Submissions: Submissions to the Paper Chase are highly encouraged. The preferred method of submission is electronic via email to administrator@fapps.org in Microsoft Word—though plain text format is fine. Articles will be edited for style, grammar, and length, if necessary. Spelling will be checked but it would be a good idea if the author checked this prior to submission. Advertisements must be camera ready. Electronic submissions are strongly encouraged. All of the relevant information regarding advertisement submissions—including sizes available, ad rates, and deadlines are on the advertising form.

The Fine Print: The Paper Chase is published quarterly by the Florida Association of Professional Process Servers, Inc. (FAPPS) a not-for-profit Florida corporation, for the benefit of the members. FAPPS assumes no responsibility for the accuracy of any article printed herein, nor do the articles necessary reflect the policies or opinions of FAPPS unless specifically noted. The articles are not to be construed as legal or accounting advice—those with such needs should consult the appropriate professionals. The editor reserves the right to edit any article for content, grammar, length, and style.

PRESIDENT'S REPORT

CHRIS YEOMAN AFPS, PRESIDENT

Hello members,

I would like to start this message with a wholehearted thanks to everyone who has supported me accepting the position of President of this association. As many of you know I have served on the board for many years, however being provided this opportunity as a leader is a true honor. Congratulations to the other officers and board members who were also elected, I assure you we have a solid team ready to work together for this association.

Our recent convention held in Safety Harbor, Florida was the largest turnout we have had in many years, and it was a pleasure to host so many members and guests alike, even several from out of state. Many were attending for the first time and based on the activities and feedback, I would expect even more next year. The board meeting was productive, elections were smooth, and education, training, and networking were nonstop. The banquet team did not disappoint and provided excellent entertainment all weekend and at the evening dinner. The entire weekend was a true success.

I am extremely excited to work with our recently elected board, and there has been no time to waste as committee chairs have been appointed and we have already held a special board meeting May 1. Our chairpersons were given the task of selecting committee members, providing lists of goals they wish to accomplish over the next year, and a plan to meet those goals. I must say the level of enthusiasm, professionalism, and passion for working to make a difference in the Florida process serving industry is gratifying. The growth of memberships has brought some new folks who are ready to jump in and work to make things happen.

Each committee has prioritized their agendas, and we will focus on their goals. It's not too late to join a committee and participate, just contact a committee chair. We want people who can be focused and are willing to put in the work to get things done. Our priorities will remain keeping private process servers relevant and necessary to the legal process. We will be diligent on keeping process servers educated and safe while carrying out our duties and are working on legislative issues on multiple areas. You will hear from each of our chairs to advise on plans and progress as we move forward.

Our next event will be our professional beach getaway in Daytona Beach, so if you have not made a plan to be there yet, don't hesitate and make your reservations now. I look forward to seeing everyone there, in the meantime, we are here to help so don't hesitate to contact us via phone or email. Thank you for your support and I look forward to serving as President for you the next two years.

Sincerely,

Chris Yeoman, AFPS
President
Chris.Yeoman@aol.com
(954) 270-4597

TPC

VICE PRESIDENT'S REPORT

BOB MUSSER, VICE PRESIDENT

The Annual Meeting was my last meeting as President! It was a fun and active four years. I have to take this one last opportunity to thank my Board and Committee chairs, and everyone who put in the effort to make private process serving a better place to make a living than before. I would especially like to thank Diana Wardwell for her constant support in both her role as Administrator and as a friend that was always open to bounce ideas and FAPPS business, day or night. And at the risk of not mentioning someone who deserves it, I want to mention Michelle Howard and Chris Yeoman for their immense amount of work hours on behalf of FAPPS, and their willingness to talk with me whenever I wanted advice.

Going forward, my primary focus this year is educating everyone else in the legal system on what constitutes good Electronic Service. As detailed in our white paper, it has to include a disinterested third party as mandated by Chapter 48.021. It has to be on a secure platform, not Email. We have to spread that message far and wide. We have to improve Chapter 48.021 to clarify with words something like "All original process, regardless of method served, must be served by...". We need to enlist the help of friends at the FL Bar, representatives that share our view, judges, whomever we know and can talk with. And we need to attempt to alter parts of Chapter 48 that mention service by anyone else, such as the reference in the new Secretary of State section that says "or an attorney".

I look forward to working with our new President Chris Yeoman. Based on years of working with him as Vice President and Legislative Chair, I have complete faith in him and high expectations for his success.

Bob Musser
FAPPS Vice President
BobM@dbsinfo.com

TPC

FAPPS MEETINGS AND EVENTS

You are invited

August 16-18, 2024
Professional Beach Getaway
3rd Quarter Board Meeting

The Shores Resort & Spa
2637 S. Atlantic Ave.
Daytona Beach Shores, FL

October 19, 2024
9:00 a.m.
4th Quarter Board Meeting
Embassy Suites Orlando Airport
5835 TG Lee Blvd.
Orlando, FL

February 8, 2025
10:00 a.m.
1st Quarter Board Meeting
Meeting via Zoom

April 11-13, 2025
34th Annual Conference
Location TBA

Meeting information and direct hotel reservation links are available at www.fapps.org

Secure your hotel reservation for each event ASAP to ensure you are able to take advantage of the FAPPS negotiated rate

EDUCATION (Online and In Person)



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SECRETARY'S REPORT

JOE OSBORNE , JR.

Dear Fellow FAPPS members,

As required by Article VIII Section 7 of our by-laws below you will find: (a). a description of the Motion or amendment, (b). the result of the vote and (c). the final wording of the order or amendment if passed that were made at the first quarter board meeting held April 12th & 13th, 2024:

- ⇒ Joe Osborne moved to Amend the agenda to add approval of a new instructor under New Business. Seconded by Chris Yeoman. The motion carried to amend the agenda.
- ⇒ Joe Osborne made a motion to accept the agenda as Amended. Seconded by Chris Yeoman. The motion carried unanimously.
- ⇒ Tammy White moved to approve Josh Kes as a full FAPPS Education Instructor. Seconded by Joe Osborne. The motion carried.
- ⇒ President, Secretary, and Treasurer were elected by acclamation as they ran unopposed. Lance Randall moved to accept these positions by acclamation. Seconded by Margie Zawacki. The Motion carried.
- ⇒ Joe Osborne made a motion to destroy the ballots. Michelle Howard seconded the motion. The motion carried unanimously.
- ⇒ Motion to Adjourn made by Joe Osborne. Seconded by Tammy White. Motion passed unanimously.

As required by Article VIII Section 7 of our by-laws below you will find: (a). a description of the Motion or amendment, (b). the result of the vote and (c). the final wording of the order or amendment if passed that were made at a Special Board meeting held May 1, 2024:

- ⇒ Bob Musser made a motion to accept the agenda. Tammy White seconded the motion. The motion carried unanimously.
- ⇒ Michelle Howard made a motion to authorize the budget request of \$1,500.00. Tammy White seconded the motion. The vote was called. The motion carried.
- ⇒ Tammy White made a motion to authorize the budget request of \$5,000.00. Bob Musser seconded the motion. The vote was called. The motion carried.
- ⇒ Michelle Howard made a motion to authorize the budget request of \$5,000.00. Kevin Fedotov seconded the motion. The vote was called. The motion carried.

Secretary Report Continued Next Page

SECRETARY REPORT CONTINUED

- ⇒ Bob Musser made a motion to authorize the budget request of \$3,500.00. Michelle Howard seconded the motion. The vote was called. The motion carried.
- ⇒ Tammy White made a motion to authorize the budget request of \$2,000.00. Bob Musser seconded the motion. The vote was called. The motion carried.
- ⇒ Bob Musser made a motion to authorize the budget request of \$1,300.00. Tammy White seconded the motion. After some discussion, a Motion was made to Amend the Motion for a P&G Budget to \$2,000.00. Michelle Howard seconded the motion. The Motion to Amend carried with Bob Musser voting against and Joe Osborne, Jr. abstaining. The question was called to approve the Motion to authorize a budget of \$2,000.00. The motion carried with Bob Musser voting against and Joe Osborne, Jr. abstaining.
- ⇒ Bob Musser made a motion to authorize the budget request of \$1,000.00. Tammy White seconded the motion. The vote was called. The motion carried.
- ⇒ Tammy White made a motion to authorize the budget request of \$1,500.00. The motion was seconded by Desy Garcia. The vote was called. The motion carried.
- ⇒ Joe Osborne made a motion to adjourn the meeting. Seconded by Tammy White. The motion carried unanimously.

On a final note, the FAPPS 3rd Quarter Board Meeting will be held on August 17, 2024, at The Shores Resort & Spa, 2637 S. Atlantic Ave., Daytona Beach Shore, FL 32118. I hope to see you there!

As always it is a pleasure to serve this association and if you ever have any questions or concerns, please feel free contact me at (888) 360-LEGL ext. 104 or by email at joe@360legal.net

Respectfully,

Joe Osborne, Jr.
Secretary

TPC

Collin Drew Katz
Managing Member

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ADMINISTRATOR'S REPORT

Diana Wardwell, AFPS

administrator@fapps.org

Dear Members,

The annual conference was a tremendous success! It was wonderful to see everyone in attendance. I would like to extend my heartfelt thanks to our speakers and moderators who generously donated their time and expertise to share invaluable knowledge with our members and attendees:

- **Bob Musser**
- **Derek Tirado**
- **Ryan Gleason**
- **Desy Garcia**
- **Kevin Fedotov**

The sessions were incredibly informative, and the *Process Server Showdown* provided a fantastic element of fun!

A special thank you goes out to our exhibitors for showcasing their products and services: **IRB Search**, **Serve Manager**, and **Process Server Toolbox**.

Association Updates

Inquiries and Engagement

- Our administrative office has seen a significant increase in inquiries regarding membership, process server certification, education classes, and event details.
- Membership continues to grow, and we are actively reaching out to individuals who have participated in our programs and other process servers across the state and nation to join **FAPPS**.
- I remain committed to fostering relationships with court administrators and sheriff licensing jurisdictions to enhance our association's reach and impact.

Newsletter Highlights

- The deadline for submitting articles and advertisements for the 2nd Quarter Edition of *The Paper Chase* is **August 15, 2024**.
- Interested in advertising? Enjoy a **10% discount** by featuring your ad in all four editions of *The Paper Chase*.

Looking Ahead to Meeting Locations

In collaboration with our President, I am actively working to select event venues for 2024 and beyond. We welcome your suggestions for locations that align with the association's objectives and cater to member preferences.

Education Program

Our list of approved classes continues to grow as we add new jurisdictions. A complete schedule of classes is available at www.fapps.org.

Conventions for 2025/2026

- As Chair of the Convention Selection Committee, I am spearheading efforts to choose venues for the 2025 and 2026 conventions.
- Committee members are currently reviewing proposals, with final recommendations to be presented to the board for approval.

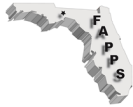
If you have any questions about our services or programs, please don't hesitate to reach out. Thank you for your continued support of our professional association!

Sincerely,
Diana Wardwell, AFPS

2024 Status Update

Membership Numbers

2024 May Membership	
Active	226
Associate	63
Supporting	38
Pending Applicants	5
Total	332



A&G (Arbitration & Grievance)

Sean Segel, Chair

Tampaempire@gmail.com (813) 251-9197

Dear Members,

The A&G Committee has continued to serve FAPPS by upholding the professional standards and ethics held by the association. This quarter one verbal complaint was received regarding non-payment for services between two active members. Before a formal complaint could be submitted the parties were able to resolve their issue, waiving any further action from the committee.

If anyone feels a member may be in violation of the FAPPS Code of Ethics or Bylaws, please contact me.

Sean Segel
Committee Chair

Chair: Sean Segel
Vice Chair: Jennafer Segel
Committee Members: Janet Deal, Diana Wardwell, Don Seward

TPC

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Applicants are published the first day of each month at www.fapps.org and through email notification.

Applicants automatically become a member the first day of the following month, pending no objection.

Welcome and Thank You for your support of FAPPS!

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Phone: (904) 315-1362

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Tara Miranda
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Port Charlotte, FL 33952
Phone: (941) 457-0014

Cynthia Willett
Heritage Process
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Phone: (941) 780-1063

Frederica Ford
F&G Ford's Notary and Financial
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Valrico, FL 33596
Phone: (813) 734-2722

David McLendon
Allegiant Protective Services
214 SW Ray Avenue
Port Saint Lucie, FL 34983
Phone: (561) 800-8048

Supporting Members:

Patricia Ducran
Tara Mary Miranda
Christy Harrison
Salvatore Pepe

Member Information

- Member Listings can be updated continuously throughout the year. Email all updates to: administrator@fapps.org
- Email administrator@fapps.org to receive a link to set up your login and password to access the Member Only section of benefits & resources.
- Claim your free listing at fapps.securedocumenttrading.com to send and receive documents securely. This a FREE service for FAPPS Members. Need more information about how it works? Give us a call and we will walk you through the setup.
- Advertise your services with FAPPS (info at www.fapps.org)
- Attend an Education Class to obtain your AFPS Designation. Clerical staff of members are also welcome to attend for a reduced fee.
- Attend meetings to network and build your connections with other members



Annual Conference Activities Amy Boyd AFPS, Chair

Boydspstatus@gmail.com (772) 460-6679

The convention this year was another outstanding, fun, informative event!

Friday morning started off with the annual golf tournament. A fun time for all who participated. (not sure who won and if you want to list them). The beginning of the meeting started late Friday afternoon. Friday night reception dinner was excellent food and a great opportunity to meet new attendees and reconnect with old friends.

Friday night Poker and Bingo were great fun. This year Poker had professional dealers which took the event to the next level. Bingo had a large crowd with 5 winners.

Saturday 's meeting was a great time to learn about the association and gave everyone the opportunity to give their ideas for the future of the association. The Family Feud game was a blast and the round tables were very helpful for all who participated.

Elections were the final order of business for the day. Our new officers and board of directors are as follows:

President: Chris Yeoman
Vice President: Bob Musser
Secretary: Joe Osborne
Treasurer: Gretchen Randall
Director: Kevin Fedotov
Director: Michelle Howard
Director Desy Garcia
Director: Tammy White
Director : Joseph Dion

Saturday night's banquet was epic. It was a speakeasy Murder Mystery! Everyone got to put their excellent detective skills to work. It was so much fun and I think everyone embraced the opportunity to dress the part and participate in the fun!

The grand finale of the weekend was the final drawing of our 50/50. The winner James Brown of Jaybee Services Inc. DBA Peak Investigations went home with a serious prize of \$570! The 50/50 raffle is a great success and we much appreciate everyone who donates prizes to be given away over the weekend without your support our 50/50 drawing would not be as successful!

Thank you for the opportunity to serve the association as your "Fun Director". I look forward to seeing you all at the 2025 convention!

Amy Boyd, AFPS
Chair, Annual Conference Activities

2024 Annual Conference Recap

Thank You Exhibitors and Sponsors!



Florida Association of Professional Process Servers 33RD ANNUAL CONFERENCE

EXHIBITORS



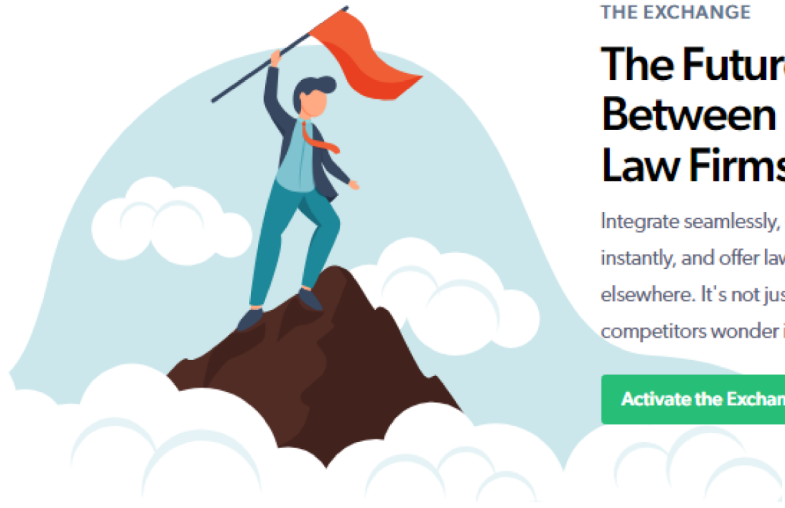
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MAGIC CITY PROCESS SERVICE - Joseph Dion
MIGHTY WEBSITE BUILDER - Desy Garcia
PROCESS SERVERS TOOLBOX - Bob Musser & Josh Watson
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- Amaro Heslen
PROVEST - Melody Bulso
SERVE MANAGER - Jeff Karotkin & Chuck Cane
SERVING JUSTICE - Tammy & Marty White
SOUTH FLORIDA LEGAL SERVICES - Jan Lowdermilk & Terry Joiner
SPECIAL SERVICES OF JACKSONVILLE - Teresa Hendricks
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2024 Annual Conference - April 12-14, 2024



34th Annual Conference - Save the Date - April 11-13, 2025



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FAPPS Annual Convention Golf

Each year at the Annual Meeting, a group of us get together to play a round of golf on Friday morning near the host hotel. This year we had six players sign up. Join us next year! It is very informal, a lot of fun, and it gives you time to meet your fellow FAPPS members.

Bob Musser
FAPPS Vice President
BobM@dbsinfo.com



FAPPS Annual Convention Poker Tournament

For many years we have had a Poker Tournament at the FAPPS Annual Meeting. It is always a great time, and always hotly contested. This year was no exception. This year we had Grace Gaming in the house to run the event which was very well received. We look forward to having them join us in 2025. This event is always a lot of fun, please join us next year!



FAPPS Annual Convention Bingo & Raffles

Friday Night Bingo was full of Big prizes and Bigger laughs.

A Big Thank to our Sponsors and the Raffle donations by fellow members. The 50/50 raffle is a great success and we much appreciate everyone who donates prizes to be given



away over the weekend without your support our 50/50 drawing would not be as successful!



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Elections

Bob Musser, Chair

BobM@dbsinfo.com

(407) 679-1539

Nominations for the FAPPS Board were made from Jan 2nd to April 4th. We asked each nominee to submit a Position Paper so that all members can read up on the candidates and make informed choices at the Annual Meeting. The current list of nominees (and those Position Papers) is on the FAPPS website at <https://www.fapps.org/Elections>

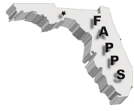
The President, Secretary, and Treasurer ran unopposed. They were elected by acclamation. Congratulations to Chris Yeoman, Joe Osbourne, and Gretchen Randall. Voting took place for Vice President, and Bob Musser was elected. Then voting took place for the 5 Directors. The entire board is listed with contact info on our website under Association, Board. The direct link is <https://www.fapps.org/board.aspx>

The complete rules are in Article VI of our Bylaws, but basically, you have to have been a member for 12 months to be elected to the Board. You have to have served a complete year on the Board in the last five years to be elected President or Vice President. Officers serve two year terms, Directors serve one year terms.

Bob Musser, AFPS
FAPPS President
Elections Chair
BobM@dbsinfo.com
www.fapps.org

TPC





2024 Distinguished Service Award

Russell S. Aloï

The FAPPS Distinguished Service Award is our Association's most prestigious award. Starting in 2013 with Don Eisenberg, we have recognized some of the most impactful people in FAPPS, people that have made a significant difference in keeping the profession of process serving viable and profitable for private Process Servers.

The FDSA this year is going to a man I've known since the fall of 1992. That's the late 1990s for you youngsters in the audience.

He's the Godfather of Education for process servers, and in some ways the godfather of our Formal Education Program. He is an absolute authority on Chapter 48. He is always available to help others, share his knowledge and can answer any question on the requirements of Chapter 48 and more importantly, how to apply them to be a successful process server.

He taught the process server education class in Pinellas County at St. Pete College for many years.

He was instrumental in establishing the FAPPS Education Program and was its first instructor.

He has been an active participant in FAPPS meetings for many years and was an active member of our Legislative committee.

Rene Bauer, who is an Assistant State Attorney for the Sixth Judicial Circuit and an instructor at St. Petersburg College had this to say about him:

Here is what I know about Russ:

- Russ is a consummate professional. He has been a private investigator and process server for over 40 years and is extremely knowledgeable.
- Russ continues to be a mentor to many of his former students.
- Russ cares about the process server profession and is very generous with his time.

Russ welcomes your questions by phone or email, and, if he doesn't have an immediate answer, he will take additional time to get the information you need.

It doesn't matter if you were just recently appointed by a Sheriff or Chief Judge, or you've been serving papers for two years, or you've been around for 30 plus years, Russ is always there to assist you.



FDSA Award Continued Next Page

FDSA Award Continued

In the past, Russ and I would get together to make sure class materials were up-to-date and to make sure students received all the information they needed to be successful process servers.

Even after Russ stopped teaching classes at the college, he volunteered his time to come back to the 40-hour classes to share his knowledge and experience with students who were about to join the profession.

Most recently, Russ met with me and other process servers to break down and discuss the numerous changes in Chapter 48 that became effective in January 2023.

Russ wants all members of FAPPS to succeed because it's good for his profession. Russ doesn't see you as competition. He sees you as a colleague and friend.

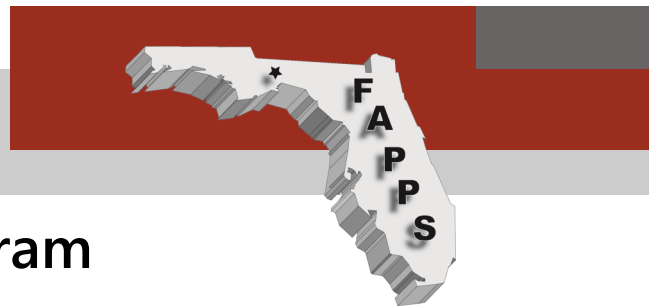
On behalf of the 2024 FAPPS Distinguished Award committee, please join me in congratulating our 2024 recipient, Russ Aloï.

For the Committee,

Bob Musser
Chair, FAPPS Distinguished Service Award Committee



TPC



FAPPS Member Referral Program

Join FAPPS Member Referral Program! As valued members of FAPPS, your support and involvement play a crucial role in our association's growth and success. Now, we invite you to join hands with us and help FAPPS expand even further!

Here's how it works: Refer a new Active or Associate process server to join FAPPS, and as a token of our appreciation, you will receive a fantastic incentive! For every successful referral, you will receive \$25 off your 2024 membership fee,

and with enough referrals, you could even secure a FREE membership for the year!

It's a win-win situation!

Not only do you contribute to our vibrant community by bringing in new members, but you also get rewarded for your efforts. So, spread the word about FAPPS and the fantastic opportunities it offers to process servers in Florida.

Together, let's strengthen our association, foster meaningful

connections, and enhance the support we provide to each other. Join us in making FAPPS the go-to hub for process servers in the region!

For more information on how to participate in the Member Referral Program, reach out to Diana our Administrator at administrator@fapps.org or give us a call at (321) 952-0820. Let's grow together and make 2024 an extraordinary year for FAPPS!

Thank you for being an integral part of our FAPPS family.



Formal Education

Michelle Howard AFPS, Chair
Michelle@TRGTLegal.com (813) 492-2500

As we head into education season, I want you all to welcome our newest educator, Joshua Kes. Josh has been working diligently to meet the requirements to become an educator. He was approved by the board at the annual conference. He has been highly involved in reviewing and creating materials.

Our committee will continue to create new educational materials and collaborating with jurisdictions to ensure we are presenting the materials to process servers accurately. Their feedback is an integral part of our success.

Continuing Education Classes: Registration for continuing education classes is encouraged. The classes will be published in February for all classes through July, with regular updates on additional classes throughout the year. The schedule for both online and in-person classes can be found at <https://www.fapps.org/afpscourschedule.aspx>

Zoom Familiarization: Attendees are recommended to familiarize themselves with the Zoom platform and its features before participating in the class. This ensures a smooth experience during virtual sessions.

Legislative Committee Cooperation: 2025 legislative session, we will continue to work closely with the Legislative Committee to assist with monitoring and communicating relevant legislative that may impact our profession.

Our commitment to providing high-quality education and support to our members remains steadfast, and we are eager to build on the momentum we've gained during the past "Education Season."

We extend our gratitude to all Education Committee members for their tireless efforts in improving the educational experience and promoting our mission. Your dedication, hard work, and collaboration have been instrumental in our success.

Do not forget to register for Educational Classes early to ensure you meet the deadlines for renewing your license, keep your AFPS current and invest in yourselves and businesses to be able to provide guidance to your staff, servers and clients.

We look forward to sharing our passion and knowledge with you!

Michelle Howard AFPS,
Committee Chair
813-492-2500 (office) 727-542-1975 (cell)
Michelle@TRGTLegal.com

TPC



Legislation

Lance Randall AFPS, Chair

FAPPSLegCommittee@gmail.com (954) 214-8263

Dear FAPPS Board and Members,

I am honored to have been appointed as the Chairman of the Legislative Committee and thank the incoming President Chris Yeoman for this opportunity. Please help me welcome the following members to the committee: Gretchen Randall - Vice-Chair, Joseph Osborne, James Kady, Susan Pineiro, Michelle Howard, Bob Musser, Joseph Dion, Diana Wardwell, Administrator and Chris Yeoman, President.

In looking back over the recent years, our profession has been faced with a lot of obstacles such as Covid and Political ideologies that wreaked havoc on our agenda. Against that backdrop, we found ourselves on the defensive side having to react to the various attacks rather than push for the changes we wanted. As the new chairman, I intend on leading us with the idea of advancing through the creation of new relationships while building on those we already have and trying to make small changes in the hopes they will find little adversity.

It is my vision that we should streamline our efforts and set realistic achievable goals starting with the top 6 necessities that will protect the process server on the street. Therefore, the committee's focus this year and into the foreseeable future until accomplished will be on adding the title "Process Server" to the exemption list under FL SS 119.07(1) to protect our personal information as well as FL SS 843.01 and 843.02 to clarify our role in the obstruction protection, amending FL SS 48.184 to remove the mandate of posting an unknown tenant summons once service has been effected or confirmed no such person exists, Expanding the mandated R/A hours in FL SS 48.091 to regular business hours, adding language that mandates any and all electronic service of process whether via an online portal or other methods so ordered are conducted by a Licensed Process Server and finally, making it crystal clear that you can serve an R/A or Corporate/LLC Officer at any place we can find them, or a co-resident of theirs in accordance with 48.031 if the address is a residence in all Statutes that are applicable.

If you know your local State Representative or Congressman/Woman, please find out what their political aspirations and agenda is and let's try to set up a meeting to learn how we can help each other reach our goals.

I welcome you to contact me with any questions or suggestions you may have and thank you for taking the time to read this report.

Respectfully,
Lance Randall, Chairman



Good day,

First let me say thank you to our new President, for asking me to stay as the Chair of the Liaison Committee. The goal of this committee is to keep and get FAPPS involved with and recognized by the other professions in our legal realm. That is why we are asking for a \$3000.00 budget.

We have already confirmed that Chris and I will be attending the Florida Bar Conference in Orlando this year from June 20 thru June 22. We are estimating this cost will be \$2200. \$630 for two hotel rooms for two nights, \$550 for our registration passes, \$560 for sponsoring and attending the Judicial Luncheon (\$500 was already approved by previous President and spent but not yet reimbursed) and the remaining being money to eat and park at the event.

We are also asking for up to an additional \$800 budget to attend either PAF's Annual convention if they do indeed decide to go live and/or events around the state. We feel that our continued building with this group is very important to our members and would like to see it grow even more.

Thank you so much for the consideration and here's to a great year!

Sincerely,

Tammy L. White, Chair
Chris Yeoman, Vice-Chair
(239) 313-6740
ParalegalLiaison@fapps.org

TPC

Visiting the Archives

The Paper Chase

April/May 2013



PROFESSIONAL TO PROFESSIONAL

An Educational Forum
Submitted by Dr. Denny Howley

Instructions: Who Needs 'Em?

Sometimes we get instructions with the service, sometimes not. But how you feel about instructions often depends on which side of the "equation" you are sitting.

The Culprit – Not you right?

If your business is busy or you are busy sending those documents out to be served...well you don't really have time to create an "instruction" form. And sending out instructions takes valuable time. Right? After all aren't all those others members of FAPPS "supposed" to know what to do with the papers they are sent? Like why should you have to put your phone number or address on anything sent out? I mean after all the business is listed in the FAPPS Directory or on "FAPPS.Org".

Of course you want to be notified IMMEDIATELY after the serve so you can tell the client...surely the serving company SHOULD have time to look up your phone number or address!!! I mean don't they realize you are busy? You are SENDING them business! Let'em look up the information!

Then again there are some of those fellow business owners who "complain", because you have not included your CURRENT address, with the packet documents. And business being business and business being busy you haven't gotten around to getting NEW ADDRESS "stick'ems", so your using the old ones with the old label. I mean after all they are getting your serves to do... all they have to do is call or look on FAPPS.org to get you current information. I mean is that a problem?

Or what about those other instructions that might pertain specifically to the documents to be served or special instruction from your client? Well the receiving company should know...and if they don't let them call and ask...I mean time is money...you are busy...let the serving company earn their money !!!

PROFESSIONALISM?

We are the Florida Association of PROFESSIONAL Process Servers (FAPPS). It means we walk the walk, not just talk the talk. Professionalism, according to Webster's New Collegiate Dictionary =

"...characteristics of a profession ...conforming to the technical or ethical standards of the profession...following a line of conduct..."

Our FAPPS "Code of Ethics", outlines more specifically with Duties to Clients...respect of Clientele of Fellow Process Servers, Proofs of Service, Financial responsibility, etc...

Continued Next Page

But the bottom line is simply the Golden Rule:

TREAT EVERYONE AS YOU WOULD LIKE TO BE TREATED!!!

Yes, instructions take a bit more time to create and when documents are sent, the sender should at a minimum, look at the documents to be served and *decide what specific instructions pertain to each serve*. If one uses a printed format, simply checking all the blocks every time, undermines the entire purpose of the instruction sheet.

Sending instructions is professional and will insure the serve is done and reported back to the sender in a professional manner. Sending, receiving and serving documents should not be a guessing game, nor should it add an additional burden to the receiving end, because they are as busy as you are. Remember the Golden Rule.

Paying attention to our clients wishes and following those wishes is good business. Professionalism to detail helps to avoid unnecessary “ruffled feathers”. We all have enough pressure in our everyday lives, so let’s help each other and eliminate this one.

A Professional NEVER Stops Learning

Denny has been writing articles for FAPPS and NAPPS for over twenty five years. *He owns and operates Dr. Denny Howley d/b/a serving process in Key West - ONLY (33040, 33041, 33045) Capital of the Conch Republic. He has been in the business of serving process since 1997. Denny lives in Key West with his wife Beverly and two “critters” Shadow and Pepper.*



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If you have not already set up your login, you will need to FIRST email administrator@fapps.org to receive the link to setup your password. You can use this [link](#) to send the email to request your login.

The link will publish the FAPPS logo on your website with a direct link to your membership information.



Member Badge

Get connected! Join a Meeting or Event

FAPPS Meetings are moving around the state to make it easier for members to attend.

Follow our Meetings page at www.fapps.org for upcoming dates and locations.

All members are welcome to attend.

The events are an excellent opportunity to learn more about your profession and network.

The events are posted on our Facebook Page and Facebook Group Page.

Join an event and get to know your fellow members!



Stay Connected - Follow FAPPS on Facebook

Follow our Facebook page for current information and updates regarding meetings and events at www.Facebook.com/FAPPSonFB



- Education Classes
- Meetings
- Special Events
- Current News
- Legislative Updates

Learning from Serving

An Educational Forum

Submitted by Dr. Denny Howley

Visiting the Archives
The Paper Chase
April/May 2013



Protecting Mom and Dad

Situation:

Our Server had four serves that were to be served on the mother, father, brother and sister-in-law at a “vacation address”. The four individuals all live out of state, but were visiting for a “family gathering”. Their visit and would be of short duration. The woman residing at the given address was the daughter, sister, sister-in-law of those to be served and lived there with her children.

This Serve is not going to happen!

Upon arrival at the home, our Server knocked and was met by the Lady of the House (home owner) and her boyfriend. Our ever polite and professional Server explained that he had service for four family members, which he had been told would be staying with the lady homeowner. Ms. Home Owner, when asked if the four family members were there, stated that “she did not know”. She went on to say that her parents “lived in California 360 days a year and if the Server wanted to serve them, “serve them in California”, besides, she added “this was a holiday”. At his point, our Server returned to his vehicles to call his client “for guidance”.

The Plot Thickens

The next morning our Server reentered the housing development, cruised by the home, copied the license plate number of two cars parked there, and parked on the other side of the lake facing the property. The client had told him that the grandparents took their grandkids to the pool every day. After a twenty minute wait a black Lincoln drove up to the home, a male approximately 40 years of age, got out, spoke to Ms. Home Owner. Ms. Home Owner then walked next door to speak to a man about 60 years old. The older gentleman and Mrs. Home Owner then walked around the lake to confront our parked Process Server.

The older individual identified himself as the President of the Homeowners Association and ordered the Process Server off the property. Ms. Home Owner chimed in by telling the Server she had called the police, and “he was on the way”. Shortly thereafter a pick up truck arrived, the driver approached the Server, flashed his “badge”, stating he was a “police officer”. ‘The police officer” then ordered our Server off the property, and told him to wait outside the community gate. If our Server did not leave, the “police officer” warned, he would be arrested.

Our determined FAPPS Process Server, however, refused to leave, telling the “police officer”, that he was authorized to be on the property. The “police officer”, becoming angry, copied our Process Servers license plate number. He then got into his truck pulled behind the Server’s car and, by his actions, threatened to push the server’s car with his pick-up truck.

Continued Next Page

“Protecting Mom and Dad” continued

Enough is Enough!

Our FAPPS Professional, finally fed up with the game playing and obstruction, called 911, explained the situation and asked for a Deputy to come to his assistance. With the phone call, the “police officer” in the pick-up truck, decided he had business elsewhere as did the Lady of the House and the President of the Homeowners Association. About five minutes later the Deputy arrived, stated he had no knowledge of the “police officer” in the pick-up truck. The Deputy then reviewed the situation with the Server and told him to follow him to the property.

Upon arrival, the Deputy explained to the Lady of the House that (1) the Server, in the execution of his duties, was authorized to be on the property and (2) she would be in violation of various Federal Codes and Florida Statues if she continued to obstruct the Service of Process. After a bit of procrastination by the Lady of the House, the Mother and Father appeared and accepted Service. The missing son, the father said, was still in Oregon and might or might not make it to the gathering.

Wrapping it Up

Four days later the client called and informed the Server that the missing son had arrived and was at the home of his sister with his parents. When our FAPPS Professional arrived the boyfriend answered the door, but said the brother was not there, although he would be returning soon. Our server was invited to wait on the property, until the missing brother returned. Our Server chose to wait in his car and about two hours later the missing brother and his sister, the Lady of the House, arrived. The brother accepted Service for himself and his wife, completing the final portion of the 4-part Serve.

Comment:

Obviously a key lesson to be learned, as demonstrated by our Server, is knowing your job and parameter’s within which a Process Servers operates. In this case our dedicated Server refused to be intimidated and was careful to keep his client informed. It also reinforces the idea that it might be useful for Servers to carry copies of Florida Statues 843.01 and U.S. Code 18, Section 1501, to give individuals who are obstructing the Service of Process.

The material for this article “Protecting Mom and Dad” was provided by Lance Randall, L.R.I. (Litigation and Process Service) 954-944-3900

Denny has been writing articles for FAPPS and NAPPS for over twenty five years. He owns and operates Dr. Denny Howley d/b/a serving process in Key West - ONLY (33040, 33041, 33045) Capital of the Conch Republic. He has been in the business of serving process since 1997. Denny lives in Key West with his wife Beverly and two “critters” Shadow and Pepper.

A Professional NEVER Stops Learning

Share your serving stories! You can share a full article or a synopsis of the service and Dr. Denny will help you create the article.

Email: DennyHowley@bellsouth.net or administrator@fapps.org



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of

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dennyhowley@bellsouth.net



P&G/Member Benefits

Kevin Fedotov AFPS, Chair
fedotovk@yahoo.com (407) 627-8222

Howdy do everyone! Here are the latest updates from the Promotion & Growth Committee:

In-Person/Upcoming Events - We are working on getting an event set up in the South Florida area to target as many process servers as possible in the next few months (targeting end of June). If you are interested in assisting our committee in this mission, please reach out to Kevin Fedotov.

The next scheduled event is the FAPPS 3rd Quarter Board Meeting/Professional Beach Getaway will be August 17, 2024 in Daytona Beach at the The Shores Resort & Spa. We will be hosting the 3rd Annual Corn Hole Tournament by the beach, and other activities are still in development. On October 19th, 2024 FAPPS will be at the Embassy Suite in Orlando for the 4th Quarter Board Meeting.

If you are interested in joining us, please reach out to the Administrator for a registration link or visit the FAPPS website by entering "fapps.org/meetings" into the URL. For the complete schedule of FAPPS events please visit - <https://www.facebook.com/FAPPSonFB> and be sure to "Like" and Follow Our Page.

Social Media - As of April 5th 2024, our Facebook Group is at 322 members (up from 301 members) and the FAPPS page has 1.1k followers with 894 Likes (up from 1,056 followers and 889 likes in January). Starting February 10th 2024, we used a small advertising budget of \$100 for the Conference Ad, resulting in a 146.9% increase to our Group Page.

We are still working on setting up a promotions program of our Florida and out of State members via weekly and monthly social media posts on Facebook. If you have an amazing server or office member who goes above and beyond the call of duty, please send us an email so we can show them off to our membership.

Budget Requests -

Online Advertising: The committee is requesting \$375 for Facebook advertising for the year (\$150 towards the Beach Getaway, \$150 towards the Annual Conference, \$75 for the 4th Quarter Board Meeting).

In-Person Events: We are planning several events for local process servers for 2024, the goal is to raise money from sponsors to pay for the entire event but there are expenses for raffle items, marketing materials (event posters, invites to servers and sponsors). We are requesting \$300 to cover 2-3 events for this year.

Promotional Item: It has been a while since we had something tangible as a committee to hand out at events. We are seeking quotes for quality lanyards with ID card holders that process servers and employees at offices could use to store their process serving licenses/magnetic keys. The lanyard will have the FAPPS logo/website and the card holder will have a valuable Ch. 48 resource for process servers to refer to while they are out in the field. Depending on what kind of quotes we receive for this, it will cost approximately \$300-500 for 250-500 lanyards.

Promotion & Growth Continued Next Page

Promotion & Growth Committee Continued:

NAPPS: It is also the committee's firm belief that FAPPS should have a designated representative at the NAPPS annual conference each year; the next meeting will be in Orlando, as we have several members living in the area and transportation/hotel will not be required - the cost will be minimal.

The P&G Committee currently consists of Desy Garcia (co-chair), Josh Kes, Joseph Dion and Kevin Fedotov (chair), and we are constantly seeking individuals who are willing to contribute their time and support for our cause.

Kevin Fedotov, AFPS
Promotion & Growth Committee Chair
fedotovk@yahoo.com
(407) 627-8222

TPC



PSAC (Process Server Appointment) **Margie Zawacki AFPS, Chair**
PSA@fapps.org (941) 954-0169

Dear Members:

I would like to take this opportunity to thank the President for his confidence in me to continue as the Chair of the Process Server Appointment Committee.

The Committee consists of Tammy White as my Co-Chair and Joe Osborne. We are also looking for others that may want to help. Please contact me if you are interested.

As stated in previous reports this Committee feels that we must wait on the report that NAPPS is getting done on how much it costs the Sheriff Department to serve process. Once this report is completed, we feel like it will open doors for all our endeavors.

Our first focus will be on presenting the report to our contact in Duval County who has assured myself and Tammy that he will take it to the Chief Judge as well as the Sheriff. We are only going to get one chance with this and we will be ready with all documentation the Chief Judge and/or the Sheriff request of us.

Our next focus will be on Volusia and Alachua Counties. The cost of the Sheriff serving Process in Florida Report will be a valuable tool in convincing the Chief Judge and/or Sheriff to create Process Serving Programs in these areas.

As I have stated many times, I created this Committee so that we can help with getting Process Serving Programs in all Counties needing one and I am going to do anything necessary to make this happen.

Sincerely,

Margie Zawacki
PSAC Chair

TPC

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Secure Data Exchange

Bob Musser, Chair

BobM@dbsinfo.com

(407) 679-1539

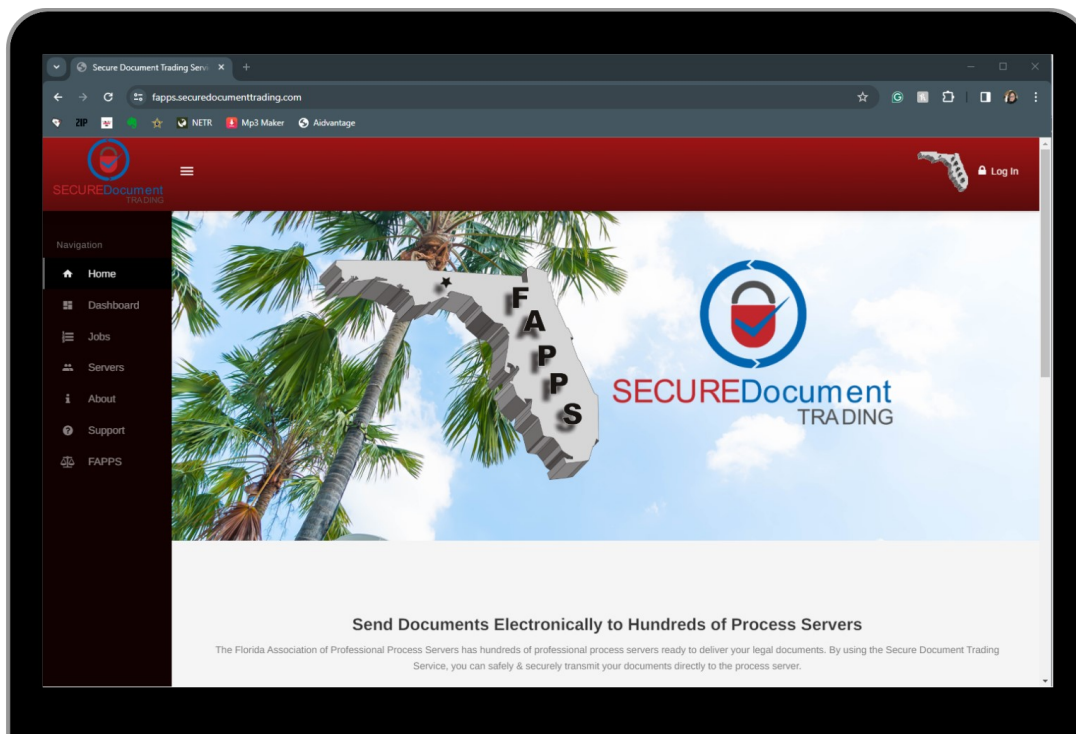
The Secure Document Trading Service, which is now 8 years old (First launched in 2015!) is a working platform, has support from 5 vendors. Process Master, Process Server's Toolbox, Paper Tracker, Tristar WinServe, and Loyal Dog all support import of jobs from the web version of SDTS directly into their software. If you have not taken the time to fill out your FAPPS profile (no cost, and gets you additional exposure and work through the FAPPS website), come talk to me, or read more about it at

<https://Fapps.SecureDocumentTrading.com>

The SDTS, or something based on it, is likely to play a major role in the success of process servers in the coming years. We built it in 2015 to fill a need that NAPPS saw. The fear was

that as Electronic Filing became a bigger thing, that many NAPPS members were going to be on the outside looking in with no financially viable way to transfer data and documents in a secure manner. I expected Email to be used less, and a true Secure method of moving data and documents to be used more than it has so far. I see the next few years as an even bigger threat, as Electronic Service finally starts making significant inroads into our world. As leaders in the world of Due Process, we have to continue to evangelize against using Email alone as a method for Service or even transfer of sensitive documents. It can not be overstate how critical selling this message is to our continued existence.

TPC





Technology

Desy Garcia AFPS, Chair

DesyGarcia22@gmail.com (407) 687-6179

Dear Members,

I am very excited about the opportunities that lie ahead in the coming year, particularly in my capacity as Director and Chair of the Technology Committee. I extend my heartfelt congratulations to our newly elected President, Chris Yeoman, and extend my warm regards to all who made it to the board this year.

In my role as Chair of the Technology Committee, my foremost objective is to deliver tangible benefits to our members. This year, my focus is on ensuring that each member avails themselves of the Secure Document Trading benefits, thereby enabling the incorporation of the 'Send Work Now!' button onto their member listings, along with prominently displaying the Fapps logo on their respective websites.

Should any member require assistance in implementing these initiatives, I am readily available to offer guidance and support. It is my earnest desire to maximize the value derived from your Fapps listing and provide assistance by facilitating the integration of the Fapps logo on your website, thereby linking it directly to your listing!

Let's get 2024 started!

Regards,

Desy Garcia, AFPS
Board Director
Technology Committee Chair

TPC



FAPPS Member Badge

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As members of the esteemed Florida Association of Professional Process Servers (FAPPS), it is our shared responsibility to uphold the highest standards of professional conduct and prioritize safety in all aspects of our work. In recent times, there have been reports of violent cases where charges are not filed due to the actions of the process server involved. This is a matter of grave concern and underscores the critical importance of maintaining professionalism and adhering to best practices while serving.

Above all else, our safety must always remain paramount. While we are committed to fulfilling our responsibilities as process servers, it is essential to exercise caution and prudence in potentially volatile situations. This may involve assessing the environment for potential risks, maintaining situational awareness, and having a clear exit strategy if needed. Remember, no serve is worth compromising your safety or well-being.

As process servers we have a duty to uphold our reputation and integrity through our actions and conduct. By consistently demonstrating professionalism, respect, and integrity in our interactions with clients, servee's, and the public, we not only enhance the credibility of our individual practices but also contribute to the overall advancement and positive perception of the process serving profession.

We are a quarter of the way through 2024 and we have new cases to report as well as ongoing monitoring of other cases.

Current case Updates:

Case 1 – Pinellas County Ongoing Monitoring 21-6929CF

Recap: Process server was severely beaten after he served documents to the defendant, the defendant has been deemed temporarily incompetent but restorable. **Status check with the judge scheduled for 6/7/2024**

Case 2 – Palm Beach County – 24-938CF – The state attorney has decided to move forward with charges. Ongoing Monitoring This is set for a Hearing 5/30/2024

At the door an African American female in her 20's came to the door. She said she needed to put a shirt on . A few moments later Mr. Blackmon opened the door the door with what appeared to be a Glock in his right hand. He said, "What you doing here bro?" I told him that I had to keep returning to try to reach the subject. He began coming toward me with the weapon still in hand telling me not to come back in a threatening manner. I left immediately. He followed me downstairs and watched me as I got in my vehicle and called 911. He was saying obscenities at me as I was leaving.

After the incident I called the police and made contact with Deputy Maduri, Badge #9151. He and two other deputies conducted their investigation and provided me PBSO Case Report # 23-063933.

VIOLENCE AGAINST PROCESS SERVERS REPORT CONTINUED

Case 3 – Santa Rosa County – Case # 24-408-CF Ongoing Monitoring This is set for a Hearing 6/4/2024

A process server had a gun pulled on them while attempting to serve process on a man for a business at his residential address. The process server knocked on the door of the residence and a man came out from around the corner of the home with a gun. The server was with her husband who is also a process server and caught everything on a cellphone recording. The server dropped the documents on the ground (effectuating service) and retreated outside the gate, left the property, and called 911. The man was arrested for 2 counts of aggravated assault with a deadly weapon without the intent to kill. He has an arraignment 3/28/2024

NEW CASES:

Case 4- Broward County

Awaiting full details from the process server –While communicating through text messaging to arrange a service the process server asked where they would like to meet to accept service , the person communicating (assumed to be the servee) text the process server the home address for the server, this was reported to the Broward Sheriff and to our understanding Sgt. Renner escorted the process server to the address of the servee. As soon as we get more details we will provide.

The VAPS committee is looking into opportunities to educate law enforcement on our role and how the statutes apply to us. I have had several conversations with different legal professionals including an individual with a high-ranking law enforcement office who agrees it is an educational issue within the law enforcement community. The statutes clearly state our role and how 843 applies to process servers. The VAPS committee is looking for opportunities to have these discussions with any local law enforcement office /agency. If you have a contact within LE please reach to myself or vice chair Frank Carreras.

It is our responsibility as a professional offering a professional service to act professional. Too many times we get reports, and the incidents could have been avoided if the server just handled it in a professional matter.

Please share FAPPS website link with all of your process serving friends and contacts. Please remember to provide any case numbers and report numbers when reporting so we can follow cases.

<https://www.fapps.org/ViolenceReport>

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Committee Chair – Violence Against Process Servers
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Website/FAPPS Server

Diana Wardwell, Chair
Bob Musser, Webmaster

The FAPPS website is full featured, a complete source of information on all things FAPPS, and a frequently used tool for finding private process servers across Florida and the entire nation. Many thanks to Diana Wardwell for her constant review, and to the committee chairs who send us content for the areas for which they are responsible. The FAPPS server is a private, secure, replicated and backed up place for the Administrator, Secretary, Education, and other committee chairs to store information that belongs to FAPPS. We no longer have to move files and data from person to person after each election. We use an Uptime monitor which shows we are over "4 Nines" available (99.99%). That means that the FAPPS Website and membership database are online and available almost always, and don't miss more than 52 minutes a year. We are trying to achieve 5 Nines this year, which means less than 6 minutes of downtime.

Bob Musser, Webmaster

The website is reviewed and updated on an ongoing basis to ensure our information is current. We are always open to suggestions for content and information to share. If you have a suggestion you are welcome to email administrator@fapps.org.

The Member Only section contains additional resources. In order to access this area of the website you will need to create a login. This can be accomplished by [emailing](#) a request for login information.

Diana Wardwell, Chair

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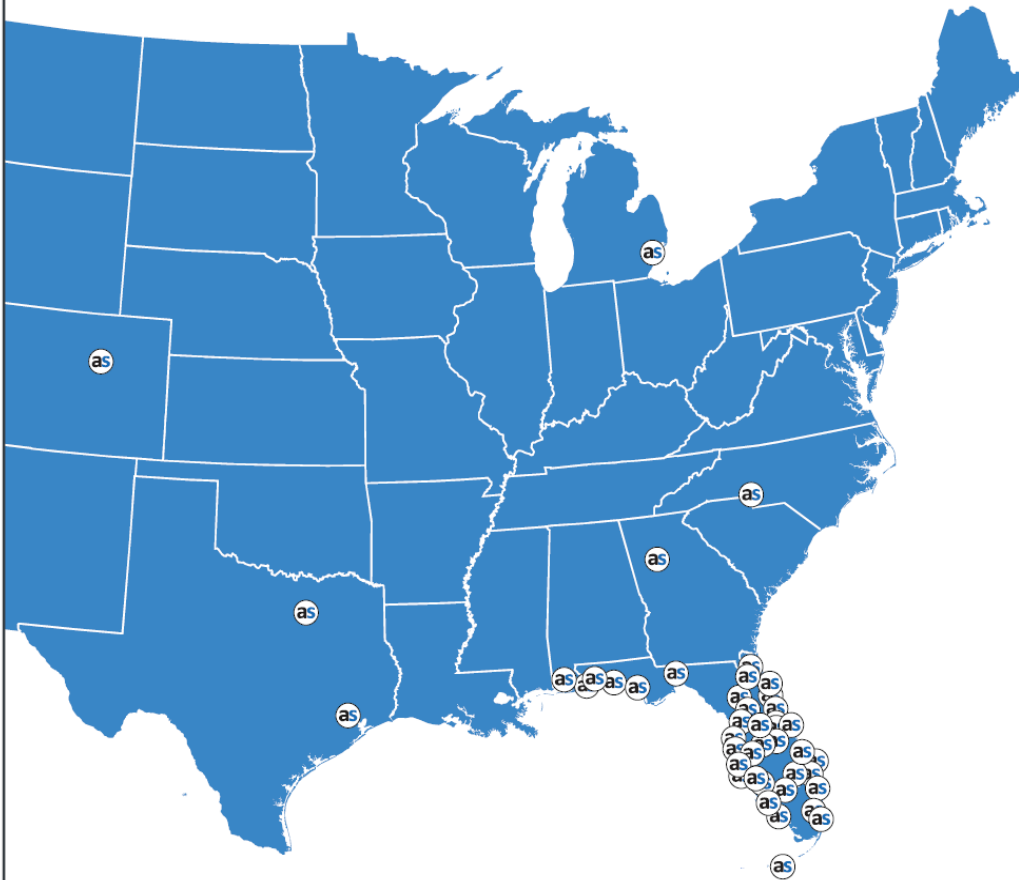
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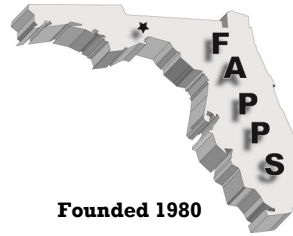
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Florida Association of Professional Process Servers

A NAPPS Chartered State Association

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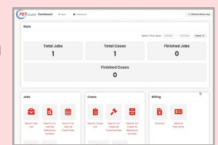
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