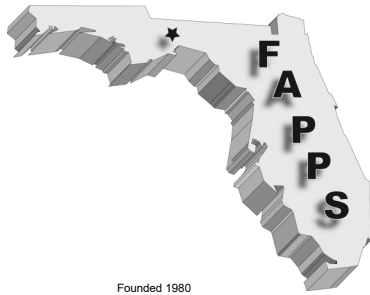


1st Quarter Board Meeting - Via Zoom



THE PAPER CHASE

The Official Newsletter of the
Florida Association of Professional Process Servers

4th Quarter Edition 2024

34th Annual Conference

April 11-13, 2025

The Westin Lake Mary
2974 International Parkway
Lake Mary, FL 32746

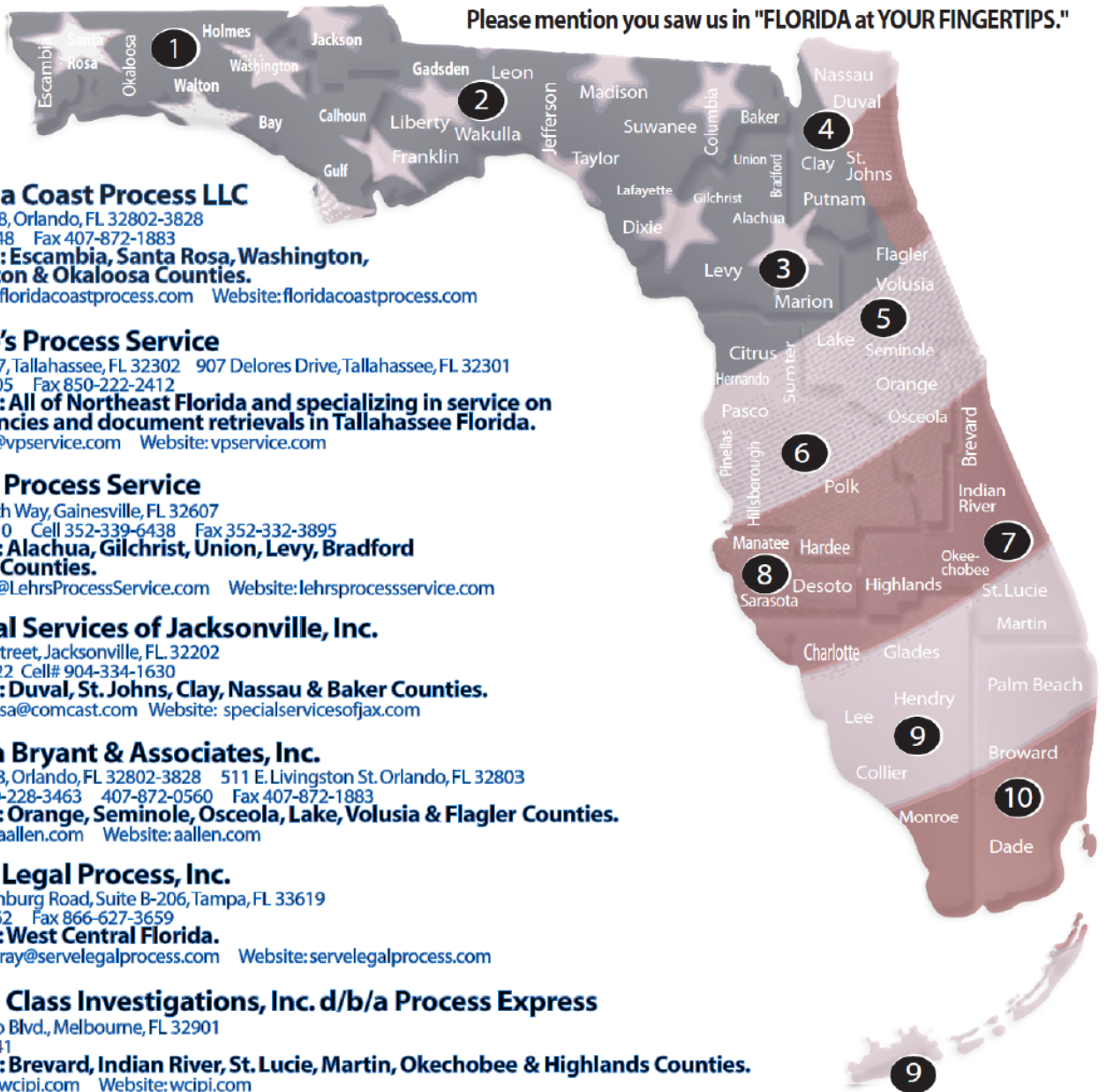


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850-656-2605 Fax 850-222-2412
Servicing: All of Northeast Florida and specializing in service on state agencies and document retrievals in Tallahassee Florida.
Email: todd@vpsservice.com Website: vpsservice.com

3 Lehr's Process Service

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352-331-1010 Cell 352-339-6438 Fax 352-332-3895
Servicing: Alachua, Gilchrist, Union, Levy, Bradford & Marion Counties.
Email: Steve@LehrsProcessService.com Website: lehrsprocessservice.com

4 Special Services of Jacksonville, Inc.

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904-358-2122 Cell# 904-334-1630
Servicing: Duval, St. Johns, Clay, Nassau & Baker Counties.
Email: ssteresa@comcast.com Website: specialservicesofjax.com

5 Aallen Bryant & Associates, Inc.

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Toll Free 800-228-3463 407-872-0560 Fax 407-872-1883
Servicing: Orange, Seminole, Osceola, Lake, Volusia & Flagler Counties.
Email: info@aallen.com Website: aallen.com

6 Serve Legal Process, Inc.

333 N. Falkenburg Road, Suite B-206, Tampa, FL 33619
813-254-8762 Fax 866-627-3659
Servicing: West Central Florida.
Email: wmurray@servelegalprocess.com Website: servelegalprocess.com

7 World Class Investigations, Inc. d/b/a Process Express

765 S. Apollo Blvd., Melbourne, FL 32901
321-728-0641
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Email: info@wcipi.com Website: wcipi.com

8 Here Comes The Judge Legal Process Services

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941-954-0169 Fax 941-954-1349
Servicing: Sarasota, Manatee, Desoto & Charlotte Counties.
Email: officestaff@hctjudge.com Website: hctjudge.com

9 South Florida Legal Services

2614 Tamiami Trail North, #241, Naples, FL 34103
239-332-7000 Fax 239-337-2100
Servicing: Charlotte, Lee, Collier, Monroe, Hendry & Glades Counties.
Email: info@southfloridalegalservices.com Website: southfloridalegalservices.com

10 Process Services, Inc.

8382 State Road 84, Ft. Lauderdale, FL 33324
Toll Free 800-527-6401 954-474-4867 Fax 954-452-7313
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Email: office@dealpsi.com Website: dealpsi.com



2024-2025 Association Guide

Board of Directors

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Administration & Membership: Diana Wardwell, AFPS

Email: administrator@fapps.org
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(321) 952-0820 (877) 38-FAPPS Tollfree

FAPPS is a Chartered State Association of the
National Association of Professional Process
Servers



Committees

Annual Conference Activities

Chair: Amy Boyd, AFPS, boydsprostatus@gmail.com

Arbitration & Grievance (A&G)

Chair: Sean Segel, tampaempire@gmail.com
Vice Chair: Jennafer Segel
Members: Janet Deal, Diana Wardwell, Don Seward

Elections

Chair: Bob Musser, AFPS BobM@dbsinfo.com
Vice Chair: Diana Wardwell, AFPS

FAPPS Distinguished Service Award (FDSA)

Chair: Bob Musser AFPS, BobM@dbsinfo.com
Members: Dr. Denny Howley, Lance Randall AFPS, Diana Wardwell AFPS, Chris Yeoman AFPS, Margie Zawacki AFPS

Formal Education (AFPS)

Chair: Michelle Howard, AFPS, Michelle@trgtlegal.com
Vice Chair: Kevin Fedotov, AFPS
Members: Diana Wardwell, AFPS, Joshua Kes, AFPS, Bob Musser, Lance Randall, AFPS

Legislation

Chair: Lance Randall, AFPS FAPPSLegCommittee@gmail.com
Vice Chair: Gretchen Randall
Members: Joseph Dion, Michelle Howard, AFPS, James Kady, Bob Musser, Joe Osborne, Jr., Susan Pineiro, AFPS, Diana Wardwell, AFPS, Chris Yeoman, AFPS

Liaison

Chair: Tammy White, AFPS ParalegalLiaison@fapps.org
Vice Chair: Chris Yeoman, AFPS

Process Server Appointment (PSAC)

Chair: Diana Wardwell, AFPS dwardwell@wcpici.com
Vice Chair: Joe Osborne, Jr., AFPS
Member: Joseph Dion AFPS, Joshua Kes AFPS, Lance Randall AFPS, Derek Tirado AFPS, Tammy White AFPS Chris Yeoman AFPS

Promotion & Growth (P&G) and Member Benefits

Chair: Kevin Fedotov, AFPS Promotioncommittee@fapps.org
FedotovK@yahoo.com
Vice Chair: Desy Garcia
Members: Joseph Dion, AFPS, Joshua Kes, AFPS

Technology

Chair: Desy Garcia, DesyGarcia22@gmail.com

Violence Against Process Servers (VAPS)

Chair: Michelle Howard AFPS, Michelle@trgtlegal.com
Vice Chair: Frank Carreras, AFPS
Member: Becky Gaston, Andy Karp, AFPS, Bonnie Moore AFPS, Josh Randall, AFPS, Lance Randall, AFPS

Website

Chair: Diana Wardwell
Vice Chair: Bob Musser

Newsletter Submissions: Submissions to the Paper Chase are highly encouraged. The preferred method of submission is electronic via email to administrator@fapps.org in Microsoft Word—though plain text format is fine. Articles will be edited for style, grammar, and length, if necessary. Spelling will be checked but it would be a good idea if the author checked this prior to submission. Advertisements must be camera ready. Electronic submissions are strongly encouraged. All of the relevant information regarding advertisement submissions—including sizes available, ad rates, and deadlines are on the advertising form.

The Fine Print: The Paper Chase is published quarterly by the Florida Association of Professional Process Servers, Inc. (FAPPS) a not-for-profit Florida corporation, for the benefit of the members. FAPPS assumes no responsibility for the accuracy of any article printed herein, nor do the articles necessary reflect the policies or opinions of FAPPS unless specifically noted. The articles are not to be construed as legal or accounting advice—those with such needs should consult the appropriate professionals. The editor reserves the right to edit any article for content, grammar, length, and style.

PRESIDENT'S REPORT

CHRIS YEOMAN AFPS, PRESIDENT

Greetings members,

Let me start by wishing all those affected by the devastation caused by hurricanes Helene and Milton our best wishes for a rapid and full recovery. Being a Florida resident all my life I do not ever recall having two back-to-back events hit much of the same areas of this state we like to call paradise. Much of this destruction was certainly life changing for those who lost their homes, businesses, or even worse, loved ones.

Many of us have experienced similar catastrophes of the past, and as we try to get back to normal everyday life, many will not. If you are serving in those areas affected, you will come across individuals to serve who have suffered these losses. You may possess foreclosure papers for someone who lost their home. Collection papers because they cannot pay their credit cards or car payments because of loss of income, or their car was washed away by relentless mother nature.

So, what does our role become? The same as it always was, to provide the defendants with legal due process. Allow them their day in court, their right to defend themselves and their circumstances. And of course, throughout this process, we must remain a disinterested third party. Only now I implore you to exercise service with a little more empathy. Understand much of what we are serving is no fault of the recipient, more so than in the past. Suddenly people who never had a legal problem in their life find themselves workless, homeless, or helpless. As professionals we always do our job with expertise and accuracy, now we should add a little extra compassion.

Moving on to better news, FAPPS has been blowing up with success on several different levels. Last month we had an amazing 26 new members join us bringing our current member total to 400. Much of that progress belongs to the success of our education platform that is now required or accepted in over half of the circuits throughout the State of Florida. We have a liaison committee working with paralegal groups to promote awareness of FAPPS and Florida Bar relations have never been better thanks to accelerated involvement at their conventions and other meetings. Additionally, we have been meeting and building relationships with clerks, politicians, and others who may be able to help with our causes now and in the future. Each of these committee chairs will elaborate in their reports and provide some more detail as to what is transpiring.

I am proud of the success FAPPS is experiencing and grateful to our administrator and committees for working tirelessly on their individual goals. Helping our members with questions and concerns is what we do each day. However, we are always ready for fresh ideas on how to make our organization better. We welcome feedback and look forward to hearing from folks that want to get involved. Our P&G committee is working toward more networking events in the near future. We hope to not only see you there, but request that you bring an industry friend.

President's Report Continued Next Page

President's Report Continued

Earlier this year we had very successful and well attended annual convention and professional beach getaway events. There was something for everyone and we expect many who were attending for the first time to be returning in 2025, as the planning of more great events is already underway. I look forward to even better turnouts for those.

Just a reminder, my phone is always on, emails always answered, and our administrator and board members are always here to serve you in any way we can. Thank you for your support and trust.

Sincerely,

Chris Yeoman, AFPS
President
Chris.Yeoman@aol.com

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VICE PRESIDENT'S REPORT

BOB MUSSER, VICE PRESIDENT

Members:

Since my last report, I have attended two State Association meetings in CA and TX. Although I attended those meetings at my own expense and was primarily representing my company; as the senior member of FAPPS in attendance I did ask to speak briefly for FAPPS at both and was allowed to address the general meeting. At both CALSPRO and TPSA I mentioned the benefits to them of being an Associate Member in FAPPS, and also gave the dates and invited them to attend our annual meeting April 11 through 13th.

A few things I noted that might be of interest to members of FAPPS:

- CALSPRO has had electronic voting for a few years. One of the points touted by proponents is that it lets "all" the members vote, not just those who come to the annual meeting. I found it interesting that they reported that 52 votes were cast from the 202 members eligible to vote. In contrast, they had 97 registered at the conference, but some (like me) would not have been eligible to vote.

- TPSA voted electronically this year as well, and there were a few disgruntled members at the annual meeting, who said they did not get to vote, didn't remember the window, etc. They are considering doing their vote next year electronically again, but have the voting window overlap the first day of conference so that members can get help from the more computer literate.

- CALSPRO is considering trying to get the CA BAR to take over registration of process servers rather than the current county by county system.

- Texas Process Servers have language in their State Statutes that mentions what Electronic Service is. It is not as specific as our white paper, but it does state that Electronic Service shall be done by someone authorized to serve process. They had a presentation by one firm that is doing it fairly often.

Going forward, my primary focus this year is educating everyone else in the legal system on what constitutes good Electronic Service. As detailed in our white paper, it has to include a disinterested third party as mandated by Chapter 48.021. It has to be on a secure platform, not Email. We have to spread that message far and wide. We have to improve Chapter 48.021 to clarify with words something like "All original process, regardless of method served, must be served by...". We need to enlist the help of friends at the FL Bar, representatives that share our view, judges, whomever we know and can talk with. And we need to attempt to alter parts of Chapter 48 that mention service by anyone else, such as the reference in the new Secretary of State section that says "or an attorney".

Bob Musser

Vice President

BobM@dbsinfo.com

TPC

FAPPS MEETINGS AND EVENTS

You are invited

February 8, 2025
10:00 a.m.

1st Quarter Board Meeting
Meeting via Zoom

April 11-13, 2025
34th Annual Conference
The Westin Lake Mary
2974 International Parkway
Lake Mary, FL 32746

August 15-17, 2025
Professional Beach Getaway
3rd Quarter Board Meeting
The Shores Resort & Spa
2637 S. Atlantic Ave.
Daytona Beach Shores, FL

October 18, 2025
9:00 a.m.
4th Quarter Board Meeting
S. Florida - Location TBA

Meeting information and direct
hotel reservation links are
available at www.fapps.org

*Secure your hotel reservation for
each event ASAP to ensure you are
able to take advantage of the
FAPPS negotiated rate*

EDUCATION (Online and In Person)



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SECRETARY'S REPORT

JOE OSBORNE , JR.

Dear Fellow FAPPS Members,

- The minutes from the previous board meeting are up to date and have been published on the website including those from the last board meeting in October.
- The Policy & Procedure Manual has been updated and submitted to the webmaster for publication on the website.
- There has been no objections to membership received so far during the 4th quarter of 2024.
- All secretary records are updated and located on the FAPPS data storage server.

As a reminder, if you are interested in submitting a proposed by-law amendment the process is as follows:

Article X - BYLAW AMENDMENTS

Section 1 *Proposed Bylaw amendments may be submitted by active members and must be submitted to the secretary sixty days prior to the date of the annual meeting and published to the membership not less than thirty days prior to the annual meeting. (Amended March 23, 2013).*

Therefore, proposed by-law amendments must be submitted to Joe Osborne, Jr., FAPPS Secretary [at joe@360legal.net](mailto:joe@360legal.net) no later than February 11, 2025 at 5:00 p.m. EST.

The final list of all submissions that will be voted on at the annual conference April 12, 2025 at 3:15 p.m. will be forwarded in the monthly member email on March 1, 2025.

If you have any questions or concerns, please feel free let me know.

Respectfully,

Joe Osborne, Jr.
Secretary
joe@360legal.net

TPC

Collin Drew Katz
Managing Member

954-871-4222 (CALL/TEXT)
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ADMINISTRATOR'S REPORT

Diana Wardwell, AFPS

administrator@fapps.org

Members,

We are so excited to see the growth of the association and the involvement of new members. We are close to setting a new membership record. Join us in this effort by bringing new members to FAPPS.

Association Updates in Brief:

Inquiries and Engagement:

- Our administrative office has continued to experience a significant amount of inquiries, covering various aspects of the association, including membership, process server certification, education classes, and event details.
- Our membership base is growing, and we're continuing to reach out to individuals who have taken our courses, as well as other process servers across Florida and the U.S., inviting them to join FAPPS.
- As your primary point of contact, I've been working diligently to strengthen our relationships with court administrators and sheriff licensing jurisdictions. I am working in conjunction with the Education and Process Server Appointment Committees to introduce FAPPS education to every jurisdiction in Florida that has not already approved our program.

Newsletter Highlights:

- The cutoff for submitting articles and ads for the upcoming 1st Quarter Edition is February 11, 2025.
- Interested in advertising? Take advantage of a 10% discount by featuring your ad in all four editions of *The Paper Chase*.

Looking Ahead to Meeting Locations:

Collaborating with our President, I am actively engaged in the process of selecting event venues for the year 2025 and beyond.

We welcome members sharing their suggestions and insights about potential locations that resonate with the association's objectives and member preferences.

Conventions for 2025/2026:

- The Convention Selection Committee has completed its work and selected The Westin Lake Mary as the best value for our members for 2025 and

2026. The forms have been updated and we have confirmed several speakers already. Join us in Lake Mary April 11-13, 2025!

Dues Renewal/2025 Membership

FAPPS Membership runs from January to December annually. Renewal notices were mailed in November along with reminders to renew.

We have added new options for you to pay.

PayPal: You can renew your membership by submitting payment on our website at https://www.fapps.org/memberapp_OnlinePayment.asp

Zelle: Payments can be sent to (321) 987-1041. Please make sure you list the member's name in the subject line.

ECheck: EChecks can be sent to administrator@fapps.org

Mail: Mail your renewal by USPS.

If you have any changes to your listing, simply email them to administrator@fapps.org. *You do not have to fill out any forms or login to pay your dues.*

If you have any questions about any of the services or programs FAPPS has to offer, do not hesitate to reach out anytime.

Thank you for your support of our professional association.

Sincerely,

Diana Wardwell, AFPS

2024 Status Update

Membership Numbers

2024 December Membership	
Active	271
Associate	70
Supporting	67
Pending Applicants	4
Total	412



Applicants are published the first day of each month at www.fapps.org and through email notification.

Applicants automatically become a member the first day of the following month, pending no objection.

Welcome and Thank You for your support of FAPPS!

Robert Christie
HD Investigative Group
8306 Mills Drive, #511
Miami, FL 33183
Phone: (305) 986-8353

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Jacksonville, FL 32222
Phone: (904) 723-8198

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Florida Process Servers
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Robert Tate
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Welcome New Members
Continued Next Page

WELCOME NEW MEMBERS CONTINUED

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Clinton Wakefield

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Fax: (610) 834-9488

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Jessica Baker

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Glenn Burroughs

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William Hoffman

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Paul Koch

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Heather Mosher

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Moraima Ponce

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Phone: (786) 229-2373

Supporting Members:

Frank Arias

Justin Blanton

Frank Broglio

Rita Cesiano

Kimberly Gilmore

Kim Hart

Douglas Nelson

Ja'keysia Nowell

Jody Raney

Naomi Richardson

Olivia Sarson

Gabrielle Thomas

Daniel Villacci



Florida Association of
Professional Process Servers

It's time to

GROW
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April 11-13, 2025



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2974 International Parkway, Lake Mary, FL 32746

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A&G (Arbitration & Grievance)

Sean Segel, Chair

Tampaempire@gmail.com (813) 251-9197

Dear Members,

The A&G Committee has continued to serve FAPPS by upholding the professional standards and ethics held by the association. This quarter one verbal complaint was received regarding non-payment for services between two active members. Before a formal complaint could be submitted the parties were able to resolve their issue, waiving any further action from the committee.

If anyone feels a member may be in violation of the FAPPS Code of Ethics or Bylaws, please contact me.

Sean Segel
Committee Chair

Chair: Sean Segel
Vice Chair: Jennafer Segel
Committee Members: Janet Deal, Diana Wardwell, Don Seward

TPC

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Charles Goldberg -561-317-1708 or 561-627-5377



Annual Conference Activities Amy Boyd AFPS, Chair

Boydsprostatus@gmail.com (772) 460-6679



We Invite You to Join Us!

By: Amy Boyd, Chairman of Annual Conference Activities

2025 is the 34th Anniversary of the Florida Association of Professional Process Servers annual convention. The events this year are rooted in education and networking. The cornerstones of the Florida Association of Professional Process Servers. We welcome all members, we are happy you are joining us!

We will be selling tickets to our 50/50 tickets starting Friday afternoon, the winner will be announced at the Saturday Evening Banquet. If you would like to donate a gift card or small prize for the ongoing raffle, please bring your donations to the registration table and make sure your business card is included.

Friday Events:

Join in the traditional FAPPS Golf Tournament Friday Morning, it starts at 7:30 am!

The Annual Meeting starts at 4:30 pm

Meet fellow members, process servers, and our Exhibitors at the Reception which starts at 6:30 pm and runs through 8:30 pm followed by:

- * Poker, it's only \$25 to join.
- * Bingo, it's only \$10 to join.

Saturday Events:

Exhibitors will arrive at 8 am please stop by on your way into the meeting to learn about the products and services they offer.

The Annual Meeting resumes Saturday Morning at 9 am

Be sure to join us at 10:35 for Exhibitor presentations in the Meeting Room.

10:45 am Join in the fun of the "Process Server Showdown"

12 pm to 1 pm – Lunch

1:05-3:15 pm Educational Sessions (see convention schedule)

3:25 pm ALL MEMBERS will want to attend Election & Bylaw Amendments

6:00 pm-11:00 pm– Reception, Evening Banquet including Introduction to Board of Directors, Awards Presentations, Raffles, and Entertainment

This year's theme is Yellowstone. Dress as your favorite character or just arrive in your best jeans and boots for a fun night at the ranch!

Times are tentative and subject to change. Please check the Schedule of Events for additional details. Register today at: [Convention Registration Link](#)



Elections

Bob Musser, Chair

BobM@dbsinfo.com

(407) 679-1539

Our next election will be in Spring 2025 at the Annual Meeting. Only Directors will be on the slate, the Officers will start year two of the two year term. The complete rules are in Article VI of our Bylaws, but basically, you have to have been a member for 12 months to be elected to the Board. You have to have served a complete year on the Board in the last five years to be elected President or Vice President.

Bob Musser, AFPS
FAPPS President
Elections Chair
BobM@dbsinfo.com
www.fapps.org

TPC



FDSA (FAPPS Distinguished Service Award)

Bob Musser, Chair

BobM@dbsinfo.com

(407) 679-1539

Dear Members,

The FAPPS Distinguished Service Award is our Association's highest award. The process for selecting a 2025 Recipient started by email, and continued with an in person meeting of the committee in October. If you have someone that you feel merits consideration, please forward the name and any helpful background info to me, and I will share it with the committee.

Bob Musser
FDSA Chair
BobM@dbsinfo.com
www.fapps.org

TPC

Member Information

- Member Listings can be updated continuously throughout the year. Email all updates to: administrator@fapps.org
- Email administrator@fapps.org to receive a link to set up your login and password to access the Member Only section of benefits & resources.
- Claim your free listing at fapps.securedocumenttrading.com to send and receive documents securely. This a FREE service for FAPPS Members. Need more information about how it works? Give us a call and we will walk you through the setup.
- Advertise your services with FAPPS (info at www.fapps.org)
- Attend an Education Class to obtain your AFPS Designation. Clerical staff of members are also welcome to attend for a reduced fee.
- Attend meetings to network and build your connections with other members



Formal Education

Michelle Howard AFPS, Chair
Michelle@TRGTLegal.com (813) 492-2500

Dear Members,

Aristotle once said “The roots of education are bitter, but the fruit is sweet”, and our FAPPS Formal Education Committee would have to agree. As of October 15th we have held 31 classes educating over 500 student attendees. Our Education Book was also updated to include relevant legal terms, case law, and statutes. This year has been smooth sailing aside from a disruption last week due to Hurricane Milton. The attendees were all promptly notified and rescheduled to another class. We are also adding at least one additional class in October to accommodate upcoming renewals (currently scheduled to be online, 10/23/24 at 2:30pm).

The Education Committee will be holding its annual instructor recertification meeting on October 19th after the Board Meeting. The goal is to re-certify the instructors, update instructor materials such as the PowerPoint, quiz, and test questions. We are constantly striving to come up with new ideas to increase effectiveness and efficiencies for our program.

IMPORTANT - the FAPPS Education Certificate is valid for 1 year after you take the exam, this is a reminder that attendees do not have to wait until the month their license expires to attend class. Attending class earlier ensures they do not miss the deadline to renew. Our class schedule is continuously published a minimum of 6 months in advance.

The FAPPS Formal Education Committee consists of Michelle Howard, Diana Wardwell, Joshua Kes, Kevin Fedotov, Lance Randall and Bob Musser.

Respectfully,

Kevin Fedotov, AFPS
Committee Vice Chair

TPC



FAPPS 34TH ANNUAL CONVENTION

APRIL 11-13, 2025
WESTIN LAKE MARY

[Hotel Registration Link](#)

(Room rate \$152 per night)

[Convention Registration Link](#)

Network, Learn & Grow—Florida Style!
Secure Your Spot at the FAPPS 34th Annual Conference – The
Event You Can’t Afford to Miss!



Legislation

Chris Yeoman AFPS, Chair

Chris.Yeoman@aol.com (954) 274-1337

Dear FAPPS Board and Members,

As we all recover from back-to-back hurricanes, I hope you and your families are ok and doing well. While many parts of the state, especially the south & central western portions were severely damaged, I'm told there was no apparent damage to the Capitol or other government buildings and by last Friday morning, they were mostly operational.

In our previous report, we talked about how as a committee we've made a conscience effort to go out and introduce ourselves to our local politicians. A few of us are making some significant Progress. Joseph Dion attended the Freedom Gala Dinner where he met several members of the Legislature including the incoming Speaker of the House (pending the upcoming election). Joseph's Rotary Club also hosted Miami-Dade Clerk of Court Juan Fernandez-Barquin building on our relationship created when he and I attended his fundraiser. President Chris Yeoman was also in attendance where he and Joseph got to spend some time chatting with the clerk.

Building on my relationship with the Florida Bar, I went to their Labor Day Retreat which is just their fancy way of saying their having their quarterly in-person committee meeting preceded by two days of subcommittee meetings in which I attended the Chapter 48 Task Force Subcommittee, Legislation Committee and Executive Council Meetings. In these meetings, they provide updates and status of the proposed ideas for a bill and each level of the subcommittees vote for it to move on to the next level. In this case, the proposed changes to Chapter 48 had to pass it's own committee, then the selected subcommittees of the Legislative committee, then the legislative committee itself and finally the executive council before their Lobbyist can take it to "Bill Drafting". It's an abbreviated version of what takes place over a period of months in Tallahassee during the Legislative Session. I exchanged emails with their Lobbyist just prior to writing this and they haven't gotten anything to bill drafting yet.

The proposed changes heading to drafting include Chapter 48.091 Designation and Service Upon Registered Agents: To expand the hours mandated to include 10am to 12pm & 2pm to 4pm, R/A's that are natural persons may be served in accordance with FL SS 48.031 which already have provisions for service at a residence, Any R/A that is a business entity shall be served in accordance with the statute pertaining to service on that type of entity and if unable to do so, service may be made upon any employee of the registered agent and may be done on the first attempt with no need for a return trip.

Legislative Session Opens March 4th, 2025 and we are about to start drafting our own proposals for a bill seeking amendments to exclude of our confidential information from public access and a proposed change to fix the posting mandate of unknown tenants.

I welcome you to contact me with any questions or suggestions you may have and thank you for taking the time to read this report.

Respectfully,

Lance Randall, AFPS
Chairman

TPC



Dear Board and Members:

Thank you all for being here and/or reading this report. We know that there are a lot of you that have had a difficult few months with all the storms and some of you still trying to find some sense of normalcy. We hope that you find it soon and are here for you if we can do anything to assist. Here is the update for this committee.

NAPPS: As of October 15, 2024, FAPPS is in complete compliance. The NAPPS 43rd Annual Conference is April 24th- 26th 2025, at the Marriott Orlando Lakeside in Orlando, FL 32822. The link is on the NAPPS website under the events page and this association always shows up big when NAPPS comes here so hope that everyone will try to be there.

PAF: Ms. Weber and I have had conversations. She shared that they are not going to have an annual meeting this year and looking to get back on track for 2025. We discussed other opportunities for us to come together and she stated that she would let us know if any arose. We would like to start looking into each chapter around the state to see if we could possibly team up with them for any of their individual events. We can then discuss the possibility of our Education team providing them with a CLE for their members. So, if anyone knows the contact information of their local Chapter's president, please reach out to us so we can get in touch.

FRP (Florida Registered Paralegals): They are a part of the Florida Bar, and we are still building on our relationship with them. There has been no activity currently with this group. We will reach back out to them here in the near future.

The Florida Bar: There is no activity currently. We will be looking for the information for the next annual convention and will bring it to you all once we have it.

In closing, we just want to thank you for your confidence in us and we will keep working to align FAPPS with the organizations that are important to you, our members. We are always looking for people who want to get involved in helping to grow this wonderful association. So, please reach out to me if you think you would like to be part of this committee, have a contact you feel we should meet or ideas that we should hear!

Sincerely,

Tammy L. White, Chair
Chris Yeoman, Vice-Chair
(239) 313-6740
ParalegalLiaison@fapps.org



FAPPS Member Referral Program

Join FAPPS Member Referral Program! As valued members of FAPPS, your support and involvement play a crucial role in our association's growth and success. Now, we invite you to join hands with us and help FAPPS expand even further!

Here's how it works: Refer a new Active or Associate process server to join FAPPS, and as a token of our appreciation, you will receive a fantastic incentive! For every successful referral, you will receive \$25 off your 2024 membership fee,

and with enough referrals, you could even secure a FREE membership for the year!

It's a win-win situation!

Not only do you contribute to our vibrant community by bringing in new members, but you also get rewarded for your efforts. So, spread the word about FAPPS and the fantastic opportunities it offers to process servers in Florida.

Together, let's strengthen our association, foster meaningful

connections, and enhance the support we provide to each other. Join us in making FAPPS the go-to hub for process servers in the region!

For more information on how to participate in the Member Referral Program, reach out to Diana our Administrator at administrator@fapps.org or give us a call at (321) 952-0820. Let's grow together and make 2024 an extraordinary year for FAPPS!

Thank you for being an integral part of our FAPPS family.

34th Fapps Annual Conference Activities!



FAPPS Poker & Bingo
Friday, April 11, 2025 @ 8pm
\$25/\$10



Raffles *50/50 Drawing - Bring Your Raffle and Promotional Items!



Founded 1980

Florida Association of Professional Process Servers

34th Annual Convention April 11-13, 2025



The Westin Lake Mary
2974 International Parkway, Lake Mary, FL 32746

A Professional Never Stops Learning

*Annual Meeting * Networking * Educational Sessions * Social Events*

Online Registration: www.fapps.org/meetings.aspx

[Hotel Registration Link](#) (Room rate \$152 per night)

[Convention Registration Link](#)

**FLORIDA ASSOCIATION OF PROFESSIONAL PROCESS SERVERS
34th Annual Convention, Westin Lake Mary, FL - April 11-13, 2025**

Schedule of Events

Friday, April 11, 2025

<u>Time</u>	<u>Event</u>	<u>Location</u>
7:00 am	President's Cup Golf	
3:30 pm – 4:00 pm	Bag Stuffing (no other time will be allotted)	
4:00 pm – 8:00 pm	Registration	
4:00 pm – 8:30 pm	Exhibitor Set-up & Display	
4:30 pm – 6:00 pm	Annual Meeting	

Call to Order

Pledge of Allegiance – Joe Osborne, Jr.
Introduction of Board – Self Introductions
Acknowledgement of Honored Guests – Chris Yeoman
FDSA Introduction
Acknowledgement of Sponsors & Exhibitors – Diana Wardwell
Introduction of Members in attendance – Self Introductions
Adoption of the Agenda – Chris Yeoman

Reports

Vice President's Report – Bob Musser
Secretary's Report – Joe Osborne
Treasurer's Report – Gretchen Randall
Arbitration and Grievance Committee (A&G) – Sean Segel
Election Committee – Bob Musser
FAPPS Distinguished Service Award Committee - Bob Musser
Promotion & Growth/Member Benefits Committee – Kevin Fedotov
Liaison Committee – Tammy White
Process Server Appointment (PSAC) – Diana Wardwell
Technology Committee – Desy Garcia
Website Committee – Bob Musser

5:30 pm – 6:00 pm	Education Session: “The Master Class; Process Serving”
6:30 pm – 8:30 pm	Welcome Reception
8:00 pm	Bingo
8:00 pm	Poker Tournament

Schedule is Tentative and Subject to Change

Saturday, April 12, 2025

<u>Time</u>	<u>Event</u>	<u>Location</u>
8:00 am – 4:00 pm	Exhibitors on Display	
8:00 am – 1:00 pm	Registration	
9:00 am – 10:00 am	Annual Meeting Resumes	

Reconvene

Pledge of Allegiance – Joe Osborne, Jr.
 Introduction of Board – Self Introductions
 Acknowledgement of Honored Guests – Chris Yeoman
 FDSA Introduction
 Acknowledgement of Sponsors & Exhibitors – Diana Wardwell
 Introduction of Members in attendance – Self Introductions

Reports (continued)

Annual Conference Activities Committee – Amy Boyd
 Education Committee – Michelle Howard
 Violence Against Process Servers Committee (VAPS) – Michelle Howard
 Legislative Report – Lance Randall
 Administrator’s Report – Diana Wardwell
 President’s Report – Chris Yeoman

New Business

Meeting resumes 3:15 pm

10:35 am	Exhibitor Presentations
10:45 am – 12:00 pm	“Process Server Showdown”
12:00 pm – 1:00 pm	Luncheon
1:05 pm – 1:40 pm	Education Session “Navigating Financial Success: Strategies for a Secure Future”
1:50 pm – 2:20 pm	Education Session: “Exploring Medical Insurance Alternatives”
2:35 pm – 3:05 pm	Education Session: Insurance: “How to Protect your ASSETS!”
3:15 pm	Election, Bylaw Amendments
	Committee Acknowledgements
6:00 pm – 7:00 pm	Reception
6:30 pm – 11:00 pm	Evening Banquet
	<i>34th Annual Conference Theme Dinner</i>
	Introduction of 2025-2026 Board of Directors, Awards Presentations, Raffles, Entertainment – Dinner Served 7:00pm Theme – Yellowstone

Schedule is Tentative and Subject to Change



Florida Association of Professional Process Servers 34th Annual Convention - April 11-13, 2025

Educational Sessions

“The Master Class; Process Serving”

“Process Server Showdown”

Don't miss out on a chance to join in this interactive learning game!

“Navigating Financial Success: Strategies for a Secure Future”

Speaker: Rey Descalso

“Exploring Medical Care Alternatives”

Speaker: John Wesley Rothwell III, DNP, APRN, FNP-BC

Insurance: “How to Protect your ASSETS!”

Speaker: Michael “Mike” Yergey

Get Noticed at the Annual Conference!

Sponsorship and advertising opportunities are now available! Support our mission to keep costs low and make this event accessible to as many attendees as possible. Showcase your brand to a diverse audience while helping us create an impactful, inclusive experience.

Join us in making a difference—reserve your sponsorship or ad space today! [Link](#)

For details, contact administrator@fapps.org
or (321) 952-0820.

We ♥ Our Sponsors



NAVIGATING FINANCIAL SUCCESS

Join us for an insightful session: Strategies for a Secure Future.

12

Saturday, April 2025

1:05 pm
Salon I-II



MEET OUR SPEAKER:

Rey Descalso,
AAMS, AIF, BPC

Rey has been a Registered Representative and an Investment Advisor Representative since 2005, joining J.W. Cole Financial, Inc. in 2010. Prior to founding Privada Wealth Management, Mr. Descalso had been registered with Wells Fargo Advisors Inc., Wachovia Securities, and A.G. Edwards. Mr. Descalso attained the Accredited Asset Management SpecialistSM (AAMS®) designation through the College of Financial Planning and the Accredited Investment Fiduciary® (AIF®) designation through the Center for Fiduciary StudiesTM and attained The Bucket Plan® Certified (BPC®) designation. The BPC® process allows him to implement the most comprehensive wealth management plans.


A PROFESSIONAL NEVER STOPS LEARNING

Register Today!

www.FAPPS.org

 **Phone**
(877) 383-2777

 **Website**
www.FAPPS.org

 **Address**
The Westin Lake Mary
2974 International Parkway,
Lake Mary, FL 32746

In 2010, Rey Descalso left a large wirehouse to create a firm that would help his clients without call centers, proprietary products or the legacy liabilities of large Wall Street firms.

His experience as a Financial Planner during the Great Recession was a defining moment that guides him to this day: "As an industry, we were not well-prepared for the credit crisis on many levels. We did not have appropriate risk management in place for the needs of many clients. This went beyond the pure numbers and drawdowns. We were not well-equipped to handle the emotional hardship many clients faced when everyone thought the financial world was crashing down around them. So, educating clients about risk management has become one of my most important priorities."

He has been a Registered Representative and an Investment Advisor Representative since 2005, joining J.W. Cole Financial, Inc. in 2010. Prior to founding Privada Wealth Management, Mr. Descalso had been registered with Wells Fargo Advisors Inc., Wachovia Securities, and A.G. Edwards.

Mr. Descalso attained the Accredited Asset Management SpecialistSM (AAMS®) designation through the College of Financial Planning and the Accredited Investment Fiduciary® (AIF®) designation through the Center for Fiduciary StudiesTM. He utilizes a Nobel Prize award-winning investment strategy (The Bucket Plan®) and attained The Bucket Plan® Certified (BPC®) designation. The BPC® process allows him to implement the most comprehensive wealth management plans.

Mr. Descalso has lived in the Central Florida area for most his life and attended Forest Lake Academy in Apopka. He received a Bachelor's Degree in Theology at Southern Adventist University in 1997 and a Master of Divinity Degree from Andrews Theological Seminary in 1999.

34th Annual Convention April 11-13, 2025



The Westin Lake Mary
2974 International Parkway, Lake Mary, FL 32746



COST-EFFECTIVE, HIGH QUALITY HEALTHCARE

Join us for an insightful session on delivering cost-effective, high-quality healthcare!

12

Saturday, April 2025

1:50 pm
Salon I-II



MEET OUR SPEAKER:

**John Wesley Rothwell III,
DNP, APRN, FNP-B**

John Wesley Rothwell III, DNP, APRN, FNP-BC, is a highly experienced healthcare provider and entrepreneur with over three decades of experience. He holds a Doctor of Nursing Practice (DNP) and Master of Science in Nursing (MSN) from the University of Central Florida. As the founder and CEO of Island Direct Primary Care, John specializes in providing patient-centered, preventative, and chronic disease management through a direct primary care model.


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34th Annual Convention April 11-13, 2025



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In addition to his clinical work, John has served as adjunct faculty at UCF's College of Nursing, mentoring future healthcare leaders. His background includes roles in emergency medicine, urgent care, and military service as a combat medic and flight nurse. John is also the co-founder and CEO of BlocSec Inc., demonstrating his ability to lead across industries. His contributions extend into community service, serving on the boards of various nonprofit organizations and supporting veteran causes.

John is dedicated to integrating healthcare, leadership, and technology to improve the well-being of his patients and community



HOW TO PROTECT YOUR ASSETS

Join us to learn how to “To Protect Your ASSETS”

12

Saturday, April 2025

2:35 PM
Salon I-II



MEET OUR SPEAKER:


Michael “Mike” Yergey

Michael T. Yergey started with Yergey Insurance Agency in 1990, and after graduating from Ferrum College as a triple major in business. He started in sales for small businesses in the small family owned agency and subsequently has worked in personal and commercial services, accounting and sales. He became a partner in 2004 and handled personal lines and special programs. In 2017, Mike formed Yergey Insurance Services that is specializing specifically in special programs that include private investigators and security guard industry.


A PROFESSIONAL NEVER STOPS LEARNING

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Michael T. Yergey started with Yergey Insurance Agency in 1990, and after graduating from Ferrum College as a triple major in business. He started in sales for small businesses in the small family owned agency and subsequently has worked in personal and commercial services, accounting and sales. He became a partner in 2004 and handled personal lines and special programs. In 2017, Mike formed Yergey Insurance Services that is specializing specifically in special programs that include private investigators and security guard industry.

Mike has been working with State Organization and Departments of Public Safety Groups with their guidelines and bylaws. Yergey Insurance has been endorsed by many different National and State Associations for their insurance products and services that they provide.

Since graduating from college, Mike has been involved with a few different Non-Profit organizations like Fellowship of Christian Athletes in Northern Virginia (FCA) and Nokesville Volunteer Fire and Rescue Department as a running member. Mike has also been a member of Independent Insurance Agents of Virginia since 1995 and has been a committee chair for the Membership Committee of the IIAV. Mike won the Young Agent award from the IIAV for his outstanding contribution to the association during his time as committee chair. He is now serving as Past Chairman for the IIAV.

Mike currently resides in King George, VA with his wife Mary and their three children.

Visiting the Archives

The Paper Chase

April 2004



PROFESSIONAL TO PROFESSIONAL

An Educational Forum
Submitted by Dr. Denny Howley

Why Get Involved In FAPPS ?

How many of you have ever heard of an old Chinese war lord name Sun Tsu? He wrote the “Art of War”, a military classic, in about 500 B.C. “The Art of War”, however, has some real lessons for us as people in our relations with others. And as such it can become an invaluable thought provoker if one is in business.

One of the most invaluable thoughts Sun Tzu wrote was:

**“Know yourself,
Know your enemy
and you will win all your battles”** (challenges/confrontations)

Knowing ourselves, in the business sense, involves an evaluation of our available resources and capabilities – human and non-human. And taking a real HONEST look at ourselves and our ability to manage a business and LEAD our employees/subcontractors. That is no easy task, especially if we seek to be honest with ourselves. Obviously, as in any problem-solving challenge, if we do not identify the problem area or the areas in which we can improve, we cannot take the constructive steps to improve our business and continue learning.

The “Know your enemy” part of the equation is equally challenging because it involves honestly examining our business environment. I use the term “enemy” in the most general sense – involving anyone we deal with. This involves identifying the “players” who are in our business world. What are their goals and attitudes toward attaining those goals? Can we work with them and to what extent? What is the overall business environment in the state? In our court system area? In our area of operation?

Are there “niches” that have not been exploited from the business perspective? How can we identify those “niches”, so we can exploit those business opportunities? Well...we cannot do that in the vacuum of business isolation! One of my favorite sayings – one that keeps me humble and more open to learning is:

**“The more you KNOW”, the MORE you know
you know YOU DON’T KNOW”.**

If we are in the Process Serving business and a member of FAPPS, we are already in a “Learning Academy”. But we have to recognize the opportunity as such and be willing to take advantage of it. As a professional organization, FAPPS carefully monitors what is happening in Tallassee. Through our FAPPS membership, events/policies in our respective counties/circuit courts that could impact

positively or negatively on our business, are watched and discussed. Additionally, our FAPPS “grapevine” is an invaluable source of timely information.

But to maximize the use of our FAPPS “Learning Academy”, we must be involved. That involves more than just receiving the newsletter, “The Paper Chase”, and scanning the contents. The core of FAPPS in our membership, people just like you and me. The wealth of knowledge is not only in the business of Process Serving, but in the process of living as well. But we must know fellow members to fully tap this invaluable resource.

How do we tap the FAPPS “Learning Academy” to enhance our business? By getting involved! A major first step would be to attend the Board of Directors (BOD) meetings. Not only would we get to observe how FAPPS business is conducted and get to know our elected representatives, but to hear discussions on some of the issues that impact our businesses. FAPPS is a volunteer organization and volunteering to help is a great way to network, meet other businesswomen and men and make new friends.

Yes, it takes a bit of time, but not that much. With a little planning the trip to the BOD meeting can be turned into a mini-vacation with spouse and kids and/or significant other...and it can be a tax write off as a business expense. The volunteering aspect gets us in closer contact with other committee members over the internet or by phone, where much of FAPPS business takes place.

How do we learn about the committees that might be of interest? Ask a BOD member, give the FAPPS President a call or look at the listings in our Paper Chase Newsletter. By volunteering and involvement, we get to know each other. Maybe some we’ll like better than others and some will be more “useful” to our businesses than others. But through networking, we will learn to RESPECT those who share our professionalism in the business of Process Serving.

GET INVOLVED!!!

NOTE: The credit line is also dated April 2004.

2024-2004 = Twenty (20) Years ago...

Dr. Denny Howley, a FAPPS Board Member, is coordinator of the Process Servers Cooperative of the Florida Keys (PSCFK), which covers the 130 mile long Florida Keys with almost 20 Servers. Denny, also Operates CADCORP, Inc., a Private Investigative Agency as well as Scuba Dive Management Systems (SDMS) which does customer service checks on the area scuba dive boats. In addition he is a NAUI and PADI Scuba Dive Instructor and instructs at the Florida Keys Community College. Denny lives and operates his businesses from Key West, Capital of the Conch Republic._

A Professional NEVER Stops Learning

Denny has been writing articles for FAPPS and NAPPS for almost twenty years. *He owns and operates Dr. Denny Howley d/b/a serving process in Key West - ONLY (33040, 33041, 33045) Capital of the Conch Republic. He has been in the business of serving process since 1997. Denny lives in Key West with his wife Beverly and two “critters” Shadow and Pepper.*



Promote your Membership status on your website!

Login to the Member Only section of the website and follow these instructions to add your member badge on your website.

FAPPS Member Badge Setup:

To add the FAPPS logo to your website, simply copy & paste the line of code

If you have not already set up your login, you will need to FIRST email administrator@fapps.org to receive the link to setup your password. You can use this [link](#) to send the email to request your login.

The link will publish the FAPPS logo on your website with a direct link to your membership information.



Member Badge

Get connected! Join a Meeting or Event

FAPPS Meetings are moving around the state to make it easier for members to attend.

Follow our Meetings page at www.fapps.org for upcoming dates and locations.

All members are welcome to attend.

The events are an excellent opportunity to learn more about your profession and network.

The events are posted on our Facebook Page and Facebook Group Page.

Join an event and get to know your fellow members!



Stay Connected - Follow FAPPS on Facebook

Follow our Facebook page for current information and updates regarding meetings and events at www.Facebook.com/FAPPSonFB



- Education Classes
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- Legislative Updates



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DR. DENNY HOWLEY
PROCESS SERVER
MCSO #74

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Capital
of
The Conch Republic**

(305) 294-5568
dennyhowley@bellsouth.net

Learning from Serving

An Educational Forum

Submitted by Dr. Denny Howley

**Visiting the Archives
The Paper Chase
May 2017**

The Surprise!

Situation:

Our brand new, not yet member of FAPPS, fledgling Process Server, was visiting the local Courthouse, getting acquainted with both people and procedures. It was becoming increasingly clear that the service of process was more than playing “delivery person”. And of course, there was the issue that someone had to give her the Process, the documents to be served, and pay her. And then those documents had to be served.

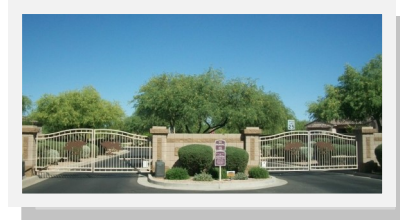
Our newly appointed Server-of-legal-documents, still in the Courthouse, was struggling with getting a handle on the dimensions of our Process Serving Industry as she concurrently wondered how she was going to create a positive cash flow business.

As she stood lost in thought, a well-dressed man walked up and asked if she was a Process Server. Abruptly emerging from her thoughts, she responded “Yes Sir!” While she was still mentally and emotionally shifting gears; the stranger asked if she would serve TWENTY DOCUMENTS for him, adding that he would pay cash right then and there. He gave the name and address of a gated community, which she did not recognize, but she knew it was in her area. Smiling professionally, she said she would be glad to do the serves, accepting the documents and the cash.

The EYE opener

Our server, overjoyed at her good fortune of getting TWENTY Serves and the prepayment, arrived at the non-descript, ordinary appearing gated community. The gate guards examined her identification as she explained her mission, lifted the barrier and waved her through. Shortly after entering the property, she passed a woman jogger, who was TOTALLY NAKED, except for her socks and jogging shoes.

To say the nude lady jogger was an eye opener to our young Server would have been an understatement. Nonetheless, she quickly



processed the sighting, wondering what she would find at the first address to

be served. She easily located the first address in the well maintained community, parked, arrived at the front door and knocked.

Eyes UP and on the Target’s Face!

A man dressed only in his “birthday suit” and a friendly smile, opened the door and asked our blushing young Server, if he could help her. As the professional that she was evolving into, our fledgling Server introduced herself and asked the still smiling man his name. She then explained that she had documents for him. He gratuitously accepted the documents, thanked her and closed the door as our Server returned to her car.

The next Serve was a similar experience, but this time our Server had already adopted one of the maxims of the Process Server – “A Process Server is ALWAYS THINKING”. The next Serve was to a woman on the tennis courts, who paused in her practice to accept the documents offered. Our “Lady of the Courts” was attired ONLY in a waist belt and tennis shoes. By this time, however, our young Server had fully accepted the “atmospherics” of the environment as she professionally completed the remaining eighteen serves with nary a blush.

COMMENT

My favorite saying, as noted below, is “A Professional Never Stops Learning”, which this tale clearly illustrates. Serving process is a challenge to say the least, since serves vary by documents, by locale and by who you are serving. Foresight and “war-gaming” a serve before you actually deliver it is – I believe – a prerequisite for serving professionally and remaining safe. Followed closely by this, is the Server’s ability to think on his/her feet under new and/or differing circumstances as this young neophyte demonstrated in her “emersion” into this gated nudist community.

The material for this article, “The SURPRISE” was provided by Sharon Murphy, A Pro Process, (407)902-7711. Thanks Sharon for a GREAT story of thinking on one’s feet and adapting to the “serving environment”.

A Professional NEVER Stops Learning



P&G/Member Benefits

Kevin Fedotov AFPS, Chair
fedotovk@yahoo.com (407) 627-8222

Dear Members,

Here are the latest updates from the Promotion & Growth Committee:

The last in person meeting at the 3rd Quarter Board Meeting/Professional Beach Getaway was a great success! We had a dozen cornhole teams compete for prizes after the education session on the beach. The event also included beverages, snacks, shade, and music thanks to our wonderful & generous sponsors.

In-Person/Upcoming Events - The P&G Committee is current working with the Miami-Dade Bar Association for a joint happy hour style event. The goal is to invited and educated local process servers, FAPPS members, attorneys, and members of the judiciary about the Association. We are still concurring the details such as the location, date, and type of activity to host. Will keep you apprised of any updates and hope to see you there.

The next scheduled in person events are:

The FAPPS 34th Annual Convention April 11-13, 2025 in Lake Mary at the Westin Lake Mary located at 2974 International Parkway Lake, Mary, FL 32746.

The FAPPS Professional Beach Getaway August 15-17, 2025 in Daytona Beach at the Shores Resort & Spa located at 2637 S Atlantic Ave, Daytona Beach Shores, FL 32118.

Social Media - As of October 14th 2024, our Facebook Group is at 373 members (up from 349 members in August) and the FAPPS page has 1.1k followers with 907 Likes (up from 1,082 followers and 904 likes in August). Facebook analytics shows the Association page

has reached 15.6k devices from 7/17/24-10/14/24.

FAPPS is now on Instagram! We will be posting the Association's updates, photos, events, and news regarding anything Service of Process there, so be sure to follow our page via www.instagram.com/fl_fapps and share the page with fellow process servers.

Promotional Items - The P&G Committee has used funds from our marketing budget to order reflective lanyards to hold and display the process server's license. The lanyards are great in the nighttime as they will add a visibility layer of safety, and display the Association's name.

New Member Welcome Packet - We are still at work expanding information sent to new Members & Servers, and look forward to showing our progress of at the next in person meeting.

The P&G Committee currently consists of Desy Garcia (co-chair), Josh Kes, Joseph Dion and Kevin Fedotov (chair), and we are constantly seeking individuals who are willing to contribute their time and support for our cause.

If you are interested in joining us, please reach out to the Administrator for a registration link or visit the FAPPS website by entering "fapps.org/meetings" into the URL. For the complete schedule of FAPPS events please visit:

[Website Meeting Link](#)
[Facebook Link](#)

Be sure to "Like" and Follow Our Page.

Kevin Fedotov, AFPS
Chair

TPC



PSAC (Process Server Appointment) **Diana Wardwell AFPS, Chair**

PSA@fapps.org (321) 987-1041

Members:

The committee is in the final stages of preparing materials to share with licensing jurisdictions, working closely with the Education Committee. Our goal is to begin outreach by providing information about the FAPPS education program to jurisdictions that are not yet utilizing it. These materials are currently being printed and will be mailed out within the next week. Once they are sent, we will follow up with phone calls to start building connections. We understand the time it takes to establish relationships and drive change, and we are excited to achieve this important step.

Regarding Duval County, there has been no update on the shortage of private servers. We are committed to raising awareness about this issue and are still awaiting the results of the

NAPPS Sheriff's Cost of Service of Process Study, which we will report as soon as they become available. However, this study is just one piece of a complex puzzle. We will continue working to build relationships with individuals who could assist us. Duval is a key target for our outreach efforts in coordination with the Education Committee. We plan to engage with the Chief Judge and the local Bar association to address the significant shortage of private servers in the county.

We are also hearing more reports of individuals serving process without proper appointment in counties that lack a licensing program. We need your help in addressing this issue. If you encounter any instances of unlicensed individuals serving process, please email PSA@FAPPS.ORG. Documenting

these occurrences is critical to demonstrating the need for a licensing program, as those who serve without proper appointment or knowledge of the rules and statutes jeopardize both our profession and the legal process.

Additionally, we are aware of judges who are refusing to appoint private servers. If you know of any such cases, please inform us via email so we can track and include these statistics in our reports.

If you are interested in joining our team, we welcome your involvement. Please reach out to us.

Respectfully,

Diana Wardwell AFPS
Chair

TPC

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Dear Members,

As we enter the fourth and final quarter of the year, I would like to provide an update on the Technology Committee's activities. While there hasn't been significant progress recently, I am pleased to report that my proposal for the "Send Work Now" button was approved during our last meeting. I will be requesting collaboration and input from Bob to get this implementation done. Once that is in place, we will shift our focus to promoting this new benefit to our members.

Additionally, I am continuing to work closely with Diana to ensure that all forms associated with FAPPS are up-to-date and functioning effectively.

I look forward to seeing you this weekend. As always, please do not hesitate to reach out if you have any questions or need further information regarding the Technology Committee.

Warm regards,

Desy Garcia

TPC

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Violence Against Process Servers

Michelle Howard AFPS, Chair
Michelle@TRGTLegal.com (888) 642-0130

Dear Members,

As members of the Florida Association of Professional Process Servers (FAPPS), we share the important responsibility of upholding the highest standards of professionalism while prioritizing safety in every aspect of our work.

We are entering a challenging time, as we may be serving individuals affected by the recent hurricanes. With shorter daylight hours and the added difficulty of navigating storm-damaged areas, it's important to exercise caution and extend extra empathy when serving. This can help reduce the risk of potentially hostile situations. Be mindful of your surroundings, assess potential risks, and always have a clear exit plan in place. Remember, no serve is worth compromising your safety or well-being.

The VAPS committee is actively seeking opportunities to educate law enforcement about our role and the statutes that apply to us. I have had discussions with various legal professionals, including a high-ranking law enforcement official, who agrees that this is largely an educational issue within the law enforcement community. The statutes clearly define our role, particularly how Section 843 relates to process servers. The VAPS committee is eager to engage with local law enforcement agencies to address this. If you have any contacts within law enforcement, please reach out to me or Vice Chair Frank Carreras.

We have received no new reports of violence in the last quarter and will continue to monitor the existing cases that are ongoing.

Please share FAPPS website link with all of your process serving friends and contacts. Please remember to provide any case numbers and report numbers when reporting so we can follow cases.

<https://www.fapps.org/ViolenceReport>

Michelle Howard AFPS, Director

Committee Chair – Violence Against Process Servers
727-542-1975 (cell)

Frank Carreras, AFPS
Vice Chair
954-214-5194
fxcarreras@yahoo.com

TPC

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**NAPPS 43RD ANNUAL CONFERENCE &
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APRIL 24-26, 2025**



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More details can be found at www.napps.org/UpcomingEvents



Website/FAPPS Server

Diana Wardwell, Chair
Bob Musser, Webmaster

The FAPPS website is full featured, a complete source of information on all things FAPPS, and a frequently used tool for finding private process servers across Florida and the entire nation. Many thanks to Diana Wardwell for her constant review, and to the committee chairs who send us content for the areas for which they are responsible. The FAPPS server is a private, secure, replicated and backed up place for the Administrator, Secretary, Education, and other committee chairs to store information that belongs to FAPPS. We no longer have to move files and data from person to person after each election. We use an Uptime monitor which shows we are over "4 Nines" available (99.99%). That means that the FAPPS Website and membership database are online and available almost always, and don't miss more than 52 minutes a year. We are trying to achieve 5 Nines this year, which means less than 6 minutes of downtime.

Bob Musser, Webmaster

The website is reviewed and updated on an ongoing basis to ensure our information is current. We are always open to suggestions for content and information to share. If you have a suggestion you are welcome to email administrator@fapps.org.

The Member Only section contains additional resources. In order to access this area of the website you will need to create a login. This can be accomplished by [emailing](#) a request for login information.

Diana Wardwell, Chair

TPC



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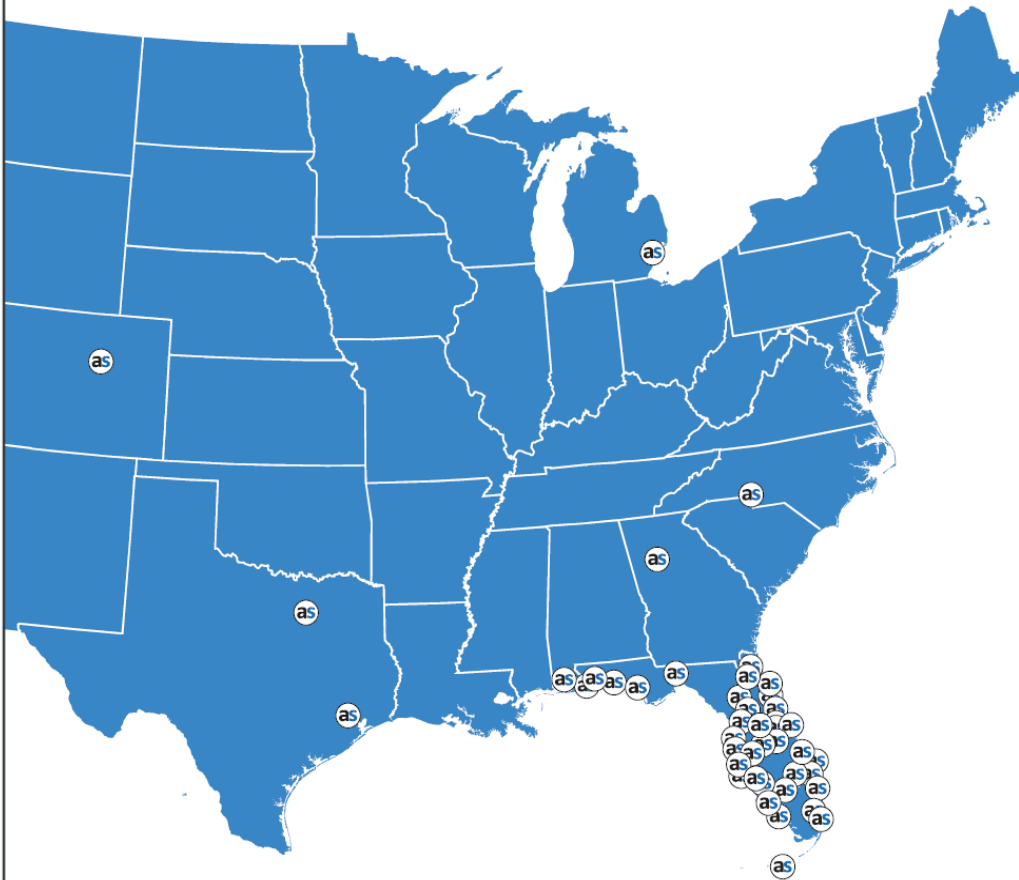
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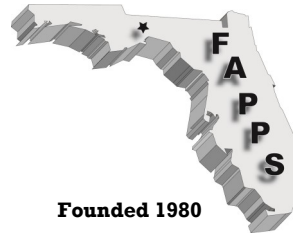
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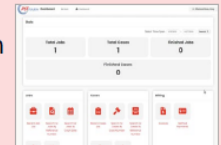
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