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THE PAPER CHASE

The Official Newsletter of the
Florida Association of Professional Process Servers

2nd Quarter Edition
April/May 2020

2020 Distinguished Service Award Recipient Margaret L. Zawacki



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2020-2021 Association Guide

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Michelle Howard AFPS, Director

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Jennafer Segel, Director

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email: Jennafer.Segel@gmail.com

Administration & Membership: Diana Wardwell, AFPS

Email: administrator@fapps.org
P.O. Box 72
Melbourne, FL 32902 -0072
(321) 952-0820 (877) 38-FAPPS Tollfree

Committees

Annual Conference Activities

Chair: Amy Boyd, boydsprostatus@gmail.com
Vice Chair: Brooke LaPlant
Members: Ashley Hardrick, Desy Garcia, Bonnie Moore, Diana Wardwell

Arbitration & Grievance (A&G)

Chair: Sean Segel, tampaempire@gmail.com
Vice Chair: Jennafer Segel
Members: Janet Deal, Diana Wardwell, Don Seward

Elections

Chair: Bob Musser, BobM@dbsinfo.com
Vice Chair: Diana Wardwell

FAPPS Distinguished Service Award (FDSA)

Chair: Bob Musser, BobM@dbsinfo.com
Members: Mike Compton, Lance Randall, Diana Wardwell, Margie Zawacki

Formal Education (AFPS)

Chair: Lance Randall AFPS, Lance110205@gmail.com
Vice Chair: Kevin Fedotov AFPS
Member: Diana Wardwell, AFPS, Michelle Howard AFPS, Tammy White, AFPS

Legislation

Chair: Chris Yeoman, AFPS chris.yeoman@aol.com
Vice Chair: Diana Wardwell, AFPS
Members: Russ Alo, Chris Compton, AFPS, Mike Compton, Janet Deal, Michelle Howard, AFPS, Michael Nolan, Lance Randall, AFPS, Rick Wendling

Process Server Appointment (PSAC)

Chair: Melody Bulso AFPS melody.bulso@provest.us
Vice Chair: Margie Zawacki AFPS
Members: Michael Compton, Lance Randall AFPS, Diana Wardwell AFPS, Tammy White AFPS

Promotion & Growth (P&G) and Member Benefits

Chair: Kevin Fedotov, AFPS Promotioncommittee@fapps.org
Vice Chair: Diana Wardwell, AFPS
Members: Melody Bulso AFPS, Chris Compton AFPS, Desy Garcia, Rebeca Feliciano, Regina Moore, Chris Yeoman, AFPS
Paralegal Liaison: Tammy White AFPS, ParalegalLiaison@fapps.org
Alternate: Kevin Fedotov, AFPS

Secure Data Exchange and eSop

Chair: Bob Musser, BobM@dbsinfo.com
Vice Chair: John Shelley, AFPS

Technology

Chair: John Shelley, AFPS john@caffeinecode.biz
Vice Chair: Chris Compton AFPS

Violence Against Process Servers (VAPS)

Chair: Chris Yeoman AFPS, chris.yeoman@aol.com
Vice Chair: Michelle Howard, AFPS
Member: Bonnie Moore AFPS, Becky Gaston, Frank Carreras, Lance Randall AFPS, Tammy White, AFPS

Website

Chair: Diana Wardwell AFPS, administrator@fapps.org
Webmaster: Bob Musser, bobm@dbsinfo.com
Member: Chris Tilley

Newsletter Submissions: Submissions to the Paper Chase are highly encouraged. The preferred method of submission is electronic via email to administrator@fapps.org in Microsoft Word—though plain text format is fine. Articles will be edited for style, grammar, and length, if necessary. Spelling will be checked but it would be a good idea if the author checked this prior to submission. Advertisements must be camera ready. Electronic submissions are strongly encouraged. All of the relevant information regarding advertisement submissions—including sizes available, ad rates, and deadlines are on the advertising form.

The Fine Print: The Paper Chase is published quarterly by the Florida Association of Professional Process Servers, Inc. (FAPPS) a not-for-profit Florida corporation, for the benefit of the members. FAPPS assumes no responsibility for the accuracy of any article printed herein, nor do the articles necessary reflect the policies or opinions of FAPPS unless specifically noted. The articles are not to be construed as legal or accounting advice—those with such needs should consult the appropriate professionals. The editor reserves the right to edit any article for content, grammar, length, and style.

PRESIDENT'S REPORT

BOB MUSSER, PRESIDENT

A new FAPPS year, a new FAPPS board, and WOW! What a fun filled year this first couple of months has been! April 18th, 2020 marked our first ever Quarterly Board Meeting in an online forum. We invited all FAPPS members to a practice session, and then invited them again to the actual meeting. We put the Meeting booklet in the Member's Only section of the FAPPS website so everyone could keep up with the Agenda and reports. About 6 members attended beyond the Board and Committee Chairs. Things ran very smoothly. It wasn't everyone's favorite way to run a meeting, but it worked. I challenged all Committee Chairs and Board Members to develop specific goals, measurable goals for FAPPS this year. Read the reports in this Newsletter, decide if we are leading FAPPS in the direction you want to see, and then give me feedback please!

I have also asked all Committee Chairs to name a Vice Chair. The purpose of this is so that every committee has a second person who knows what is going on, can report to the board or answer a member's question when the Chair is not available. Another change is that I have added the Paralegal Liaison role to be a part of the Promotion and Growth Committee. The common purpose of both is to let folks know what FAPPS is about and to get others to use the FAPPS website to find process servers.

Please welcome a couple of new faces to the FAPPS board. Michelle Howard and Jennafer Segel are joining seven veterans this year. Welcome to the Board, and we look forward to your contributions to FAPPS!

Finally, I am pleased to announce that Chris Yeoman is the new FAPPS Legislative Chair. He has some big shoes to fill, following years of service by Mike Compton. Mike is taking a step back from leading this very important committee, but has agreed to remain on the committee and spend time introducing Chris and Diana (Chris's choice of Vice Chair) to the folks in Tallahassee and the "way of that world". Mike's knowledge will take more than a little while to transfer, and I deeply appreciate his continued commitment to FAPPS. The other FAPPS committees have continued leadership under last year's Chairs. They should be talking about themselves elsewhere in this Newsletter.

Bob Musser, President
BobM@dbsinfo.com
(321) 679-1539

TPC

VICE PRESIDENT'S REPORT

CHRIS YEOMAN, VICE PRESIDENT

Dear fellow Members,

I hope this report finds you, your family, and staff healthy during this difficult time. Our lives have changed dramatically over the past month, and not too many could have predicted this. The Covid 19 virus has effected every American, without exception, like no epidemic or event in our history. Hopefully, you are keeping both your mind and body as healthy as possible, because this challenge upon us may last a while. Staying positive does not mean you have to be happy all the time. It means even on the hard days you know better ones are coming.

Our daily routines, schedules, and procedures have changed because of this event. We are not alone. The people we are serving, for whatever reason, have experienced changes as well. Jobs are lost, kids are home, family members and friends cannot spend time together, loved ones are ill or worse. In general, people have been effected negatively and are scared and unsure about what the future will bring. And then there's a knock on the door with us bringing more bad news. We have to do this often, be the bearer of bad news, but now stress is at an all time high. We must consider this when in the field because tempers will be shorter, anxiety higher, and reactions are more likely when individuals are more stressed. Exercising a little more empathy while serving can help defuse otherwise emotional and reactive responses. The current state of uncertainty is not an excuse for abuse toward process servers, but may contribute to rise in occurrence. Remember we are the ones who have the element of surprise, so we can prepare ourselves for all possible responses.

The board members and committee chairs have already been working behind the scenes since our elections last month to recruit our teams and formulate plans to advance in several areas. These areas include legislation, education, promotion & growth, technology, violence, process server appointment and other areas. If you have an interest in any of these categories, please contact the committee chair. Our groups are compiled of individuals just like yourself, who care enough to step up and make a difference. Come volunteer to assist in some way, and see the benefits of your own time and ideas. Keep yourself up to date on what is happening in your industry, and help protect your future.

If you are reading this report, I already know you care enough about the process serving industry. So ask yourself, who else do I know that cares? Who else could benefit by being a member of FAPPS? Speak to them, tell them why you are a member and explain the many benefits. "There is strength in numbers", and old adage that holds true, especially when we are in Tallahassee trying to explain how changes are needed to benefit the many process servers in the State of Florida, and not just a few.

Vice President Report Continued Next Page

Vice President Report Continued

Finally, I would thank those who attended our annual convention early March. As the onset of Covid 19 was just in the early stages, many elected to attend and participate in the weekend events (with much added precaution). The mood was cautious, and uncertain, yet optimistic. Many volunteered to step up and assist in keeping everyone safe and the scheduled events took place despite obstacles. This membership is full of caring individuals who never cease to amaze me. Our next meeting in April was held via zoom. This seems to be the wave of the future that has been forced on us by the current pandemic. While we able to carry out the necessary business, the personal aspect was definitely missed. Keep in mind any member can join future zoom meeting by computer or even cellphone to participate, or even just listen in. I am optimistic and hopeful we can have our annual beach getaway, and that we have a good turnout, we encourage you to make reservations now. Hope to see you there.

Be safe out there and look to the future as we grind through the present.

Chris Yeoman AFPS, Vice President
Chris.Yeoman@aol.com

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SECRETARY'S REPORT

JOE OSBORNE , JR.

From the Desk of the Secretary

Dear Fellow FAPPS members,

As required by Article VIII Section 7 of our by-laws the below you will find; (a). a description of the Motion or amendment, (b). the result of the vote and (c). the final wording of the order or amendment if passed that were made at quarterly board meeting held April 18, 2020:

- ◆ Melody Bulso made a Motion to accept the agenda. Seconded by Chris Yeoman. The Motion carried unanimously.
- ◆ Kevin Fedotov made a motion to create a Facebook group page for the promotion and growth committee. Seconded by Chris Yeoman. Kevin moved to Amend the Motion to have the page be a moderated group page. Seconded by Chris Yeoman. Bob called the question on the Amendment and the motion carried unanimously. The new Motion is to create a moderated Facebook Group page. The President called for the question and the Motion carried unanimously.
- ◆ Melody Bulso made a motion to approve Kevin Fedotov as an AFPS instructor. Seconded by Gretchen Randall. The President call for the question and the Motion carried unanimously.
- ◆ Chris Yeoman made a motion give the FDSA Committee a budget of up to \$1,500.00 for 2020. Seconded by Kevin Fedotov. After some more discussion the President called for the question. The Motion carried.
- ◆ Kevin Fedotov made a Motion to grant the AFPS Committee a budget of up to \$1,500.00 for 2020. Seconded by Michelle Howard. After much discussion the President called for the question. The Motion passed 6-4.
- ◆ Joe Osborne made a Motion to grant the Legislative Committee a budget of up to \$1,000.00 for 2020. Seconded by Michelle Howard. The President called for the question. The Motion carried.
- ◆ Joe Osborne made a Motion to grant the PSAC Committee a budget of up to \$1,000.00 for 2020. Seconded by Chris Yeoman. The President called for the question. The Motion carried.

Secretary Report Continued Next Page

Secretary Report Continued

- ◆ Chris Yeoman made a Motion to grant the P&G Committee and PAF Liaison the budgets respectively. Seconded by Chris Compton. The President called for the question. The Motion carried 5 in favor and 3 Abstains (Joe Osborne, Gretchen Randall, Melody Bulso).
- ◆ Joe Osborne made a Motion to adjourn the meeting. Chris Yeoman seconded the Motion. The Motion carried unanimously.

On a final note, the FAPPS 3rd quarterly board meeting and PBG for 2020 will be held August 7th-9th at the Safety Harbor Resort & Spa, 105 N. Bayshore Dr., Safety Harbor, FL I hope to see you there!

As always it is a pleasure to serve this association and if you ever have any questions or concerns, please feel free contact me at (813) 282-0074 or by email at jtosborne@abclegal.com

Respectfully,

Joe Osborne, Jr.
Secretary

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FAPPS Meeting
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ADMINISTRATOR'S REPORT

Diana Wardwell, AFPS

administrator@fapps.org

Dear Members,

FAPPS has held two events since the beginning of 2020. The first was our 29th Annual Conference (see Page 31). The second was our 2nd Quarter Board Meeting on April 18, 2020. This was held via Zoom due to COVID 19. We are hopeful that the situation will improve and are moving ahead with plans for our 19th Annual Professional Beach Getaway in Safety Harbor, FL on August 7-9, 2020.

As announced in our member email, the Promotion & Growth and Education Committees are partnering to hold networking, educational and social events via Zoom. Follow our Facebook page for dates and times. Each session will run about 30-40 minutes. These are sure to be informative and fun. I hope to "see" you at one of them.

Membership & Growth

As a process server and member of FAPPS you have a much broader reach into your local server community. ***You ask where you can assist? Bring members to FAPPS to take advantage of our membership programs.***

Changes to our profession are emerging, especially now with the pandemic. It is vital that we stay engaged and vigilant looking for potential rule changes and legislation that could limit our ability to serve as the trusted third party in the judicial process. We must maintain a strong membership in order to meet these challenges.

There are two promotions available: The first will give you a \$25 discount off your 2021 membership dues for every Active or Associate member you refer (up to a free membership).

The second provides each education class attendee a free Supporting membership or \$30 off new Active or Associate membership.

Active and Associate Membership provides applicants with the most benefits. Supporting membership is perfect for process servers who may contract with multiple agencies and do not want to solicit independent work on their own and for support staff of process server agencies.

Advertising

The final deadline for advertising in the 2020 Annual Membership Directory is ***MAY 15, 2020***

Looking to secure one of the full color premium advertising spots

in the directory or newsletters? These ads are first come, first paid basis. Annual Conference advertising and sponsorship is also available.

Feedback and Suggestions

As a board and administration office, we welcome feedback and suggestions to help increase opportunities for our members and process servers. Reaching out is as simple as a phone call (321) 952-0820 or email Administrator@fapps.org

Stay safe and healthy,

Diana Wardwell AFPS, Administrator

<u>Membership Report</u>	
May 1, 2020	
Active	247
Associate	85
Supporting	20
Pending Applicant	6
Total	307

Welcome New Members

Applicants are published the first day of each month at www.fapps.org and through email notification. Applicants automatically become a member the first day of the following month, pending no objection. Thank you for your support of FAPPS!



Myles Stewart

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Vancouver, BC V6Z0C2
Phone: (604) 398-2963

Manny Sires

Legal Process Sservice & Investigations, LLC
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Angel Allison

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Janet L. Lazo

The Lazo Agency
6822 - 22nd Ave. N., #352
St. Petersburg, FL 33710
Phone: (727) 381-9362

Supporting Members:

Brittany Fletcher
Brooke LaPlant

2020 MEMBER REFERRAL PROGRAM

The Member Referral Program provides members with a \$25 discount for each active or associate member they refer to FAPPS up to a free membership. The current program runs now until Oct. 31, 2020.

Special Thanks to those that referred members so far in 2020: Matthew Couvrette, Marcia Gillings, Aubrey Henderson, Dee Tedesco, and Chris Yeoman.

General Member Information

- Member Listings can be updated continuously throughout the year. Email all updates to: administrator@fapps.org
- Email administrator@fapps.org to receive a link to set up your login and password to access the Member Only section of benefits & resources.
- Claim your free listing at fapps.securedocumenttrading.com to send and receive documents securely. This a FREE service for FAPPS Members. Need more information about how it works? Give us a call and we will walk you through the setup.
- Advertise your services with FAPPS (info at www.fapps.org)
- Attend an Education Class to obtain your AFPS Designation. Clerical staff of members are also welcome to attend for a reduced fee.
- Attend meetings to network and build your connections

Networking Cycle





Annual Conference Activities Amy Boyd AFPS, Chair

Boydspstatus@gmail.com (772) 460-6679



FAPPS 30TH ANNUAL CONVENTION 2021

By: Amy Boyd, Chairman of Annual Conference Activities & Brooke LaPlant, Vice Chair of Annual Conference Activities

2021 is the 30th Anniversary Convention of the Florida Association of Professional Process Servers. In celebration of this momentous occasion we are having a “Diamonds and Pearl” Prom celebration. Start your search today for your best PROM night attire as we want to encourage everyone to be dressed to impress.

The convention next year will be at the same location as the 2020 convention and we look forward to a great crowd! Plan to attend and encourage others to plan to be at the 2021 convention. The dates are March 19-21, 2021. We look forward to seeing you all there!

TPC



A&G (Arbitration & Grievance)

Sean Segel, Chair

Tampaempire@gmail.com (813) 251-9197

Dear Members,

The Arbitration & Grievance Committee has been running smoothly under my review the past decade and we are dedicated to maintaining the same results. This year I have chosen Jennafer Segel to be the Vice Chair of this committee; with her help and the continued assistance of Janet Deal, Don Seward, and Diana Wardwell we will make sure the A&G Committee will handle all incoming complaints with the upmost professionalism. This year we have received a total of two complaints that were reviewed and resolved between the parties in such a way that a formal written complaint and executive session was not

required. Though amicable resolutions between parties are not always as successful as this, it is always our goal. Due to the committees long standing consistency with effective resolutions we do not believe any changes need to be made at this time. The A&G Committee plans to review the standing policies and procedures and will address any issues that may arise with the Board. We would like to request any member reach out to us if you have a suggestion that you believe should be reviewed. The A&G Committee is confident we will continue to have another successful year.

Sean Segel, Chair

TPC



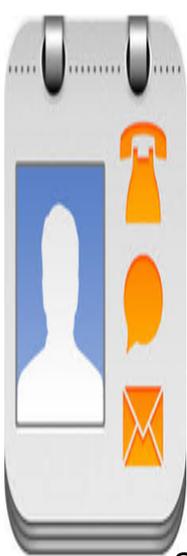
At the Annual Meeting on March 14th, 2020, it was my great pleasure and honor to present the FAPPS Distinguished Service Award to a person whom I have respected for many years, and been proud to call a friend for just as long. Margie Zawacki has given so many hours to this Association, her selection by the committee was a foregone conclusion. Elsewhere in this Newsletter, on Page 12, you can find the text of the presentation from the Annual Meeting.

We have a budget approved, but when and if we use it is up in the air. Depending on how things progress with the Covid-19 scare, we hope to be holding the Professional Beach Getaway board meeting on August 8th, and the FDSA committee will meet the Thursday afternoon and evening before.

The FDSA committee has some of the most experienced people in FAPPS on it. They represent years of service to FAPPS and are all past Presidents of the Association. But they don't know everything about everybody. Read the purpose and qualifications for the FDSA, and send me an email with someone you would like to see considered, and some of the reasons why. I will share those with the committee before we first convene at the meeting in August.

Bob Musser, Chair
BobM@dbsinfo.com

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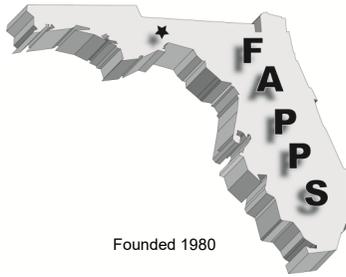
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- Association News
- Meetings & Convention
- Upcoming Events
- News and Current Information



Margaret L. Zawacki - 2020 Distinguished Service Award Recipient

The FAPPS Distinguished Service Award is our association's highest honor. It has been awarded 7 times. It can be bestowed for a long period of sustained achievement, or for individual acts of service that have a profound positive effect on private process servers. This year's recipient has accomplished both.

Our recipient started attending FAPPS meetings in the late 1990s, and was elected to the board for the first time in 1999 or 2000 (the ink on our parchment records for that period is faded). She served as a Director, then Treasurer, then President. She has served on the board continuously for the ensuing 20 something years, a feat that is unmatched in FAPPS history. She has taken on the particularly time consuming job of FAPPS President for a total of 6 years, another record. Just in board meeting time alone, she has donated over 80 weekends to the service of FAPPS.



She has many accomplishments as President. She has championed enhancing the educational portion of our annual meetings. She was the first to push for a two day annual meeting to allow time for meaningful educational segments. She worked with the Elections Chair to come up with our current nomination and election system. FAPPS now has a smooth and transparent nomination and election procedure which allows for sufficient time for the members to get to know and understand the candidates. An important side benefit is additional time for education.

She has served as our Treasurer many times. Reports were always accurate and timely, and no one cared more about making sure we didn't overspend our resources. She was the first Treasurer to move FAPPS from a manual paper or spreadsheet system to a purpose built accounting program. She convinced the FAPPS Board to put some of our money into investment accounts to improve our savings performance.

One of her strengths is finding good people, putting them in charge of important programs, and letting them run, while always checking on them. The FAPPS Formal Education program and the Process Server Appointment Committee are two very important programs that have grown more organized and stronger under her watch.

For the 2020 FAPPS Distinguished Service Award, I present to you a woman that I have known and respected for more than two decades, a woman who has given more hours of personal time to keep private process serving a viable occupation than virtually anyone I know.

FAPPS is a better organization, private process servers have a better association protecting their interests, because of our colleague, my friend, Margie Zawacki.

From the Award itself:

Spirit of a Leader

A true leader has the confidence to stand alone, the courage to make tough decisions and the compassion to listen to the needs of others. She does not set out to be a leader, but becomes one by the quality of her actions and the integrity of her intent. Leaders, like eagles, don't flock. You find them one at a time.

2020 FDSA

For your many years of service to private process servers, for your countless contributions that benefited so many members.

For the Committee,
Bob Musser, Chair FAPPS Distinguished Service Award Committee

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Formal Education

Lance Randall AFPS, Chair

Lance110205@gmail.com (954) 214-8263

Dear fellow members,

I am pleased to announce that we have fully staffed the AFPS committee. Kevin Fedotov will be filling the Vice-Chair position and we will be joined by Melody Bulso, Michele Howard, Diana Wardwell, Tammy White and Chris Yeoman. We plan to hold monthly zoom meetings and will communicate via email in between. Kevin Fedotov has completed the requirements to become an Instructor and was approved by the Board at the April 18th meeting.

We anticipate working very closely with both the Legislative & PSAC committees to the extent our input can contribute to potential legislative bills, cleanup of previously passed bills, as well as contributing toward the success of the PSAC committee to fulfill any education needs necessary to accomplish their goals. We held our first meeting via phone conference and laid out a plan of action toward our goals of getting FAPPS accepted on a broader spectrum throughout the state. We held an email meeting in which we tweaked our introduction letter and also held a joint meeting with the PSAC Committee for a total of three sessions in as many weeks. With the Covid-19 Pandemic, we have been forced to cancel some of our already planned classes including the 4 hour CE at IRSC and will be setting up make up classes and additional classes around the state once we

have an all clear to do so. Follow our Facebook page and Education Course Schedule at www.fapps.org for current classes.

Each member of this committee has been invited to become an instructor in accordance with our long term goal of having approved instructors across the state, however we also have reiterated that becoming one takes a personal time and financial commitment as the minimum time period to satisfy their requirements is a year of attendance at all classes along with Instructor Training.

The Education Committee will be partnering with the P&G Committee to host Zoom events for Members and Process Servers. There will be 3 separate events in May. The first will be a Mastermind Session followed by a social happy hour in the evening of May 13, 2020. The third Zoom event will be on May 27th at 8:30 a.m. This will be a discussion on Best Practices while serving in this new era.

The committee as a whole would like to thank the President for this opportunity to fulfill his goals as well as those of this association.

Respectfully,
Lance Randall, AFPS, Chairman
FAPPS Formal Education Committee

TPC

WHAT HAS FAPPS BEEN DOING FOR YOU?

Did you know most of the significant changes to the Florida Statutes we serve by were accomplished through the efforts of FAPPS through our Legislative committee?

- Access to Gated Communities
- Service upon an LLC
- Service upon Registered Agent Employee

- Service upon a Private Mailbox
- Service upon a Virtual Office
- Raising the Sheriff's fee to \$40
- Clarifying the statute pertaining to date, time, initials and identification number on service documents

Shared Goals - Strong Membership
Thank You for Your Support!

Upcoming FAPPS Meetings & Events

Meetings/Networking Events

August 7-9, 2020

19th Professional Beach Getaway

Safety Harbor Resort
105 N. Bayshore Dr., Safety Harbor, FL

November 2020

4th Quarter Board Meeting

Location TBA

March 19-21, 2021

30th Annual Conference

Embassy Suites International Drive/Convention
8978 International Drive
Orlando, FL 32819



Education Classes

May 2020 - Date Pending

Continuing Education Class
Indian River State College, BCIE
Main Campus - Fort Pierce
Building Y, Room 102

May/June 2020 - Date Pending

Process Server Education Class
& AFPS Certification
Orlando, FL

August 2020

Continuing Education Class
& AFPS Certification
Safety Harbour, FL

October 9, 2020 9:00 a.m.

Continuing Education Class
Indian River State College, BCIE
Main Campus - Fort Pierce
Building Y, Room 102

October 9-11, 2020

20 Hour Initial Process Server Training
Indian River State College, BCIE
Main Campus - Fort Pierce
Building Y, Room 102

November 2020

Continuing Education Class
& AFPS Certification
Orlando, FL

March 21, 2021 9:00 a.m.

Continuing Education Class
& AFPS Certification
Embassy Suites International Drive/Convention
8978 International Drive
Orlando, FL 32819



Legislation

Chris Yeoman AFPS, Chair

Chris.Yeoman@aol.com (954) 274-1337

Greetings fellow FAPPS members,

I was recently provided an opportunity to serve as the chair person for the legislative committee. Personally, I feel this is one of the most important committees we use to serve not only our FAPPS members, but the process serving and legal community as well. The changes FAPPS legislative committee has under its belt from previous years aids us in our profession each day in the field. Process Servers being able to enter a gated community or condo building unannounced, or serving a private mailbox, mini-suite, or virtual office, or an employee of a registered agent are just a few accomplishments that help us everyday get our job done efficiently and accurately.

We have cleaned up some legal language to help stop quashed services as well. If you would like to know more about our legislative accomplishments, check out the legislative link on our FAPPS webpage for more details.

We want to continue on several different fronts over the next sessions. There are still legal languages that can be cleaned up to make the statutes more clear and concise providing less opportunity for differences in interpretation, and less chances of quashing service. This committee is working together with the Formal Education, Process Server Appointment Committee, and Violence Against Process Servers committee to formulate plans of improvements from several avenues.

Our past committees worked very hard in combination with our lobbyist to pass bills for our benefit. Often the time comes when we need support from members and other process servers to contact their local politicians to voice support or objections to bills presented that will effect process servers. Please take the time to make those calls or send emails when these opportunities arise. Our voices need to be heard and FAPPS will do our best to keep you informed when there's a call to action.

Our legislative team consists of my vice chair Diana Wardwell, and committee members Mike Compton, Russ Aloj, Janet Deal, Mike Nolan, Lance Randall, and Michelle Howard. We welcome input from members about ideas for future legislation wish lists. Just keep in mind, politics are a peculiar world. Even the simplest change takes many hours of planning, leg work, and efforts by many people to gain sponsors and have your bill heard and supported and often the bill is still left out in the end.

I look forward to working with this great team towards changes that will benefit us all.

Chris Yeoman
FAPPS Vice President,
Legislative Chair, VAPS Chair
cellphone 954-270-4597

TPC

CALLING ALL PROCESS SERVERS!

EVER SINCE GOV. RON DESANTIS ANNOUNCED THE 1ST TWO CASES OF FELLOW FLORIDIANS TESTING POSITIVE FOR THE COVID-19 VIRUS, INDUSTRIES NATIONWIDE HAVE HAD TO ADAPT TO THE EVER CHANGING PUBLIC HEALTH POLICIES AND GUIDELINES.

THE PROCESS SERVING INDUSTRY IS NO EXCEPTION AND WE'RE HERE TO HELP YOU GET THROUGH THESE TOUGH TIMES. COME JOIN US ON MAY 13TH FOR 2 FUN & INFORMATIVE ZOOM MEETINGS.

MORNING MASTERMIND SESSION

PROCESS SERVERS UNITE: HOW TO GET TOGETHER WHILE STAYING APART

WHEN: 5/13/2020 @ 830AM (WEDNESDAY MORNING)

WE'LL HAVE A LOOSE AGENDA DISCUSSING VARIOUS TOPICS SUCH AS HOW TO BE HEALTH CONSCIOUS AND REMAINING SAFE WHILE OUT SERVING

& (MOST IMPORTANTLY)

WE WANT TO HEAR ABOUT YOUR EXPERIENCE AS A PROCESS SERVER DURING THESE UNCHARTED TIMES.

RSVP ADMINISTRATOR@FAPPS.ORG
FOR ZOOM INSTRUCTIONS

EVENING HAPPY HOUR

WHEN: 5/13/2020 @ 7PM (WEDNESDAY EVENING)

ENOUGH OF THE GLOOM & DOOM, LET'S GET TOGETHER AND ZOOM!

THE FAPPS PROMOTION & GROWTH COMMITTEE IS BACK AND WE'RE LOOKING FORWARD TO SEEING YOU WITH A COCKTAIL IN YOUR HAND AND HEARING A FUN STORY ABOUT SERVING PROCESS.

THE MOOD WILL BE LIGHTHEARTED AND THE SMILES WILL BE PLENTY. (WE'LL EVEN HAVE A FUN GAME EVERYONE WILL BE ABLE TO VIRTUALLY PARTICIPATE IN AND WIN A PRIZE!!)

RSVP ADMINISTRATOR@FAPPS.ORG
FOR ZOOM INSTRUCTIONS



19TH ANNUAL PROFESSIONAL BEACH GETAWAY

AUGUST 7-9, 2020

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P&G/Member Benefits

Kevin Fedotov AFPS, Chair
fedotovk@yahoo.com (407) 627-8222

Fellow FAPPS Members,

It was a great joy to see everyone at the Annual Conference in March, and to those who were unable to make it, we are hopeful that we will see you very soon! Our next scheduled adventure is the fun-filled 19th Professional Beach Getaway currently set for August 7th, 2020 at the lovely Safety Harbor Resort (we'll keep you in the loop on the details).

FAPPS membership numbers are in for 2020, and unfortunately for the first time in a few years the association took a slight dip in membership. As with any association, the fluctuating numbers are a constant reminder of the need to keep active in the association and recruit others to join. As our fellow process servers change careers or retire and sail off into the sunset, it is vital to replenish the voids left behind by the members. An easy and effective way may be by enlisting your fellow office staff to sign up for the FAPPS Associate Membership (think of how much our membership would increase if every business owner had their staff become an associate member).

Our membership numbers impact not only the association's ability to raise funds for things such as promoting the association, but also lobbying efforts in Tallahassee and making sure that the industry maintains a positive environment for process servers to do business in (think those new LLC & Spouse statutes). And now a little personal story:

A little over six years ago I tried becoming a process server in Orange County, however the program was controlled by a different entity and no new servers were being appointed in the foreseeable future. Then to top it off, the program was going to be cancelled and the currently appointed servers were going to lose their licenses. Fortunately for me and everyone in Orange/Osceola County, FAPPS stepped in and took over, so long story short - the association allowed me to become a licensed process server and provide me with an income to support my family. For this I am forever grateful to the FAPPS association and will do all I can to see it flourish and thrive.

While the COVID-19 virus maintains its stranglehold on the State and keeps everyone indoors, the Promotion & Growth Committee maintains its dedication to growing our numbers and increasing benefits for members. As we are encouraged to

keep away from large gatherings and remain indoors, the P&G Committee will be looking for ways to keep our members active and informed on our current projects and events via online virtual meetings on platforms such as Zoom (so go download the app now if you don't already have it!). Some of the projects we are tackling this year:

- FAPPS FUN FACTS NEWSLETTER - a brief monthly newsletter with updates.
 - VIRTUAL FAPPS INTRODUCTIONS – Information, Member Benefits, Education.
 - VIRTUAL HAPPY HOURS - let's get together via Zoom while we remain indoors and apart during this pandemic.
 - LOCAL EVENTS - once we're back outdoors, we'll be scheduling a fun event in your area.
- FAPPS FACEBOOK GROUP PAGE - its time to get social, we're creating a Facebook Page that will allow members to chime in and communicate with one another.

and last but most important:

YOU! The committee wants to hear from its members, and I will be personally calling every member to hear about your quarantine situation and what you would like to see FAPPS accomplish.

As always, it is a great pleasure to serve you and our committee hopes to hear more of your ideas! The association is only as good as its membership so please reach out to me or any of the committee members if you wish to help with keeping our association blossoming. Keep your eye out for an invitation to our Facebook Group page so you can be in the loop about all the fun and happenings within FAPPS and updates about our association.

Kevin Fedotov, AFPS

FedotovK@yahoo.com, 407-627-8222

Vice Chair: Diana Wardwell – dwardwell@wcipi.com

Members: Melody Bulso, Chris Compton, Rebeca Feliciano, Desy Garcia, Regina Moore, Chris Yeoman, Tammy White

TPC

Good Day Board and Members,

First let me take a moment to just thank everyone who joined our first ever online meeting. I would like to introduce to you the Vice Chair for this committee, Kevin Fedotov. Our goal this year is to increase our presence inside the PAF association and help them to understand more about who we are and what we do...for them. This is how we are going to do that.

- 1) Attend their Annual Conference. It will be in October and close to Mount Dora. Time Frame: October 2020 but we will provide more details as they finalize their event.
- 2) Attend other special events for chapters of PAF that the President of PAF will be attending to introduce us. Time Frame: Due to the current situation, we do not have dates or locations of these events yet. As soon as we do, we will make you all aware.
- 3) Provide them with a link to a Welcome page that will introduce us to their members and share with them how to use our site. We did give them a link already but it comes to our home page and thought it would be very helpful for them, if we just went a step further and gave them their own Welcome, Introduction and How To page. Will need to work with Bob and Diana for this. Time Frame: ASAP
- 4) Work hand and hand with them developing a survey for servers about paralegals and for paralegals about servers to help make both professions more aware of the needs, complications and successes we have with one another. This project is an actual suggestion from PAF who has already completed a survey from their members about process servers that we will be able to present to the board and members. Time Frame: Would like to have our survey sent out by June to our members with a return date of July 1st. Giving us enough time to gather all data for a report at PAF's Annual conference in October.
- 5) Develop and provide PAF with a CLE class at the annual convention that fits their needs. We have already spoken with the President of PAF about this and she liked the idea and is taking it back to her board to discuss. Once they have approved us, they will provide the details we will need to prepare the class for them. Time Frame: October for PAF Annual Conference.

I believe Kevin and I will be very busy and appreciate your support. We asked again, for a \$1500 budget and it was approved.

Thank you all again and stay safe everyone!

Tammy White, AFPS

Paralegal Liaison

Florida Association of Professional

Process Servers, Inc. (FAPPS)

P.O. Box 72, Melbourne, FL 32902

(239) 313-6740

ParalegalLiaison@fapps.org

Tammy@weservejustice.com

www.fapps.org



TPC



Hello All,

The Process Server Appointment Committee met on March 27th to outline our focus for 2020. We discussed counties that need an appointment program, counties ripe for education only and counties that may need both. We discussed targeting Palm Beach and Lee initially in collaboration with the Education Committee. PSAC is looking to reach back out to Alachua and Duval with our polished and professional presentation.

Mike stated this is an election year for the sheriffs. We should identify which sheriffs we want to approach during this election year. There may be some county elections where the current sheriff's opposition may be friendlier to creating a program. Mike has agreed to review the sheriff elections and identify any targets.

Lance discussed using local committee members to present our programs to the decision makers. We agreed that the local stakeholders are more dialed into their respective areas. To that order, we asked Tammy and Margie to work on Lee County in collaboration with education and licensing programs. We will firm up our spokespeople for Palm Beach, Alachua and possibly Duval.

I asked for a repository to house our presentation forms. We are looking for continuity and brand awareness in our presentations. Diana agreed to work on getting a shared folder for PSAC to publish templates for the presentations. This will allow us to move quickly when an opportunity arises for either PSAC or AFPS. We have 95 binders to house our education and licensing information. PSAC purchased the binders last year for use by PSAC and AFPS.

We look forward to where this year will take us and ask for a budget of \$1000 to cover expenses associated with presenting our program.

Our next step in a joint committee meeting between PSAC and AFPS. Lance is scheduling a zoom meeting for the two committees to meet.

If you would like to get involved, please reach out to mbulso@provest.us.

Thank You,

Process Server Appointment Committee

Committee Chair: Melody Bulso, AFPS

Vice Chair: Margie Zawacki, AFPS

Committee Members: Michael Compton, Tammy White, AFPS,

Lance Randall, AFPS, Diana Wardwell, AFPS



Technology

John Shelley, Chair

John@caffeinecode.biz (813) 431-0674

We are still attending all of the Florida Courts E-Filing Authority meetings via WebEx.

March 2020 E-Filing submissions was 1,544,580

October 2019 had the highest number of monthly submissions to date at 1,655,874

Self-Represented Litigant Submissions are Still Relatively Flat at 0.6% of submissions for 2019 and 2020.

There are currently 1,717 active process server accounts that are registered to e-file through the portal.

If you have any news, questions or concerns feel free to get in contact with me anytime at john@caffeinecode.biz

Members: Christopher Compton, Bob Musser
Committee Chair: John Shelley

TPC



Website/FAPPS Server

Diana Wardwell, Chair

Bob Musser, Webmaster

My partner is Diana Wardwell. She takes the lead on Website content, I take the lead on keeping things running. Our current plans are to help the P&G Committee with a new and welcoming landing page for the PAF liaison effort.

Bob Musser, Webmaster

The website is reviewed and updated on a monthly basis. If you have suggestions for content to add or information to share, please email administrator@fapps.org. The Member Only section contains additional resources. You will need to email me first so I can send you a link to setup your access. Administrator@fapps.org

Diana Wardwell, Chair

TPC



Violence Against Process Servers

Chris Yeoman AFPS, Chair

Chris.Yeoman@aol.com (954) 274-1337

Dear Fellow FAPPS members,

Our Violence Against Process Servers (VAPS) committee was established a few years ago to help process servers who become the victims of violence in the field. We take reports, track arrests, and prosecution when possible. Our short term goals are to offer aid in any way possible to the process server/ victim. We can offer support in reporting the instance, requesting arrest under the proper statute to insure the severest prosecution, as well as attend hearings, sometimes even testifying regarding the process servers rights, duties, and expectations.

Our ultimate long term goal would be to track and use these instances to have better laws passed through the Florida legislature protecting all our fellow process servers from violence. And when violence does occur, we hope the law enforcement officers responding to our calls for help, understand who we are, our purpose, and our rights. Far too often we find responding officers fail to act accordingly because of their lack of training in this arena.

This committee will be working together with the FAPPS legislative committee to help accomplish these goals in the future. However, we need the help of you, the members to make every process server in Florida aware that we are here to help. While we want every process server to support our cause, victim servers do not need to be a FAPPS member to report an incident.

Contacting us is simple. We now have an easy to find link on our FAPPS web site to contact our committee. My phone number is listed below, or any of our committee members

are willing to help. Our current committee consists of vice chair Michelle Howard, and members are Bonnie Moore, Becky Gaston, Lance Randall, Frank Carreras, and Tammy White.

VAPS is one committee we hope there are no incidents to report. However, a special process server in Broward county was recently attacked while serving papers. This female server was caught by surprise when a woman she had just served and taken the summons calmly, came flying back out of her apartment demanding she take the papers back. When the server refused, the defendant began battering her as she attempted to escape. After the altercation, the server returned safely to her vehicle and called the police. Responding officers attempted to contact the defendant, but she failed to respond. The next day, officers returned and issued the defendant a notice to appear/ arrest form. The state attorney has charged the defendant with battery, a misdemeanor. I have contacted the state attorney's office regarding this case in order to insist the defendant is properly charged as a felony under 843.01. I am waiting to hear back and will update when possible.

Please be careful out there, continue to exercise smart planning, and never let your guard down, because even the simplest serve can offer an unexpected turn.

Sincerely,

Chris Yeoman, Vice President & Chairman
Chris.Yeoman@aol.com

TPC



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Learning from Serving

An Educational Forum

Submitted by Dr. Denny Howley

Visiting the Archives The Paper Chase - 1st Quarter 2013

Using Your Smarts

Situation

Our Server had been trying for days, at different times, to serve a man named Ronald at a single house in a residential area. The Server had assumed that the address provided was the individual's home, but despite the many attempts, day and night, no one was ever home. With mounting frustration, our conscientious Server decided to try one more time before calling the client and explaining the situation. On this "last" attempt, he decided to bring his wife along for the ride and for "luck" and share lunch afterwards.

"Last" attempt Day Arrives

As the Server drove down the street, he spotted a panel truck in the driveway. As he got closer he saw, painted on the side, "Pet Grooming". The garage door was open and a small portable "caddy" loaded with cleaning supplies was next to the open door of the truck. At last, thought our Server, he might get some answers on who lives at the "house of mystery". Nonetheless he believed the Pet Groomer was likely making a house call.



The "Actress" Demonstrates her Savvy

Our Server went to the door and started knocking... and knocking...and knocking "Nada!!!" The Actress, waiting in the car, was concerned that if "nada" was going to be a result of this attempt, as with previous attempts, it could impact negatively on the Server and their lunch plans, 'cause he'd be more than a little grumpy. Then she noticed the phone number in the side of the Pet Grooming truck and called it!

The phone was quickly answered with "hi this is Kathy". On stage now in her adopted role, our Actress responded "hey Kathy how are you doing?" Kathy responded cheerfully "oh, O.K.". Then in her helpful neighborly voice, our Actress said "Kathy, someone is knocking at your door, I suggest you open it." Kathy said "oh O.K." went and opened the door.

Our Server, unaware of the subtle help from his "lunch date" in prompting the young lady to come to the door, learned that Ronald no longer lived at that address. The Pet Groomer said she was a renter and did not know where he had gone. As the Server and his "lunch date" drove off, she related her "supportive role in the "drama", then her cell phone rang.

Guess who was calling?... you got it! It was the Pet Grooming Lady. Kathy said " hey, the guy at the door was a Process Server who was trying to serve Ronald. I told him he no longer lived here. I guess he's in more trouble." Our actress responded cheerfully "probably...and sorry I have to run", ending the call.

Comment

Kathy is likely still wondering which of her neighbors called about the guy knocking at the door. She's also probably appreciative that she has such good neighbors who watch out for strangers in her community. Our quick thinking Actress helped solve the issue of Ronald. I'm sure our Server and his Actress "backup" had a great lunch and shared many laughs about this "bit of theater". 😊

*"Having an 'Actress' as backup helps" was provided by Olga McMenamy, M & M Process Inc., 904 737-5495. Thanks Olga for a great story, proving once again that we Process Servers are in a **thinking business!***

Dr. Denny has been writing articles for FAPPS and NAPPS for almost twenty years. He owns and operates Dr. Denny Howley d/b/a serving process in Key West - ONLY (33040, 33041, 33045) Capital of the Conch Republic. He has been in the business of serving process since 1997. Denny lives in Key West with his wife Beverly and two "critters" Shadow and Pepper

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ARE YOU PAYING YOUR DUES?

Submitted by Dr. Denny Howley

Now what is he talking about? Obviously I paid my dues. I got this issue of the Paper Chase newsletter. And I'm still listed on the web site (FAPPS.Org) and in the Directory. Granted, you "paid" your dues in the financial sense. That payment is certainly essential in maintaining a viable fiscal organization, which is a basic foundation of our professional organization.

But clearly FAPPS is not a money organization, but a people organization. It consists of people who join for reasons such as professional enhancement, to learn more about the industry or for social reasons. As our name implies, we are PROFESSIONAL and joined together by a desire to net-work, to learn and generally grow our businesses and ourselves. Is a financially viable and membership all we need to have successful organization?

Structure

Ah ha you say – we need leadership structure, a wire diagram chain-of-command so to speak. But how do you fill those leadership and committee billets? When you initially joined FAPPS do you remember checking the application block to volunteer to be President or a member of the Board of Directors or maybe on a specific committee? How about the block to just be an on-call helper, a "step-and-fetch it" when someone needs an extra helping hand. Then again maybe you didn't have that particular application form, but someone had to have checked those blocks cause we have a President, a Vice President, a Treasurer, a Secretary, five Directors-at-Large and various committees.

Apathy

In America we are setting new records of voter and membership apathy. People who chose not to vote, not get involved, but simply add their name to yet another organizational roster by paying their financial dues. Then we sit back and complain about what is happening on our National, State or Local government levels or in our organizations. "Paying your Dues" in the context of this article,

mean simply GETTING INVOLVED AND STAYING INVOLVED!

If you are reading this newsletter you have made the first basic step toward involvement, because lots of our members never even get that far. They join, pay, and make sure their name is correctly listed on the web site and in the Directory – end of their involvement! These members are the TAKERS! They seek to TAKE the benefits of membership, but contribute nothing other than their annual check to strengthen FAPPS as a voice safeguarding our Process Serving Industry.

Involvement

An active membership is the crucial life-blood of FAPPS or any organization, because you are the resource pool for leadership and other essential committees. A dynamic leadership structure is dependent on an active, involved volunteer base. Any leadership organization that remains static-same people year in and year out- not only gets "stale", but is a direct reflection of an apathetic membership. It also suggests an organization in decline, since it lacks the dynamic energy essential in any healthy growing organization.

"ARE YOU PAYING YOUR DUES"? FAPPS need you and you need FAPPS as a dynamic forward leaning Professional organization. Volunteer to help out at the 2008 convention. *

***(Any convention, any committee, anything!)**

Dr. Denny has been writing articles for FAPPS and NAPPS for almost twenty years. He owns and operates Dr. Denny Howley d/b/a serving process in Key West - ONLY (33040, 33041, 33045) Capital of the Conch Republic. He has been in the business of serving process since 1997. Denny lives in Key West with his wife Beverly and two "critters" Shadow and Pepper

A Professional NEVER Stops Learning



In Memoriam

Jake Poritzky

6/27/1957 – 4/16/20



It is with great sadness that we announce the passing of one of the industry's most respected process servers in South Florida and a long-term FAPPS member.

Jake Poritzky was a process server for almost 30 years, starting his own company "Flyer Messenger Services" in Miami-Dade with little more than an old Smith Corona typewriter and a pair of running shoes. Later, he merged his company with Esquire Express of Miami, heading up their legal process division for almost 15 years. In 2017, he formed his own company Pro Servers Inc, and expanded his service area into the Florida Keys.

He befriended judges, fellow process servers and clients alike, always approaching business with a sense of humor, integrity and tenacity. Many of his current clients go back to those early days.

Jake is survived by his wife Jillian who continues to manage Pro Servers Inc and their roster of clients.

You better know your laws mister!

Anyone who ever listened to south Florida talk radio knows this reference, but it is of the utmost importance to a professional process server. Knowing the laws and rules that apply to our profession helps us get the job done right.

I recently had a client hire us to serve an "Unknown Spouse" who had been added to a long drawn out foreclosure case. The primary defendant and his wife live in a small exclusive community of Miami that requires a police escort, and so each attempt, the defendants do not answer the door, and a stakeout is not an option. After several attempts, a police officer providing the escort mentioned that the main defendant attends every town hall meeting, and his appearance makes him easy to spot. I contacted the client and proposed we catch him there. The attorney responded that service would be no good if he doesn't volunteer to accept for his spouse. I responded with a copy of the updated version **48.031(2)(a)**, that was drafted and passed through the Florida legislature by your **FAPPS legislative team**. The attorney was not aware of these changes, but was grateful that I was.

At the next town hall meeting, the main defendant was surprised when handed a summons for his spouse, and replied, " I know the law, I don't have to take my wife's papers". Wrong this time, because an educated process server, is a good process server.



Stay safe, and stay educated!

Chris Yeoman, FAPPS Vice President



Florida Association of Professional Process Servers

29th Annual Conference - Education Seminar

Thank you to our Education Speakers, Moderators and Exhibitors

Sending and Receiving Out of State Process

Speaker: Lance Randall

NAPPS Update

Bob Musser, Second Vice President

Roundtable Session: Difficult Serves

Moderator: Dr. Denny Howley

Roundtable Session: Embrace Business Resilience - Grow your Business and Protect Your Livelihood

Moderator: Nora K. Ryan

Roundtable Session: Safety when Serving

Moderator: Chris Compton

Roundtable Session: Completing Affidavits

Moderator: Kevin Fedotov

Roundtable Session: Professional Etiquette and Building Relationships

Moderators: Justin Petrae & Diana Wardwell

Exhibitor Presentations





Florida Association of Professional Process Servers

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FLORIDA PROCESS SERVICE, INC. - Rady Domenech

GOTCHA LEGAL SERVICES, INC. - Chris Yeoman

HERE COMES THE JUDGE - Margie & Travis Zawacki

PROVEST - Melody Bulso

TRGT LEGAL - Michelle Howard

August 7-9, 2020

March 19-21, 2021

*Save
The Date*

19th Professional Beach Getaway

Safety Harbor Resort
105 N. Bayshore Dr.
Safety Harbor, FL

30th Annual Conference

Embassy Suites International
Drive/Convention
8978 International Drive
Orlando, FL 32819

We ♥ Our Sponsors

29th Annual Convention - March 13-15, 2020 Report

We faced a pretty tough challenge with this years event but were able to still get together. The hotel did a great job staying on top of the changing environment and safety recommendations. Amy Boyd spent this past year planning the activities. The day of the convention she was not feeling well and was not able to attend. In spite of being sick, she ventured out to meet Lysne and Shawn Cook to deliver the bingo game, prizes, raffle tickets and the incredibly imaginative and fun centerpieces for our Dance Party theme. We missed her but felt her presence and are happy she is feeling better. Margie, our steadfast leader guided us through a weekend filled with networking and education.

Thank you Lysne and Shawn Cook for traveling to meet Amy. Tammy White for stepping up to assist with running Bingo, selling raffle tickets, and photographing many of the great moments of our weekend. Terri Joiner, Jan Lowdermilk, Michelle Howard, Leslie Yeoman, Gretchen Randall, and Tammy White were the team that helped put the decorations together for Saturday evening. Bob Musser for running Poker. Margie Zawacki for her leadership, and the board for their support. Justin Petrae handled our registration and kept all our hotel events moving smoothly. Lastly a big thanks to our educational speakers and moderators for the roundtable session. Lance Randall, Bob Musser, Dr. Denny Howley, Nora Ryan, Chris Compton, Justin Petrae, Diana Wardwell and Kevin Fedotov.

Our Exhibitors were a very important part of our weekend and we thank them for their attendance and support. Database Services, DelvePoint, eFile Made Easy, Paralegal Association of Florida (PAF), MyPrivateEye, ServeNow/ServeManager, Tracers Information, Whitesell Process Service, SpyPro, Yergey Insurance.

Our Sponsors helped to ensure our event's success! Thank you ABC Legal Services, LLC Joe Osborne, Jr.; Accurate Serve, Beau Charlet; Database Services, Inc. Bob Musser & Nora Ryan; Delvepoint Niki McKinnell & Jeff Evans; Dr. Denny Howley; Florida Process Service, Inc. Rady Domenech; Gotcha Legal Services, Inc. Chris Yeoman; Here Comes the Judge Margie & Travis Zawacki; ProVest, LLC Melody Bulso; and TRGT Legal Michelle Howard.

We can't wait to get started planning the 30th Annual Conference!

For the Committee,
Diana Wardwell

Poker Results from the Annual Meeting

As usual, the FAPPS crew had a great time playing a poker tournament at the FAPPS Annual Meeting in March. With our lower turnout, we had a lower poker turnout as well, but we still had a blast. We made it a rebuy tournament to compensate for the lower numbers, and I'm proud to say that our members (some more than others - Leslie, Lance, Travis) helped contribute to the prize pool!

We played till nearly midnight, and after knocking out yours truly, the remaining three decided to split the prize money three ways. Our 2020 Poker Trio was Joshua Kes, Margie Zawacki, and Jim Mosely. Congratulations to all!

Bob Musser
Poker Guru, Tournament Runner-up, Guy who won no money

Good Day Board and Members,

I just want to thank everyone again who jumped in to help fill the very important role of Amy Boyd and crew. First and foremost, Lynse and Shawn Cook who drove over 3 hours roundtrip to get everything we needed for the fun side of the convention. If it weren't for them bingo and 50/50 wouldn't have happened and the banquet would not have been so illuminating! Speaking of the banquet, I want to thank all the members who came in that room Saturday and helped me get it all decorated after a long meeting. It turned out beautiful.

Now, I am no bingo caller and can't wait for Amy to be back in that role next year, but I believe all 28 attendees had a blast. At least I did and I got everyone to become a poet with their own little clever rhythms. We had people coming by to see what was going on because we were laughing so loud. Of course that was helped by Michelle Howard's generous donations of her very own coronavirus gift bags, filled with Corona's and Tequila. They were a big hit. I am pretty sure everybody won something that night, whether they kept it or not.

I have to admit that our 50/50 started off a little slow. Trying to get money out of you all was like trying to squeeze copper out of a penny but once that dam broke, you all went nuts. However, we had to do one more crazy thing to get us over last year's numbers. Yes, ladies and gentleman, we auctioned off a roll of toilet paper. The lucky winner of the toilet paper, donated by Chris and Leslie Yeoman, was Mike Compton. He paid \$40 for a roll of toilet paper folks...LOL...But that put us over \$1200 in raffle money raised, WOOHOO! The lucky winner of \$605 was Joshua Kes and he shared it with all of us. No, not really, but what better way to end this fun and crazy report!

Again, I am no Amy and crew and can't wait for them to get back to doing their thing next year but thank you all for everything you did and do. None of it would have been possible without you!

Thank you all again and stay safe everyone!

Tammy White, AFPS
Fill-in Fun Director/Paralegal Liaison
Florida Association of Professional Process Servers, Inc.
(FAPPS)
P.O. Box 72, Melbourne, FL 32902
(239) 313-6740
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Email administrator@fapps.org for an email to be sent to you for your first time login instructions.

Forward information, resources, or suggestions to be included to: administrator@fapps.org

2021 Convention Education

- Interested in Moderating an Education Topic?
- Have an Idea for an Education Session?
- Have an Idea for a Roundtable Topic?

Email administrator@fapps.org or call (321) 952-0820

Let's share our knowledge and experience with our Membership and make our 30th Annual Conference the best convention yet!

ADVERTISING FORM

The Paper Chase—FAPPS Quarterly Newsletter

Publication is mailed to all active members and published on our website at www.fapps.org

B/W Prices: Full Page: \$150.00 Half Page: \$75.00 Quarter Page: \$45.00 Business Card: \$35.00

Color Prices: Inside Front Full Page : \$275.00 Inside Back Full Page: \$275.00 Half Page Back Cover: \$200.00

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Second Quarter (deadline April 15):

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Annual Directory

Publication is mailed to all active members containing full member listings, advertisements, and resource guide

B/W Prices: Full Page: \$250.00 Half Page: \$125.00 Quarter Page: \$100.00 Business Card: \$75.00

Color Prices: Inside Front Full Page: \$425.00 Inside Back Full Page: \$425.00 Full Page Back Cover: \$600.00

Deadline for ad submission: April 15. Size of Ad: _____

Mailing Labels

Mailing Labels of all active members . Price is per set.

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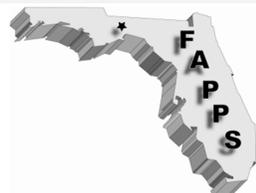
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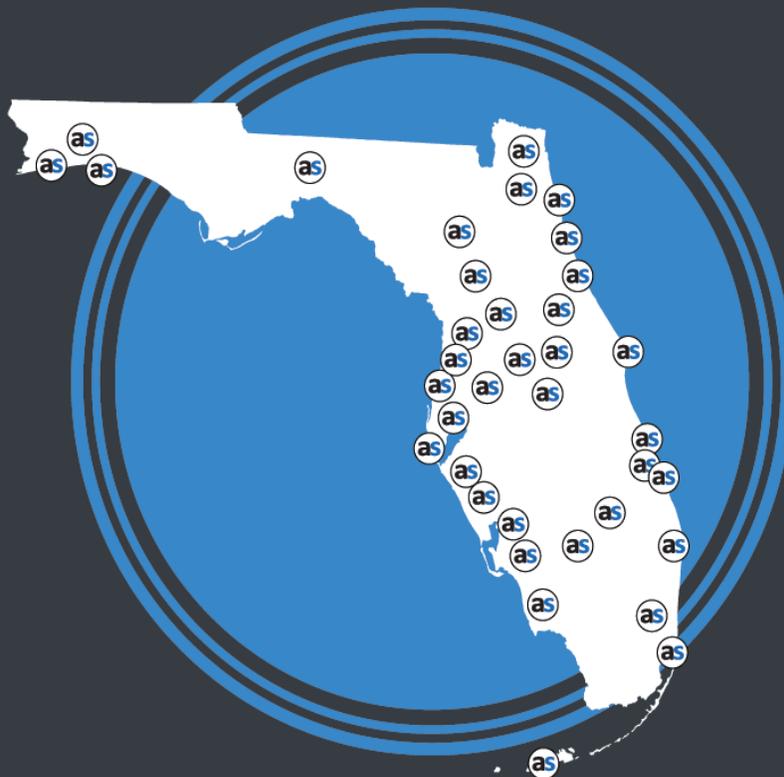
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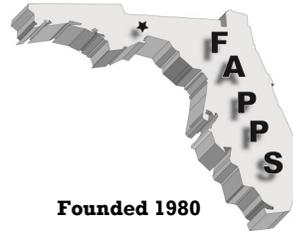
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