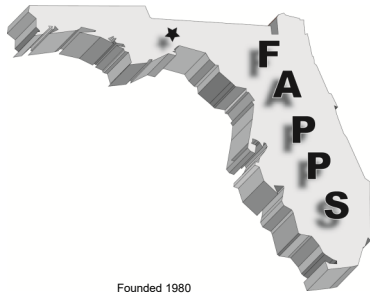


Professional Beach Getaway - August 15-17, 2025



THE PAPER CHASE

The Official Newsletter of the
Florida Association of Professional Process Servers

1st Quarter Edition 2025

34th Annual Conference

April 11-13, 2025

**The Westin Lake Mary
2974 International Parkway
Lake Mary, FL 32746**

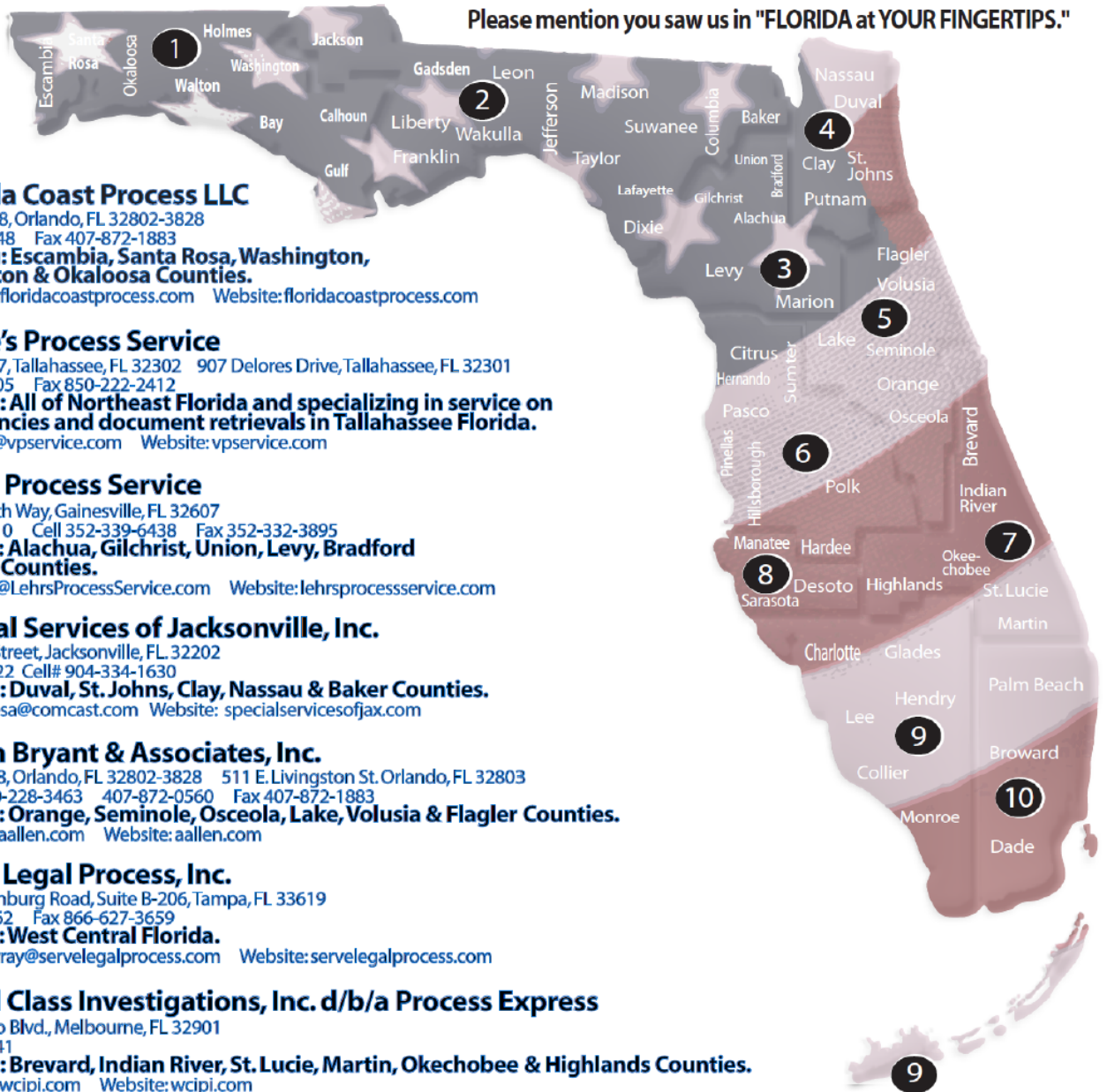


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Please mention you saw us in "FLORIDA at YOUR FINGERTIPS."



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407-440-8448 Fax 407-872-1883
Servicing: Escambia, Santa Rosa, Washington, Gulf, Walton & Okaloosa Counties.
Email: info@floridacoastprocess.com Website: floridacoastprocess.com

2 Vause's Process Service

P.O. Box 1777, Tallahassee, FL 32302 907 Delores Drive, Tallahassee, FL 32301
850-656-2605 Fax 850-222-2412
Servicing: All of Northeast Florida and specializing in service on state agencies and document retrievals in Tallahassee Florida.
Email: todd@vpsservice.com Website: vpsservice.com

3 Lehr's Process Service

1017 SW 86th Way, Gainesville, FL 32607
352-331-1010 Cell 352-339-6438 Fax 352-332-3895
Servicing: Alachua, Gilchrist, Union, Levy, Bradford & Marion Counties.
Email: Steve@LehrsProcessService.com Website: lehrsprocessservice.com

4 Special Services of Jacksonville, Inc.

729 Parker Street, Jacksonville, FL 32202
904-358-2122 Cell# 904-334-1630
Servicing: Duval, St. Johns, Clay, Nassau & Baker Counties.
Email: ssteresa@comcast.com Website: specialservicesofjax.com

5 Aallen Bryant & Associates, Inc.

P.O. Box 3828, Orlando, FL 32802-3828 511 E. Livingston St. Orlando, FL 32803
Toll Free 800-228-3463 407-872-0560 Fax 407-872-1883
Servicing: Orange, Seminole, Osceola, Lake, Volusia & Flagler Counties.
Email: info@aallen.com Website: aallen.com

6 Serve Legal Process, Inc.

333 N. Falkenburg Road, Suite B-206, Tampa, FL 33619
813-254-8762 Fax 866-627-3659
Servicing: West Central Florida.
Email: wmurray@servelegalprocess.com Website: servelegalprocess.com

7 World Class Investigations, Inc. d/b/a Process Express

765 S. Apollo Blvd., Melbourne, FL 32901
321-728-0641
Servicing: Brevard, Indian River, St. Lucie, Martin, Okeechobee & Highlands Counties.
Email: info@wcipi.com Website: wcipi.com

8 Here Comes The Judge Legal Process Services

4071 Bee Ridge Rd., Suite 202, Sarasota, FL 34233
941-954-0169 Fax 941-954-1349
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Email: officestaff@hctjudge.com Website: hctjudge.com

9 South Florida Legal Services

2614 Tamiami Trail North, #241, Naples, FL 34103
239-332-7000 Fax 239-337-2100
Servicing: Charlotte, Lee, Collier, Monroe, Hendry & Glades Counties.
Email: info@southfloridalegalservices.com Website: southfloridalegalservices.com

10 Process Services, Inc.

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Toll Free 800-527-6401 954-474-4867 Fax 954-452-7313
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2025-2026 Association Guide

Board of Directors

Chris Yeoman AFPS, President

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email: chris.yeoman@aol.com

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Joe Osborne, Jr., Secretary

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email: Joe@360legal.net

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email: FedotovK@yahoo.com

Desy Garcia AFPS, Director

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email: DesyGarcia22@gmail.com

Michelle Howard AFPS, Director

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email: Michelle@trgtlegal.com

Tammy White, AFPS Director

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email: Tammy@weservejustice.com

Administration & Membership: Diana Wardwell, AFPS

Email: administrator@fapps.org
P.O. Box 72
Melbourne, FL 32902 -0072
(321) 952-0820 (877) 38-FAPPS Tollfree

FAPPS is a Chartered State Association of the
National Association of Professional Process
Servers



Committees

Annual Conference Activities

Chair: Amy Boyd, AFPS, boydsprostatus@gmail.com

Arbitration & Grievance (A&G)

Chair: Sean Segel, tampaempire@gmail.com
Vice Chair: Jennafer Segel
Members: Janet Deal, Diana Wardwell, Don Seward

Elections

Chair: Bob Musser, AFPS BobM@dbsinfo.com
Vice Chair: Diana Wardwell, AFPS

FAPPS Distinguished Service Award (FDSA)

Chair: Bob Musser AFPS, BobM@dbsinfo.com
Members: Dr. Denny Howley, Lance Randall AFPS, Diana Wardwell AFPS, Chris Yeoman AFPS, Margie Zawacki AFPS

Formal Education (AFPS)

Chair: Michelle Howard, AFPS, Michelle@trgtlegal.com
Vice Chair: Kevin Fedotov, AFPS
Members: Diana Wardwell, AFPS, Joshua Kes, AFPS, Bob Musser, Lance Randall, AFPS

Legislation

Chair: Lance Randall, AFPS FAPPSLegCommittee@gmail.com
Vice Chair: Gretchen Randall
Members: Joseph Dion, Michelle Howard, AFPS, James Kady, Bob Musser, Joe Osborne, Jr., Susan Pineiro, AFPS, Diana Wardwell, AFPS, Chris Yeoman, AFPS

Liaison

Chair: Tammy White, AFPS ParalegalLiaison@fapps.org
Vice Chair: Chris Yeoman, AFPS

Process Server Appointment (PSAC)

Chair: Diana Wardwell, AFPS dwardwell@wcpici.com
Vice Chair: Joe Osborne, Jr., AFPS
Member: Joseph Dion AFPS, Joshua Kes AFPS, Lance Randall AFPS, Derek Tirado AFPS, Tammy White AFPS Chris Yeoman AFPS

Promotion & Growth (P&G) and Member Benefits

Chair: Kevin Fedotov, AFPS Promotioncommittee@fapps.org
FedotovK@yahoo.com
Vice Chair: Desy Garcia
Members: Joseph Dion, AFPS, Joshua Kes, AFPS

Technology

Chair: Desy Garcia, DesyGarcia22@gmail.com

Violence Against Process Servers (VAPS)

Chair: Michelle Howard AFPS, Michelle@trgtlegal.com
Vice Chair: Frank Carreras, AFPS
Member: Becky Gaston, Andy Karp, AFPS, Bonnie Moore AFPS, , Josh Randall, AFPS, Lance Randall, AFPS

Website

Chair: Diana Wardwell
Vice Chair: Bob Musser

Newsletter Submissions: Submissions to the Paper Chase are highly encouraged. The preferred method of submission is electronic via email to administrator@fapps.org in Microsoft Word—though plain text format is fine. Articles will be edited for style, grammar, and length, if necessary. Spelling will be checked but it would be a good idea if the author checked this prior to submission. Advertisements must be camera ready. Electronic submissions are strongly encouraged. All of the relevant information regarding advertisement submissions—including sizes available, ad rates, and deadlines are on the advertising form.

The Fine Print: The Paper Chase is published quarterly by the Florida Association of Professional Process Servers, Inc. (FAPPS) a not-for-profit Florida corporation, for the benefit of the members. FAPPS assumes no responsibility for the accuracy of any article printed herein, nor do the articles necessary reflect the policies or opinions of FAPPS unless specifically noted. The articles are not to be construed as legal or accounting advice—those with such needs should consult the appropriate professionals. The editor reserves the right to edit any article for content, grammar, length, and style.

PRESIDENT'S REPORT

CHRIS YEOMAN AFPS, PRESIDENT

Dear Members,

It's an exciting time to be leading FAPPS as we navigate significant changes in our industry while staying true to the values that make us strong, significant and relevant. We are an industry that has experienced many changes in the last dozen or so years. One thing that has not changed is the efforts of our officers, directors, and committees working hard to represent your best interests.

My first order of business last April was to appoint chairs for each of our committees, ensuring they had the right leaders to form strong, dedicated teams focused on their designated tasks. As the saying goes, 'Divide and conquer,' and these team leaders have certainly lived up to that. I selected individuals who are not only passionate about the work but also committed to setting and achieving the goals that will drive FAPPS forward. Their hard work and dedication have already led to some impressive progress, and I'm confident that together, we'll continue to accomplish great things.

Our education team led by Michelle Howard has continued to expand, now covering over half the circuits of our state as a required or accepted education program for licensing. Recent discussions are in the works to continue and expand these programs wider in the hopes that one day every licensed or authorized process server in Florida will have the same uniform education program as the majority of professional organizations do. The feedback continues to be top notch from those taking our courses, and rightfully so as this amazing team of educators works constantly with a passion for success in educating everyone they can.

The education program has also helped our organization financially which allows us to expand our horizon of benefits we provide to our members. This summer for the first time ever, our FAPPS promotion and growth committee will be hosting a booth at the Florida Bar 2025 Convention for the purposes of expanding awareness of our organization and its members. Our team will be there to show attorneys and paralegals how to use our website to locate our members when looking for a qualified, ethical, and educated process server.

Our legislative team has been hard at work and has made extensive progress by working hand in hand with the Florida Bar and their committees to present changes in this legislative session to statutes that pertain to process serving. Efforts of committee chairman Lance Randall and his mission to make a partnership with leaders of the Florida Bar have been instrumental. Our voice is finally being not only heard, but respected. We also continue to monitor bills being filed by others that may affect us and continue to work with our lobbyist team to draft additional legislation that may benefit us in the future.

President's Report Continued Next Page

President's Report Continued

Our annual convention this year promises to be an event you won't want to miss! If you haven't already made your reservations, now is the time — we've got a full weekend planned with top-notch education, ample networking opportunities, and a lot of fun. A tremendous amount of planning has gone into this, ensuring it will be an event that adds value to both your professional growth and personal connections. Be sure to check our website for more details or reach out to Diana Wardwell if you have any questions. We welcome everyone to our meetings and education sessions without charge, and voting members can always attend voting sessions; however, we do request registration so we can prepare properly. We can't wait to see you there and share this exciting experience with you!

In January I travelled to Orlando to attend the NAPPS board of directors meeting that was held there. The meeting was well attended by other FAPPS board members showing support to our national organization who has always been supportive of FAPPS and our industry concerns. NAPPS will also be hosting their annual convention in Florida this year, information can be located on their website.

While I've touched on just a few of our committee highlights here, more detailed reports will be shared at our upcoming board meetings and at the convention. I am incredibly proud and honored to serve as FAPPS president, and I couldn't be more grateful to work alongside such a dedicated and exceptional board. Moving forward, I'm excited to continue collaborating with all of you, and I want each of our members to know that my door is always open. Please don't hesitate to reach out with any questions, concerns, or suggestions — together, we will keep strengthening FAPPS for everyone.

Sincerely,

Chris Yeoman, AFPS
President
Chris.Yeoman@aol.com

TPC



2025 Membership – Don't Miss Out!

An incredible year awaits,
and your membership makes all the difference!
If you haven't renewed yet, there's still time. Secure
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link, send via Zelle to (321) 987-1041, or mail a check.
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VICE PRESIDENT'S REPORT

BOB MUSSER, VICE PRESIDENT

Welcome to FAPPS, 2025 Edition!

Both the FAPPS and NAPPS conventions are coming up fast, and both are in Orlando FL. I can not overstate how much value I have obtained by going to these two conventions over the past three decades. You meet people, you learn from people, maybe you help people. You find out what is going on in the rest of the nation or state, and you build relationships that strengthen your ability to work. You make friends that have more in common with you than that guy in the bowling league.

I want to point out one key difference in the NAPPS and FAPPS policies on attending and voting. As of this morning, 2/12/2025, I have learned that you can NOT show up at the NAPPS annual meeting, and attend the business meeting or even VOTE without paying the registration fee of \$300. Despite the NAPPS bylaw that states that "members shall be admitted to all meetings", it is the current NAPPS policy that you must pay to attend or vote. I have registered my disagreement with this policy quite strongly, but it stands. This is not the case with FAPPS (or any other Process Server Association that I know of). While we at FAPPS certainly encourage members to register and pay for the convention because there is so much value, we have always allowed members to attend the business meeting and vote at no charge. You might get a handwritten badge, but your right to vote in your association will not be abridged. We do ask that you register as "badge only" so we can plan for you, but even if you show up at the last minute you will get a handwritten badge and be allowed to vote.

Please note: This is my opinion as a 29 year NAPPS member. This is not an official position of the FAPPS board.

Going forward, my primary focus this year is educating everyone else in the legal system on what constitutes good Electronic Service. As detailed in our white paper, it has to include a disinterested third party as mandated by Chapter 48.021. It has to be on a secure platform, not Email. We have to spread that message far and wide. We have to improve Chapter 48.021 to clarify with words something like "All original process, regardless of method served, must be served by...". We need to enlist the help of friends at the FL Bar, representatives that share our view, judges, whomever we know and can talk with. And we need to attempt to alter parts of Chapter 48 that mention service by anyone else, such as the reference in the new Secretary of State section that says "or an attorney".

Bob Musser
Vice President
BobM@dbsinfo.com

FAPPS MEETINGS AND EVENTS

*You are
invited*

April 11-13, 2025

34th Annual Conference

The Westin Lake Mary
2974 International Parkway
Lake Mary, FL 32746

August 15-17, 2025

Professional Beach Getaway
3rd Quarter Board Meeting

The Shores Resort & Spa
2637 S. Atlantic Ave.
Daytona Beach Shores, FL

October 18, 2025

9:00 a.m.

4th Quarter Board Meeting

S. Florida - Location TBA

February 7, 2026

1st Quarter Board Meeting
Meeting via Zoom

Meeting information and direct
hotel reservation links are
available at www.fapps.org

*Secure your hotel reservation for
each event ASAP to ensure you are
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FAPPS negotiated rate*

EDUCATION (Online and In Person)



**Florida Association of
Professional Process Servers**

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Courses are available for New Process Servers
and Continuing Education

Full Course Schedule and Registration www.fapps.org

SECRETARY'S REPORT

JOE OSBORNE , JR.

Dear Fellow FAPPS members,

As required by Article VIII Section 7 of our by-laws below you will find: (a). a description of the Motion or amendment, (b). the result of the vote and (c). the final wording of the order or amendment if passed that were made at the 4th quarter board meeting held October 19, 2024:

- ◆ Joe Osborne made a motion to amend the agenda as proposed. Seconded by Bob Musser. The motion passed unanimously.
- ◆ Joe Osborne made a motion to accept the agenda as amended. Seconded by Michelle Howard. The motion passed unanimously.
- ◆ Joe Dion made a motion to change the investment vehicle on the money market account. Seconded by Tammy White. The motion passed unanimously.
- ◆ Michelle Howard made a motion to approve the Treasurer to move \$20,000.00 from the operating account to the investment account. Seconded by Desy Garcia. The motion passed unanimously.
- ◆ Motion to Adjourn made by Michelle Howard. Seconded by Joe Osborne. The vote was called, and the motion passed unanimously.
- ◆ As required by Article VIII Section 7 of our by-laws below you will find: (a). a description of the Motion or amendment, (b). the result of the vote and (c). the final wording of the order or amendment if passed that were made at a Special board meeting held January 17, 2025:
- ◆ Tammy White made a motion to give the P&G Committee \$6,500.00 to attend the 2025 Florida Bar Conference. Second by Bob Musser.
- ◆ Joe Osborne made a motion to adjourn the meeting. Seconded by Kevin Fedotov. The motion carried.

As always it is a pleasure to serve this association and if you ever have any questions or concerns, please feel free contact me at (888) 360-5345 or by email at joe@360legal.net

Respectfully,

Joe Osborne, Jr.
Secretary
joe@360legal.net

TPC

ADMINISTRATOR'S REPORT

Diana Wardwell, AFPS

administrator@fapps.org

Dear Members,

2025 is off to a great start!! We invite you to register to attend the 34th Annual Convention April 11-13, 2025 in Lake Mary to network with other process servers from around Florida and across the nation. We have an excellent lineup of speakers on a variety of topics. Register today and bring a fellow process server with you!

Annual Convention

Help us spread the word to process servers not just in Florida, but across the U.S. I've sent invitations to those who have attended our education classes, with a special focus on new process servers.

Inquiries & Engagement

Our administrative office continues to receive a high volume of inquiries, including:

- Becoming a process server
- Education class details
- Finding members to serve their documents
- Membership and listing updates
- Upcoming events and process serving questions

I actively reach out to those who've taken our courses, as well as process servers nationwide, inviting them to join FAPPS. Last year, I provided a promotional letter to NAPPS for their new members, resulting in new Members.

Licensing & Jurisdiction Relations

As your primary point of contact, I've been working closely with court administrators and sheriff licensing offices. Alongside the Education and Process Server Appointment Committees, we aim to introduce FAPPS education in every Florida jurisdiction that hasn't yet approved our program.

Newsletter & Advertising

The deadline for article and ad submissions for the 2nd Quarter *Paper Chase* is April 18, 2025. Interested in advertising? Get a 10% discount by placing ads in all four editions.

Administrator Report Continued Next Page

2025 Status Update

Membership Numbers

2025 February Membership	
Active	207
Associate	57
Supporting	40
Pending Applicants	6
Total	310

Administrators Report Continued

Committee Support

I continue assisting committees with resources and information to help them achieve their goals while maintaining FAPPS' branding and master documents.

New Promotional Initiatives

Retractable Banner: We took advantage of a 40% off sale with VistaPrint to create a new banner featuring a QR code linked to our homepage.

Promo Materials

Working with the Promotion & Growth Committee, we're ordering materials for the Florida Bar Conference in June with a QR code directing traffic to a special landing page for tracking engagement. The FAPPS P&G Committee will be attending the event as an exhibitor promote FAPPS and the "Find Server" feature to assist the legal community to quickly find FAPPS Members to handle their service of process.

Florida Sheriffs Association Membership

FAPPS is now a business member of the Florida Sheriffs Association, focused on supporting their mission and expanding our statewide presence.

Future Meeting Locations

I'm working with the President to secure event venues for 2025 and beyond. Your suggestions are always welcome!

Membership Updates

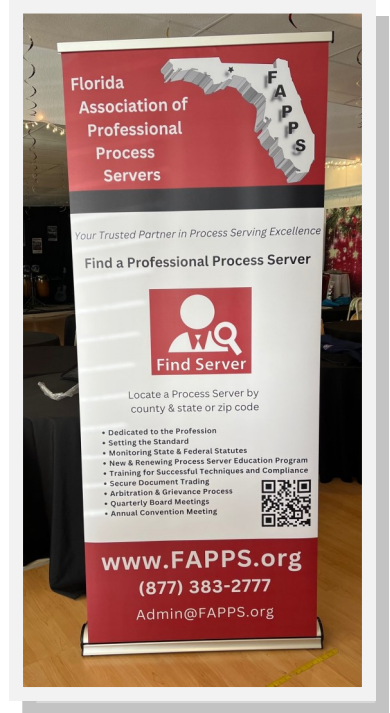
Membership renewals for 2025 are in progress, and we're reaching out to those who haven't renewed yet. We've sent notices and reminders and are now working with the P&G Committee to make follow-up calls. Members who can't renew now will have opportunities to rejoin at any point including our mid-year or later promotions. As in 2024, we'll continue periodic outreach.

If you have any questions about FAPPS services or programs, feel free to reach out anytime.

Thank you for your continued support!

Sincerely,

Diana Wardwell, AFPS





Applicants are published the first day of each month at www.fapps.org and through email notification.

Applicants automatically become a member the first day of the following month, pending no objection.

Welcome and Thank You for your support of FAPPS!

Rodney Bryant

Waterloo Legal Process Service
7215 Bosque Blv., Suite 313
Waco, TX 76710
Phone: (512) 853-9644

Novelette Reid

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Margate, FL 33063
Phone: (561) 334-7744

Kevin Sattler

Trident Ground Protection
Investigations
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Donald Seward

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Courier Services, Inc.
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Phone: (561) 298-6610

Max Hayden

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Melanie Wever

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Shawn Cook

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Rosemary Lamanna

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Argemis Monier

Nexus Legal Services, LLC
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Oldsmar, FL 34677
Phone: (813) 758-5217

Supporting Members:

Nereida Camacho

Wanderson Castilho

Beth Chamberlain

Herbert Mendelsohn

Richard Lang

Jovan Graves

Donward Suber



Florida Association of
Professional Process Servers

It's time to
GROW
YOUR BUSINESS

Opportunities are available to promote your services through advertising and sponsorship at the Annual Convention. Sponsorship helps FAPPS keep the registration costs down and put a Spotlight on you and your business.

34th Annual Convention
April 11-13, 2025



The Westin Lake Mary
2974 International Parkway, Lake Mary, FL 32746

A Professional Never Stops Learning

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<https://www.fapps.org/meetings.aspx>



A&G (Arbitration & Grievance)

Sean Segel, Chair

Tampaempire@gmail.com (813) 251-9197

Dear Members,

The A&G Committee has continued to serve FAPPS by upholding the professional standards and ethics held by the association. This quarter one verbal complaint was received regarding non-payment for services between two active members. Before a formal complaint could be submitted the parties were able to resolve their issue, waiving any further action from the committee.

If anyone feels a member may be in violation of the FAPPS Code of Ethics or Bylaws, please contact me.

Sean Segel
Committee Chair

Chair: Sean Segel
Vice Chair: Jennafer Segel
Committee Members: Janet Deal, Diana Wardwell, Don Seward

TPC

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Robert Goldberg – 561-371-8548 or 352-376-9911

Charles Goldberg -561-317-1708 or 561-627-5377



Annual Conference Activities Amy Boyd AFPS, Chair

Boydsprostatus@gmail.com (772) 460-6679



We Invite You to Join Us!

By: Amy Boyd, Chairman of Annual Conference Activities

2025 is the 34th Anniversary of the Florida Association of Professional Process Servers annual convention. The events this year are rooted in education and networking. The cornerstones of the Florida Association of Professional Process Servers. We welcome all members, we are happy you are joining us!

We will be selling tickets to our 50/50 tickets starting Friday afternoon, the winner will be announced at the Saturday Evening Banquet. If you would like to donate a gift card or small prize for the ongoing raffle, please bring your donations to the registration table and make sure your business card is included.

Friday Events:

Join in the traditional FAPPS Golf Tournament Friday Morning, it starts at 7:30 am!

The Annual Meeting starts at 4:30 pm

Meet fellow members, process servers, and our Exhibitors at the Reception which starts at 6:30 pm and runs through 8:30 pm followed by:

- * Poker, it's only \$25 to join.
- * Bingo, it's only \$10 to join.

Saturday Events:

Exhibitors will arrive at 8 am please stop by on your way into the meeting to learn about the products and services they offer.

The Annual Meeting resumes Saturday Morning at 9 am

Be sure to join us at 10:35 for Exhibitor presentations in the Meeting Room.

10:45 am Join in the fun of the "Process Server Showdown"

12 pm to 1 pm – Lunch

1:05-3:15 pm Educational Sessions (see convention schedule)

3:25 pm ALL MEMBERS will want to attend Election & Bylaw Amendments

6:00 pm-11:00 pm– Reception, Evening Banquet including Introduction to Board of Directors, Awards Presentations, Raffles, and Entertainment

This year's theme is Yellowstone. Dress as your favorite character or just arrive in your best jeans and boots for a fun night at the ranch!

Times are tentative and subject to change. Please check the Schedule of Events for additional details. Register today at: [Convention Registration Link](#)



Elections

Bob Musser, Chair

BobM@dbsinfo.com

(407) 679-1539

Our next election will be at the Annual Meeting coming up in April. Nominations are open now, just send an email to both me AND the person you are nominating. Only Directors will be on the slate, the Officers will start year two of the two year term. The complete rules are in Article VI of our Bylaws, but basically, you have to have been a member for 12 months to be elected to the Board. You have to have served a complete year on the Board in the last five years to be elected President or Vice President. The deadline for making AND accepting nominations is Thursday April 3rd, 2025, at 5:00 pm Eastern time. The up to date list of nominees is at

<https://fapps.org/Elections>

Bob Musser, AFPS
FAPPS President
Elections Chair
BobM@dbsinfo.com
www.fapps.org

TPC



FDSA (FAPPS Distinguished Service Award)

Bob Musser, Chair

BobM@dbsinfo.com

(407) 679-1539

Dear Members,

The FAPPS Distinguished Service Award is our Association's highest award. The process for selecting a 2025 Recipient was completed at an in person meeting of the committee last year. If you have someone that you feel merits consideration, please forward the name and any helpful background info to me, and I will share it with the committee. The perfect time for that is now, before we start the 2026 selection process!

Bob Musser
FDSA Chair
BobM@dbsinfo.com
www.fapps.org

TPC

Member Information

- Member Listings can be updated continuously throughout the year. Email all updates to: administrator@fapps.org
- Email administrator@fapps.org to receive a link to set up your login and password to access the Member Only section of benefits & resources.
- Claim your free listing at fapps.securedocumenttrading.com to send and receive documents securely. This a FREE service for FAPPS Members. Need more information about how it works? Give us a call and we will walk you through the setup.
- Advertise your services with FAPPS (info at www.fapps.org)
- Attend an Education Class to obtain your AFPS Designation. Clerical staff of members are also welcome to attend for a reduced fee.
- Attend meetings to network and build your connections with other members



Formal Education

Michelle Howard AFPS, Chair
Michelle@TRGTLegal.com (813) 492-2500

Happy New Year!

We are excited to welcome 2025 with great enthusiasm. The Education Committee is proud to announce that in 2024, we successfully educated **678 process servers**—the largest number trained in a single calendar year to date! We also had the pleasure of training **Josh Kes**, who has been officially approved as an educator. His contributions have already proven to be an invaluable asset to the committee.

Key Reminders for 2025

As we enter the new year, we want to highlight several important topics that have been addressed in recent training sessions and calls:

Private Investigators & Process Serving

Private investigators are **not** automatically authorized to serve process under their private investigation license. You must be **properly licensed in each jurisdiction** or appointed by motion and order. The only exceptions to this are **civil witness subpoenas and federal services**.

RING Doorbells & Electronic Service

There are **no statutes** that authorize service via RING doorbells or other electronic means. Do not let clients pressure you into improper service, as this could jeopardize your license.

Affidavits & Proofs of Service

As a process server, you are **personally responsible** for the contents of your affidavit or proof of service. **Under no circumstances** should anyone else sign your affidavit or proof of service, including by electronic signature. This practice is strictly prohibited.

Renewals & Deadlines

It is your responsibility to keep track of your **license and bond expiration dates**. To avoid lapses **sign up for a renewal class** at any time before your license expires or your jurisdiction requires. You do not need to wait until the last minute.

We have classes scheduled **through July 2025** and will continue adding more based on demand.

Jurisdiction Application Deadlines

Some jurisdictions have strict application periods. Please plan accordingly:

- **Broward County** – Applications accepted **only in July**
- **Palm Beach County** – Applications accepted **only in October**
- **Other jurisdictions** may require **6-8 weeks** to process paperwork

Important: Many jurisdictions are **not allowing late applications**. If you miss your deadline, your license will expire and you could be required to **restart the entire process**, including taking the original 16/20-hour class and waiting **a full year** to reapply.

We look forward to an **amazing 2025** and appreciate your dedication to maintaining the highest standards in process serving!

Stay informed. Stay compliant. Stay professional.

Respectfully,

Michelle Howard, AFPS
Committee Chair



Legislation

Lance Randall AFPS, Chair

FAPPSLegCommittee@gmail.com (954) 214-8263

Dear FAPPS Board and Members,

As we approach the official start of the 2025 Legislative Session on March 4th, legislative activity has significantly increased, with numerous bills already filed.

Legislative Updates:

We continue to strengthen our relationship with the Florida Bar. I have been actively participating in both the Business Litigation Section & the Real Property Probate & Trust Law Section committee meetings in person, via Zoom, and through email. Our efforts have been well received, and I am pleased to report that our recommendations have been incorporated into both HB 157 & SB 576. These bills, currently moving through committees, proposes the following changes:

- Expands mandatory Registered Agent (R/A) hours to include 2 PM to 4 PM.
- Clarifies that an R/A who is a natural person may be served in accordance with FL Statute 48.031.
- Permits service on an employee of the R/A during the first attempt.
- Allows service on a business in receivership through the Receiver, in addition to other methods.
- Requires an affidavit of compliance detailing the diligence used to determine a party's absence or concealment before serving the Secretary of State.

If passed and not vetoed, these changes will take effect on October 1, 2025.

Ongoing Advocacy Efforts:

We are very close to garnering support for our proposed amendments to FL SS 48.184 (mandated posting for unknown tenants/occupants) and FL SS 119.071 (exempting process servers from public record publication), we have independently advanced these issues. We recently submitted proposed language to our lobbyist for review and believe we will have positive news to report during our annual conference in April.

Lobbyist Communications:

Our collaboration with our lobbyist has improved significantly, shifting from monthly emails to weekly calls. This has accelerated our progress. Additionally, the recent special legislative sessions have created unexpected dynamics that may influence bill sponsorship and passage of each this year. We remain hopeful that all three bodies will make amends and at the very least, pass our proposed bills.

Legislation Report Continued Next Page

Legislation Committee Report Continued

Educational Initiatives:

I was invited to create & present a CLE session at the Florida Bar's annual conference in June, focusing on recent legislative changes and anticipated amendments. This FAPPS-branded presentation would be in collaboration with the Education Committee. Since sponsorship is required for the annual conference, I am currently researching options and will present a recommendation to the board once the best route is determined.

Looking Ahead:

Having served in this role for nine months, it is clear that legislative processes and Bar activities often unfold over extended timelines, with agendas shifting rapidly. Committees are already preparing for 2026 legislation, emphasizing the need for continuous engagement.

To sustain our momentum, active participation and potential sponsorships will be key to maintaining our influence and adding value to these discussions.

Please feel free to reach out with any questions or suggestions. Thank you for your time and support.

Best regards,

Lance Randall, Chairman
Legislative Committee
Florida Association of Professional Process Servers (FAPPS)

TPC



FAPPS 34TH ANNUAL CONVENTION

**APRIL 11-13, 2025
WESTIN LAKE MARY**

[Hotel Registration Link](#)

(Room rate \$152 per night)

[Convention Registration Link](#)

**Network, Learn & Grow—Florida Style!
Secure Your Spot at the FAPPS 34th Annual Conference – The
Event You Can't Afford to Miss!**

34th Fapps Annual Conference Activities!



FAPPS Poker & Bingo
Friday, April 11, 2025 @ 8pm
\$25/\$10



Raffles *50/50 Drawing - Bring Your Raffle and Promotional Items!



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Founded 1980

Florida Association of Professional Process Servers

34th Annual Convention

April 11-13, 2025



The Westin Lake Mary
2974 International Parkway, Lake Mary, FL 32746

A Professional Never Stops Learning

*Annual Meeting * Networking * Educational Sessions * Social Events*

Online Registration: www.fapps.org/meetings.aspx

[Hotel Registration Link](#) (Room rate \$152 per night)

[Convention Registration Link](#)

**FLORIDA ASSOCIATION OF PROFESSIONAL PROCESS SERVERS
34th Annual Convention, Westin Lake Mary, FL - April 11-13, 2025**

Schedule of Events

Friday, April 11, 2025

<u>Time</u>	<u>Event</u>	<u>Location</u>
7:00 am	President's Cup Golf	
3:30 pm – 4:00 pm	Bag Stuffing (no other time will be allotted)	
4:00 pm – 8:00 pm	Registration	
4:00 pm – 8:30 pm	Exhibitor Set-up & Display	
4:30 pm – 6:00 pm	Annual Meeting	

Call to Order

Pledge of Allegiance – Joe Osborne, Jr.
Introduction of Board – Self Introductions
Acknowledgement of Honored Guests – Chris Yeoman
FDSA Introduction
Acknowledgement of Sponsors & Exhibitors – Diana Wardwell
Introduction of Members in attendance – Self Introductions
Adoption of the Agenda – Chris Yeoman

Reports

Vice President's Report – Bob Musser
Secretary's Report – Joe Osborne
Treasurer's Report – Gretchen Randall
Arbitration and Grievance Committee (A&G) – Sean Segel
Election Committee – Bob Musser
FAPPS Distinguished Service Award Committee - Bob Musser
Promotion & Growth/Member Benefits Committee – Kevin Fedotov
Liaison Committee – Tammy White
Process Server Appointment (PSAC) – Diana Wardwell
Technology Committee – Desy Garcia
Website Committee – Bob Musser

5:30 pm – 6:00 pm	Education Session: “The Master Class; Process Serving”
6:30 pm – 8:30 pm	Welcome Reception
8:00 pm	Bingo
8:00 pm	Poker Tournament

Schedule is Tentative and Subject to Change

Saturday, April 12, 2025

<u>Time</u>	<u>Event</u>	<u>Location</u>
8:00 am – 4:00 pm	Exhibitors on Display	
8:00 am – 1:00 pm	Registration	
9:00 am – 10:00 am	Annual Meeting Resumes	

Reconvene

Pledge of Allegiance – Joe Osborne, Jr.
 Introduction of Board – Self Introductions
 Acknowledgement of Honored Guests – Chris Yeoman
 FDSA Introduction
 Acknowledgement of Sponsors & Exhibitors – Diana Wardwell
 Introduction of Members in attendance – Self Introductions

Reports (continued)

Annual Conference Activities Committee – Amy Boyd
 Education Committee – Michelle Howard
 Violence Against Process Servers Committee (VAPS) – Michelle Howard
 Legislative Report – Lance Randall
 Administrator’s Report – Diana Wardwell
 President’s Report – Chris Yeoman

New Business

Meeting resumes 3:15 pm

10:35 am	Exhibitor Presentations
10:45 am – 12:00 pm	“Process Server Showdown”
12:00 pm – 1:00 pm	Luncheon
1:05 pm – 1:40 pm	Education Session “Navigating Financial Success: Strategies for a Secure Future”
1:50 pm – 2:20 pm	Education Session: “Exploring Medical Insurance Alternatives”
2:35 pm – 3:05 pm	Education Session: Insurance: “How to Protect your ASSETS!”
3:15 pm	Election, Bylaw Amendments
	Committee Acknowledgements
6:00 pm – 7:00 pm	Reception
6:30 pm – 11:00 pm	Evening Banquet
	<i>34th Annual Conference Theme Dinner</i>
	Introduction of 2025-2026 Board of Directors, Awards Presentations, Raffles, Entertainment – Dinner Served 7:00pm Theme – Yellowstone

Schedule is Tentative and Subject to Change



Florida Association of Professional Process Servers 34th Annual Convention - April 11-13, 2025

Educational Sessions

“The Master Class; Process Serving”

“Process Server Showdown”

Don't miss out on a chance to join in this interactive learning game!

“Navigating Financial Success: Strategies for a Secure Future”

Speaker: Rey Descalso

“Exploring Medical Care Alternatives”

Speaker: John Wesley Rothwell III, DNP, APRN, FNP-BC

Insurance: “How to Protect your ASSETS!”

Speaker: Michael “Mike” Yergey

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For details, contact administrator@fapps.org
or (321) 952-0820.

We ♥ Our Sponsors



NAVIGATING FINANCIAL SUCCESS

Join us for an insightful session: Strategies for a Secure Future.

12

Saturday, April 2025

1:05 pm
Salon I-II



MEET OUR SPEAKER:

Rey Descalso,
AAMS, AIF, BPC

Rey has been a Registered Representative and an Investment Advisor Representative since 2005, joining J.W. Cole Financial, Inc. in 2010. Prior to founding Privada Wealth Management, Mr. Descalso had been registered with Wells Fargo Advisors Inc., Wachovia Securities, and A.G. Edwards. Mr. Descalso attained the Accredited Asset Management SpecialistSM (AAMS®) designation through the College of Financial Planning and the Accredited Investment Fiduciary® (AIF®) designation through the Center for Fiduciary StudiesTM and attained The Bucket Plan® Certified (BPC®) designation. The BPC® process allows him to implement the most comprehensive wealth management plans.


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In 2010, Rey Descalso left a large wirehouse to create a firm that would help his clients without call centers, proprietary products or the legacy liabilities of large Wall Street firms.

His experience as a Financial Planner during the Great Recession was a defining moment that guides him to this day: "As an industry, we were not well-prepared for the credit crisis on many levels. We did not have appropriate risk management in place for the needs of many clients. This went beyond the pure numbers and drawdowns. We were not well-equipped to handle the emotional hardship many clients faced when everyone thought the financial world was crashing down around them. So, educating clients about risk management has become one of my most important priorities."

He has been a Registered Representative and an Investment Advisor Representative since 2005, joining J.W. Cole Financial, Inc. in 2010. Prior to founding Privada Wealth Management, Mr. Descalso had been registered with Wells Fargo Advisors Inc., Wachovia Securities, and A.G. Edwards.

Mr. Descalso attained the Accredited Asset Management SpecialistSM (AAMS®) designation through the College of Financial Planning and the Accredited Investment Fiduciary® (AIF®) designation through the Center for Fiduciary StudiesTM. He utilizes a Nobel Prize award-winning investment strategy (The Bucket Plan®) and attained The Bucket Plan® Certified (BPC®) designation. The BPC® process allows him to implement the most comprehensive wealth management plans.

Mr. Descalso has lived in the Central Florida area for most his life and attended Forest Lake Academy in Apopka. He received a Bachelor's Degree in Theology at Southern Adventist University in 1997 and a Master of Divinity Degree from Andrews Theological Seminary in 1999.

34th Annual Convention April 11-13, 2025



The Westin Lake Mary
2974 International Parkway, Lake Mary, FL 32746



COST-EFFECTIVE, HIGH QUALITY HEALTHCARE

Join us for an insightful session on delivering cost-effective, high-quality healthcare!

12

Saturday, April 2025

1:50 pm
Salon I-II



MEET OUR SPEAKER:

**John Wesley Rothwell III,
DNP, APRN, FNP-B**

John Wesley Rothwell III, DNP, APRN, FNP-BC, is a highly experienced healthcare provider and entrepreneur with over three decades of experience. He holds a Doctor of Nursing Practice (DNP) and Master of Science in Nursing (MSN) from the University of Central Florida. As the founder and CEO of Island Direct Primary Care, John specializes in providing patient-centered, preventative, and chronic disease management through a direct primary care model.


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34th Annual Convention April 11-13, 2025



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In addition to his clinical work, John has served as adjunct faculty at UCF's College of Nursing, mentoring future healthcare leaders. His background includes roles in emergency medicine, urgent care, and military service as a combat medic and flight nurse. John is also the co-founder and CEO of BlocSec Inc., demonstrating his ability to lead across industries. His contributions extend into community service, serving on the boards of various nonprofit organizations and supporting veteran causes.

John is dedicated to integrating healthcare, leadership, and technology to improve the well-being of his patients and community



HOW TO PROTECT YOUR ASSETS

Join us to learn how to “To Protect Your ASSETS”

12

Saturday, April 2025

2:35 PM
Salon I-II



MEET OUR SPEAKER:

Michael “Mike” Yergey

Michael T. Yergey started with Yergey Insurance Agency in 1990, and after graduating from Ferrum College as a triple major in business. He started in sales for small businesses in the small family owned agency and subsequently has worked in personal and commercial services, accounting and sales. He became a partner in 2004 and handled personal lines and special programs. In 2017, Mike formed Yergey Insurance Services that is specializing specifically in special programs that include private investigators and security guard industry.


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34th Annual Convention April 11-13, 2025



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Michael T. Yergey started with Yergey Insurance Agency in 1990, and after graduating from Ferrum College as a triple major in business. He started in sales for small businesses in the small family owned agency and subsequently has worked in personal and commercial services, accounting and sales. He became a partner in 2004 and handled personal lines and special programs. In 2017, Mike formed Yergey Insurance Services that is specializing specifically in special programs that include private investigators and security guard industry.

Mike has been working with State Organization and Departments of Public Safety Groups with their guidelines and bylaws. Yergey Insurance has been endorsed by many different National and State Associations for their insurance products and services that they provide.

Since graduating from college, Mike has been involved with a few different Non-Profit organizations like Fellowship of Christian Athletes in Northern Virginia (FCA) and Nokesville Volunteer Fire and Rescue Department as a running member. Mike has also been a member of Independent Insurance Agents of Virginia since 1995 and has been a committee chair for the Membership Committee of the IIAV. Mike won the Young Agent award from the IIAV for his outstanding contribution to the association during his time as committee chair. He is now serving as Past Chairman for the IIAV.

Mike currently resides in King George, VA with his wife Mary and their three children.

YELLOWSTONE *Banquet*

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Saddle up for a night of Western charm, camaraderie,
and celebration at our Annual Conference!

Event Highlights:

Reception
Evening Banquet
Board of Directors Introductions
Awards Presentation
Raffles
Entertainment

Come dressed as your favorite character or keep it
classic in your best jeans and boots—either way, get
ready for a fun night at the ranch!

SATURDAY APRIL 12, 2025 | 6:30PM-11PM



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Dear Board and Members:

Thank you all for being here and/or reading this report. We hope that everyone was able to have a beautiful holiday and here's to a wonderful new year. Here is the update for this committee.

NAPPS: As of January 10, 2025, FAPPS is in complete compliance. We will have two opportunities to attend a NAPPS meeting this year. They will be holding a board meeting on January 25th, 2025 beginning at 9am at the Marriott Orlando Lakeside in Orlando, FL 32822. Then, from April 24th thru 26th, 2025 the NAPPS 43rd Annual Conference at this same location. If you plan on attending the board meeting, please email Administrator@NAPPS.com and if you would like to participate in the annual convention the link is on the NAPPS website under the events page. Our association always shows up big when NAPPS comes here so hope that everyone will try to be there. We were also informed that Larry Yellon, NAPPS President and Shawn Condry, the NAPPS State Association Chair, will be with us at our convention. Let's show him how Florida does it!

PAF: Mrs. Weber reached out just a few days ago to advise that they have elected a new board who was just sworn in. She also stated that they are looking at hopefully having a live annual conference in late fall of this year and will keep us updated as they move forward. Will update as we find out more. We are still looking to engage with any local chapters so, if anyone knows the contact information of their local Chapter's president, please reach out to us so we can get in touch.

FRP (Florida Registered Paralegals) and The Florida Bar: We had received an email from The Florida Bar. They have made us aware that the Annual Conference is June 25 – 28 and after years of asking, the Board has voted to sponsor a booth at this year's Annual Conference in Boca Raton. The president, Chris Yeoman, has also decided that this will now fall underneath the P&G committee, and we are so excited for this opportunity! Our presence there for the past three years has given us some headway with many areas of the Florida Bar and the FRP and this will surely just add to it!

In closing, we just want to thank you for your confidence in us and we will keep working to align FAPPS with the organizations that are important to you, our members. We are always looking for people who want to get involved in helping to grow this wonderful association. So, please reach out to me if you think you would like to be part of this committee; have a contact you feel we should meet; or ideas that we should hear!

Sincerely,

Tammy L. White, Chair
Chris Yeoman, Vice-Chair



PROFESSIONAL TO PROFESSIONAL

YOU ARE ADVERTISING!!!

Submitted by Dr. Denny Howley

Where ever you are and whenever anyone sees you, impressions are made. In the world of business that can easily convert into dollars. Ever go to a conference and by the time you left, you had a collection of business cards and no recollect of who gave them to you? Were those “giver-of-business cards” advertising? They sure were! But it was a wasted effort, if you did not remember who they were, no impressions good or bad – nada – just a little meaningless card.

SELF ADVERTISING

Whether we like it or not we are ALWAYS PROJECTING AN IMAGE. That IMAGE is ADVERTISING! That IMAGE will determine if someone likes you, if they will want to interact with you or, very often, whether they will be interested in doing business with you. ERGO, giving out business cards without creating some **memorable interaction** is a waste of both your time and money. Otherwise that business card that was so carefully crafted, will likely end up in the trash even before you leave the gathering.



Advertising aims at behavior change or some sort of action that has not been done in the past – like using your Process Serving Business. Such a move would be based on the expectations that you would do the job in a manner that would bring credit to your client. And that “trust”, in the face-to-face environment, is based VERY heavily on that IMAGE perceived of YOU by that potential client. If that potential client is not “comfortable” with the IMAGE of YOU they see, then business cooperation is over before it ever begins.

SOOOOO the secret is simply to insure you PROJECT POSITIVE IMAGES! How? That is easy if you are a member of FAPPS or similar type business/social structure – get involved! Involvement can project an awesome positive image, a basis for meaningful interaction and a solid foundation for moving into the “I’d trust you with my business” phase. Therefore if you want to maximum the benefits of that PROFESSIONAL organization membership and maximize “SELF ADVERTISING”, get involved!!!

Involvement allows others to see you and evaluate you as a CARING PROFESSIONAL. If you ask ANYONE on the BOARD or the COMMITTEES, they will tell you that involvement has increased their business. It also lays that foundation for the NEXT BEST FORM OF ADVERTISING – Word of mouth! One thing we human beings like to do, is talk, and we love to talk about others. If folks like YOU, they will almost always convey that sentiment to others, thereby ADVERTISING YOU!

“You Are Adverting” Continued Next Page

“You Are Advertising” Continued

Sure, involvement takes time. But there is no “good business fairy” rewarding “nice people” with success. It takes a lot of hard work and using your smarts.

“CONVENTIONAL” ADVERTISING

When you think of “advertising”, you seldom think of yourself as advertising. You think of PRINTED advertising; “blind mailings”, flyers, newspapers, telephone directories, professional publications, etc. Or of RADIO, TV blurbs or one or more WEB SITES and lots of “face time” on the various SOCIAL MEDIA forums. But all of these are essentially an extension of you – seeking attention, credibility and to be enough of an “attention getter” for the reader to contact you in some form. You can spend a fortune in both your time and money with questionable results UNLESS YOU DECIDE WHO YOU ARE TARGETING.

The prerequisite to targeting, however, is an HONEST evaluation of YOURSELF, YOUR FINANCES and what you want to accomplish for your Process Business in a graduated step-by-step “campaign”. Obviously if you advertise or write articles for the PROFESSIONAL publications, like FAPPS and NAPPS it strengthens your IMAGE within those organizations.

What segments of the other advertising options you chose to use depends on your target audience, but you should determine what that is. It might be other Process Serving organizations, the legal profession or the general public, etc. Money is also a real factor that has to be carefully considered - how much you can afford?

For instance “Blind mailings” is like the person who acts like a “hand-out-business-cards-machine” at some gathering – it all goes in the trash. I also question phone directory advertisement. In this age of the internet you can simply “Q” your smart phone or computer with something like “process server and the location” or check your FAPPS or NAPPS Directory.

BOTTOM LINE

The point - no one advertising technique or approach will satisfy all your requirements. You MUST factor in your size, area of operation, financial where-with-all and short/long range business goals, etc. YOU MUST also clearly define your business objectives, examine your potential targets and determine what advertise approach would be best suited for you to employ. As your business situation evolves, this process must be on-going. Remember the cliché “WHAT HAPPENS IF YOU DON’T ADVERTISE?” NOTHING!

Denny has been writing articles for FAPPS and NAPPS for almost twenty years. He owns and operates Dr. Denny Howley d/b/a serving process in Key West - ONLY (33040, 33041, 33045) Capital of the Conch Republic. He has been in the business of serving process since 1997. Denny lives in Key West with his wife Beverly and two “critters” Shadow and Pepper.

A Professional Never Stops Learning



Promote your Membership status on your website!

Login to the Member Only section of the website and follow these instructions to add your member badge on your website.

FAPPS Member Badge Setup:

To add the FAPPS logo to your website, simply copy & paste the line of code

If you have not already set up your login, you will need to FIRST email administrator@fapps.org to receive the link to setup your password. You can use this [link](#) to send the email to request your login.

The link will publish the FAPPS logo on your website with a direct link to your membership information.



Member Badge

Get connected! Join a Meeting or Event

FAPPS Meetings are moving around the state to make it easier for members to attend.

Follow our Meetings page at www.fapps.org for upcoming dates and locations.

All members are welcome to attend.

The events are an excellent opportunity to learn more about your profession and network.

The events are posted on our Facebook Page and Facebook Group Page.

Join an event and get to know your fellow members!



Stay Connected - Follow FAPPS on Facebook

Follow our Facebook page for current information and updates regarding meetings and events at www.Facebook.com/FAPPSonFB



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Learning from Serving

An Educational Forum

Submitted by Dr. Denny Howley

Visiting the Archives
Ask the Doctor - March 2002

The Question:

“While I know to be calm, polite and say ‘I’m sorry’, do you have any other phrases I can use to ‘defuse’ that volatile person I am serving – I don’t mean PERSONAL Service, but those Record Custodians who are having a bad day and I pay the price – I know I have to go back to this office again, but there must be SOMETHING else I can say or do?”.

Answer provided by Denny

When we run into a situation like this, we are usually a “target of opportunity” for someone’s frustration, upset or anger. It’s like the guy coming home from work after a bad day and kicking the dog.

So I suggest some basic “target analysis”, to allow you to **develop some empathy** for this particular Records Custodian. Why do you think the job would be frustrating? Sitting in an office all day, trying to do other jobs and getting interrupted by a Process Server! Maybe the boss is on his or her case. Maybe the kids are driving him/her nuts at home...who knows, but you can put a positive spin on the situation with something like this...

“Boy, I sure don’t envy you in this job...at least I get outside...or...”

“How many other jobs/activities do you have to do besides being Records Custodian and getting interrupted by folks like me?? (and the answer to his/her reply is always ‘wow...how do you do it and keep from going wacko? Or other tailored, positive, empathetic responses.



You might even try a “giggle” like giving a pack of M & M’s...and say something like...‘I have this idea, if I hook you on these you’ll look forward to seeing me when I come by serving papers” ...and at least it should trigger a smile and maybe even a laugh. AND IF YOU HAVE BROKEN THROUGH ON THE HUMAN LEVEL YOU’VE MADE A FRIEND!!!

This educational tid-bit was provided by “unknown”, but it was submitted in letter form to then FAPPS President Todd Vause, sometime after our “Conventions” held in Melbourne and passed on to me to answer.

A Professional NEVER Stops Learning

Denny has been writing articles for FAPPS and NAPPS for over twenty five years. He owns and operates Dr. Denny Howley d/b/a serving process in Key West - ONLY (33040, 33041, 33045) Capital of the Conch Republic. He has been in the business of serving process since 1997. Denny lives in Key West with his wife Beverly and two “critters” Shadow and Pepper.

Share your serving stories! You can share a full article or a synopsis of the service and Dr. Denny will help you create the article.

Email: DennyHowley@bellsouth.net or administrator@fapps.org

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P&G/Member Benefits

Kevin Fedotov AFPS, Chair
fedotovk@yahoo.com (407) 627-8222

Howdy do everyone and welcome to the 1st FAPPS Meeting of 2025! Here are the latest updates from the Promotion & Growth Committee:

In-Person/Upcoming Events - The P&G Committee is currently working to prepare for the 2025 Florida Bar Annual Convention. It will be held from June 25th to June 29th in Boca Raton, and the committee has secured a budget for a booth and 2 representatives for the event. The goal is to educate attorneys, and other attendees about the Association. We will create a presentation demonstrating how to find and contact FAPPS process servers. We are also working on ordering a few promotional items to hand out at the Convention.

The next scheduled in person events are:

The FAPPS 34th Annual Convention April 11-13, 2025 in Lake Mary at the Westin Lake Mary located at 2974 International Parkway Lake, Mary, FL 32746.

The NAPPS 43rd Annual Conference April 24-26, 2025 in Orlando at the Marriott Orlando Lakeside 7499 Augusta National Drive Orlando, FL 32822.

The FAPPS Professional Beach Getaway August 15-17, 2025 in Daytona Beach at the Shores Resort & Spa located at 2637 S Atlantic Ave, Daytona Beach Shores, FL 32118.

In January the P&G Committee also attended the NAPPS Board Meeting in Orlando. The meeting was a very informative session about all the happenings around the country. We were able to speak to the Chair from the P&G Committee of NAPPS to try and coordinate a fun activity for NAPPS Annual Conference.

Social Media - As of January 28th 2025, our Facebook Group is at 384 members (up from 373 members in October) and the FAPPS page

has 1.1k followers with 909 Likes (up from 907 likes in October).

FAPPS is now on Instagram! We will be posting the Association's updates, photos, events, and news regarding anything Service of Process there, so be sure to follow our page via www.instagram.com/fl_fapps and share the page with fellow process servers.

Promotional Items - The P&G Committee has used funds from our marketing budget to order reflective lanyards to hold and display the process server's license. The lanyards are great in the nighttime as they will add a visibility layer of safety, and display the Association's name. If you would like to acquire a lanyard for your or your process servers, please contact us.

We are also working on acquiring new promotional items for our Members, if you have any ideas please reach out to the Committee.

New Member Welcome Packet - We are still at work creating a Welcome Packet for new Members & Servers, and look forward to showing our progress of at the next in person meeting.

The P&G Committee currently consists of Desy Garcia (co-chair), Josh Kes, Joseph Dion and Kevin Fedotov (chair), and we are constantly seeking individuals who are willing to contribute their time and support for our cause.

If you are interested in joining us, please reach out to the Administrator for a registration link or visit the FAPPS website by

[Website Meeting Link](#)
[Facebook Link](#)

Be sure to "Like" and Follow Our Page.

Kevin Fedotov, AFPS
Chair

TPC



PSAC (Process Server Appointment) Diana Wardwell AFPS, Chair

PSA@fapps.org (321) 987-1041

Members and Guests,

The committee is finalizing materials to share with licensing jurisdictions, working closely with the Education Committee. Our goal is to expand outreach by introducing our program to jurisdictions that have not yet adopted the FAPPS education program. To support this effort, we are developing a brochure highlighting the program and Florida's licensing structure. Once distributed, we will follow up with phone calls to establish connections. We recognize that building relationships and driving change takes time, and we are excited to take this important step forward.

In Duval County, there remains no update regarding the shortage of private servers. We remain committed to raising awareness of this issue and have recently received the results of the NAPPS Sheriff's Cost of Service of Process Study. The committee will review and discuss the findings. We will continue working to establish connections with

individuals who can assist in addressing this challenge.

Additionally, we continue to receive reports of individuals serving process without proper appointment in counties without a licensing program, as well as cases of misinformation regarding who is authorized to serve. We need your assistance in addressing this issue. If you encounter instances of unlicensed individuals serving process, please email PSA@FAPPS.ORG. Documenting these occurrences is crucial in demonstrating the need for a licensing program. Unauthorized service not only undermines our profession but also threatens the integrity of the legal process.

If you're interested in joining our efforts, we welcome your involvement. Please reach out to us—we appreciate your support!

Respectfully,
Diana Wardwell AFPS

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**NAPPS 43RD ANNUAL CONFERENCE &
EDUCATIONAL SEMINAR – ORLANDO, FL
APRIL 24-26, 2025**



**Marriott Orlando Lakeside
7499 Augusta National Dr.
Orlando, FL 32822**

More details can be found at www.napps.org/UpcomingEvents



No New Reports This Quarter

There have been no new incidents of violence against process servers have been submitted through the FAPPS website for this past quarter. However, we urge all members to remain vigilant and report any threats or acts of violence they encounter.

Cases We Are Monitoring

Pinellas County Case #21-06929 – A hearing on competency is scheduled for March 12, 2025.
Santa Rosa County Case #24-CF-408 – A hearing is scheduled for February 24, 2025.
FAPPS continues to track these cases closely and will provide updates as they develop.

Important Reminders for Process Servers

- **Trespassing Laws Apply to Process Servers**
Process servers are not immune from trespassing laws. Do not enter homes, look through windows, enter backyards, or jump fences or gates. Under no circumstance should you forcibly enter a property.
- **Your Safety Comes First**
No job is worth compromising your safety. If a situation becomes hostile or dangerous, leave immediately and report the incident.
- **Strict Compliance with Florida Statutes**
Ensure you are fully informed and in compliance with all Florida laws governing process serving. Staying within legal boundaries not only protects you but also upholds the integrity of the profession.

We appreciate your dedication to this vital profession and encourage you to stay safe while serving. If you experience any threats or violence, please report them through the FAPPS website so we can continue advocating for stronger protections and awareness.

Stay safe,

Michelle Howard AFPS, Director

Committee Chair – Violence Against Process Servers
727-542-1975 (cell)

Frank Carreras, AFPS
Vice Chair
954-214-5194
fxcarreras@yahoo.com



Technology

Desy Garcia AFPS, Chair

DesyGarcia22@gmail.com (407) 687-6179

Dear Members of FAPPS,

Happy New Year! I hope this year brings success, growth, and new opportunities for all of you. As we step into this quarter, I'd like to provide an update on our recent technology initiatives.

A couple of weeks ago, I reached out to Bob, Chair of the Website Committee, to implement the new approved feature where the Send Work Now button can be linked to a member's order form. This enhancement will provide significant value on our members' listings, making it easier for clients to take immediate action and engage with our members' services.

Once we finalized the process for implementing this update, my next step will be to collaborate with our Administrator, as well as the Promotion

& Growth team, to roll out an email marketing campaign. Additionally, I plan to utilize Facebook posts to inform our members about this new feature. My goal is to begin promotion no later than March 1st.

As always, I am available to assist our members. If you need any type of consultation regarding technology that could benefit your business, please don't hesitate to reach out. I am here to help and support your success.

Looking forward to a productive year ahead!

Best regards,
Desy Garcia

TPC



Website/FAPPS Server

Diana Wardwell, Chair

Bob Musser, Webmaster

The FAPPS website is full featured, a complete source of information on all things FAPPS, and a frequently used tool for finding private process servers across Florida and the entire nation. Many thanks to Diana Wardwell for her constant review, and to the committee chairs who send us content for the areas for which they are responsible. The FAPPS server is a private, secure, replicated and backed up place for the Administrator, Secretary, Education, and other committee chairs to store information that belongs to FAPPS. We no longer have to move files and data from person to person after each election. We use an Uptime monitor which shows we are over "4 Nines" available (99.99%). That means that the FAPPS Website and membership database are online and available almost always, and don't miss more than 52 minutes a year. We are trying to achieve 5 Nines this year, which means less than 6 minutes of downtime.

Bob Musser, Webmaster

The website is reviewed and updated on an ongoing basis to ensure our information is current. We are always open to suggestions for content and information to share. If you have a suggestion you are welcome to email administrator@fapps.org.

The Member Only section contains additional resources. In order to access this area of the website you will need to create a login. This can be accomplished by [emailing](#) a request for login information.

Diana Wardwell, Chair

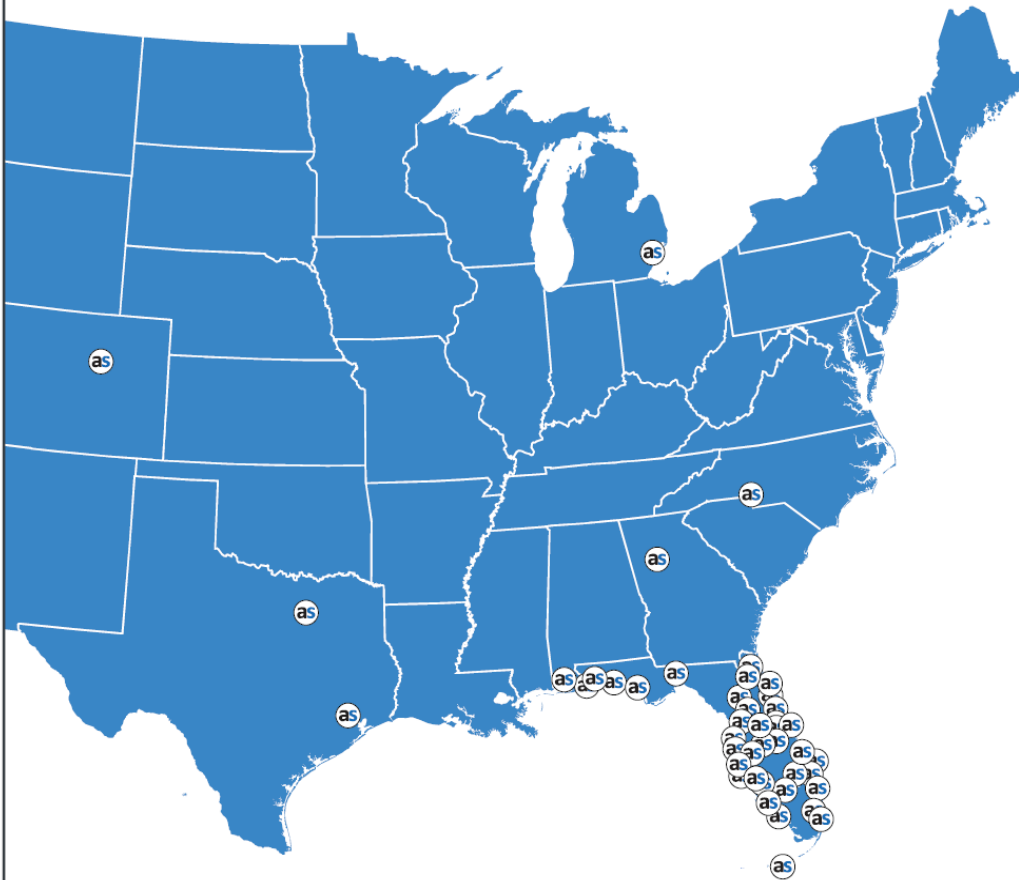
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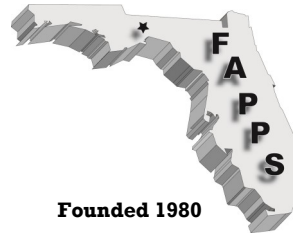
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Florida Association of Professional Process Servers

A NAPPS Chartered State Association

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Melbourne, FL 32902-0072



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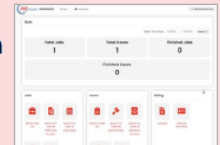
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